



Support, Sell and Connect With Dialpad

Learn about the benefits of Dialpad, available in the Google Cloud Marketplace

About Dialpad

Backed by Google Ventures, and built entirely on Google Cloud, Dialpad is an Ai-powered customer communications platform that seamlessly combines contact center and sales-related functionality with voice, video, and messaging.

Scale securely on a modern Google Cloud foundation, while gaining real-time insights from customer interactions, and enhancing workflows with Ai automations.

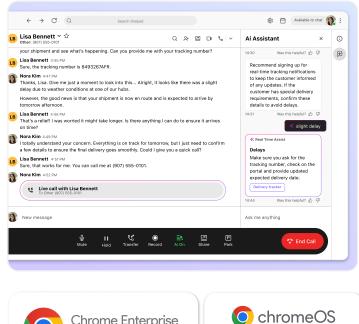
- · Gain complete visibility into customer interactions and streamline agent workflows with DialpadSupport
- · Accelerate outbound sales and customer engagement with DialpadSell
- · Seamlessly communicate across the organization for increased productivity with DialpadConnect

What FSRs and Customers Can Expect

- · Burn down your customer's commit with marketplace spend
- · Deployment 4x faster than competitors
- · Decrease customer costs and reduce attrition
- Deliver an omnichannel experience that exceeds expectations for customer service.

Solving Real Business Challenges **Through Collaboration**

- Delivering omnichannel experiences is complicated
- · Personalization raises privacy concerns
- Teams are often distributed and operate in silos
- Legacy systems slow down integrations and progress







\$555K ACV / \$957K TCV

Average marketplace deal size

- Quick time to close
- · Reduced costs with Google integrations
- · Constant innovation and feature rollout

Our customers

T Mobile



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