



Privacy Policy

At Tradin, we are committed to protecting your personal data and your right to privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, engage with our services, or otherwise interact with us. By using our platform, you consent to the data practices described in this Policy.

1. Controller of Personal Data and Contact Information

The controller of your personal data is:

Tradin

Email: support@Tradin.com

Website: www.Tradin.com

Registered Address: The Cyberati Lounge, Ground Floor, The Catalyst, Silicon Avenue, 40 Cybercity, 72201, Ebene, Republic of Mauritius

If you have any questions about this Privacy Policy or how your personal data is handled, please contact us at the email address above.

2. Information We Collect

We collect personal and technical data to operate effectively and provide you with the best possible experience.

2.1. Personal Information You Provide

We may collect the following types of information when you interact with our platform:

- Full name
- Email address
- Phone number
- Billing and shipping addresses
- Date of birth
- Payment details (e.g., credit card information, bank details)
- Trading and platform usage data
- Communications or support requests

This information is collected when you:

- Register for an account
- Purchase services
- Participate in promotions or surveys
- Contact our support team

2.2. Automatically Collected Data

We may automatically collect:

- IP address
- Browser type and device information
- Operating system
- Referring website



- Usage data and activity logs (e.g., login times, page views)
- Cookie data

2.3. Third-Party Sources

We may receive information from:

- Trading platform providers
- Payment processors
- Social media accounts linked to your profile

3. Purpose and Legal Basis for Processing

We use your data for the following purposes, based on the lawful bases defined by applicable data protection regulations:

Purpose	Lawful Basis
Account registration and service delivery	Contractual necessity
Processing payments and payouts	Contractual necessity
Customer service and support	Legitimate interest
Sending marketing communications	Consent or legitimate interest
Website analytics and improvements	Legitimate interest
Compliance with legal obligations	Legal obligation

4. Marketing Communications

With your consent or where permitted by law, we may use your contact information to send marketing materials related to our products and services. You can opt out of these communications at any time via the unsubscribe link provided in our emails or by contacting us.

5. Data Sharing and Third-Party Access

Your personal data may be shared within the Tradin group, its affiliated entities, and trusted third parties who assist in supporting and enhancing our operations, including:

- Payment service providers
- Hosting and IT service companies
- Trading platform providers
- Marketing and analytics providers
- Legal or regulatory authorities (when required by law)



All third parties are bound by confidentiality and data protection obligations.

We do not sell or lease your personal data to third parties.

6. International Data Transfers

Where necessary, your personal data may be transferred to and processed in countries outside your country of residence. In such cases, we ensure that appropriate safeguards (such as standard contractual clauses) are in place to protect your data.

7. Security of Your Information

We implement a range of technical and organizational measures to secure your data, including:

- SSL encryption
- Access control
- Secure databases
- Regular security audits

Despite these efforts, no method of online transmission or storage is 100% secure. We cannot guarantee absolute security, but we strive to protect your data to the best of our ability.

8. Use of Cookies

Cookies are used to enhance your experience on our website. These small text files help us remember your preferences and track user behavior for analytics and personalization. You can manage your cookie preferences through your browser settings.

9. Your Rights

Subject to applicable data protection laws, you have the following rights:

- **Access:** Obtain a copy of your personal data
- **Rectification:** Correct inaccurate or incomplete data
- **Erasure:** Request deletion of your data under certain conditions
- **Restriction:** Limit processing of your data
- **Objection:** Object to processing based on legitimate interests
- **Portability:** Request data in a structured, machine-readable format
- **Withdraw Consent:** Withdraw consent where processing is based on it
- **Lodge a Complaint:** File a complaint with a supervisory authority

To exercise these rights, contact us at support@Tradin.com.

10. Payment Information and Data Security

10.1 We are committed to safeguarding your personal and financial information. In line with applicable data protection and payment processing regulations, we do not store, sell, share, rent, or lease any credit or debit card details or personally identifiable information to any third parties.

10.2 We will not disclose or pass your credit or debit card details to any third parties, except as required to process your payment securely and in accordance with applicable laws and regulations.

10.3 We implement appropriate technical and organizational measures to protect your personal data, including



through the use of secure servers, encryption protocols, firewalls, and other industry-standard security technologies. However, while we take reasonable precautions, we cannot guarantee the absolute security of any information transmitted via the internet or disclosed online. You acknowledge that any transmission of personal information is at your own risk.

10.4 Our Website may contain links to third-party websites for your convenience or reference. Please note that we are not responsible for the privacy practices or content of such third-party websites. If you choose to interact with or provide information to any third party, their collection and use of your personal data will be governed by their respective privacy policies. We recommend that you review those policies carefully before sharing any information.

11. Children's Privacy

Tradin does not knowingly collect personal data from individuals under the age of 13. If we become aware that we have collected data from a child without appropriate consent, we will delete that data promptly.

12. Third-Party Websites

Our website may contain links to external sites. We are not responsible for the privacy practices or content of third-party websites and encourage users to review their privacy policies before submitting any data.

13. Changes to this Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in applicable laws, regulatory requirements, or our internal practices. Any updates will be effective as of the date they are published on this page, unless otherwise indicated.

Where changes are material, we will take reasonable steps to notify you, such as by email or through a notice on our Website. However, we encourage you to review this page periodically to ensure that you remain informed about how your personal data is being collected, used, and protected.

For clarity, any references on the Website to updates in "Website Policies" or "Terms and Conditions" shall be deemed to include this Privacy Policy. Your continued use of our Website or services following any such changes will constitute your acceptance of the revised Privacy Policy.

14. Contact Us

If you have any questions, requests, or concerns about this Privacy Policy or how your data is processed, please contact us:

Tradin

Email: support@Tradin.com

Website: www.Tradin.com