

# GROOMING RELEASE FORM



## Current Vaccinations/Veterinarian Information

Proof of Vaccination or current Titer testing as well as current Veterinarian information must be provided before grooming will occur. Special circumstances will be taken into consideration.

## Aggressive or Dangerous Pets

Owners MUST inform Bergen BARK Inn if your pet bites, has bitten, or is aggressive to people, other pets, or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet and protects both the pet and the groomer. Bergen BARK Inn reserves the right to refuse/stop services for such pet(s) at any time before or during the grooming process and charge a Handling Fee in addition to the regular grooming charge.

## Health or Medical Problems & Senior Pets

Grooming procedures can sometimes be stressful, especially for a senior pet or pet with health problems and can expose hidden medical problems or aggravate a current one during or after the groom. Because senior pets and pets with health problems have a greater chance of injury, these pets will be groomed for cleanliness and comfort, in styles that will not add to their stress. In the best interest of your pet, this Agreement gives Bergen BARK Inn permission to obtain immediate Veterinary treatment for your pet should it be deemed necessary by staff. We will do our best to contact you first, then take your pet to your authorized Veterinarian or to our Emergency Veterinarian. All expenses for Veterinary care are the responsibility of the pet's owner.

## Mat Removal

Pets with matted coats need extra attention during their grooming session. Mats left in a pet's coat only grow tighter, and can strangle the pet's skin, or eventually tear it open. Bergen BARK Inn does not wish to cause serious or undue stress to your pet and will not continually de-mat your pet for you. Mats can be very difficult to remove and may require the pet to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts, or abrasions due to warts, moles or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus, or bacteria to grow, causing skin irritations that existed prior to the grooming process. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. Shaved pets are also prone to sunburn and should either have sunscreen applied daily or should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases, pets may also exhibit brief behavioral changes. Prevention is the best defense against matting by scheduling regular grooming and bath appointments. There is an extra charge for De-matting. We will attempt to call you if your pet must be shaved down due to matting if not otherwise agreed upon or if De-matting Charges will be greater than \$10. If we are unable to reach you, we will do what we deem safest for your pet's health and well-being.

## Accidents

There is always the possibility an accident could occur. Grooming equipment is sharp. Even though we use extreme caution and care in all situations, possible problems could occur including, but not limited to, cuts, nicks, scratches, and quicking of nails. In most cases this can happen when a pet is wiggling or moving around. If you arrive to pick up your pet and it is still being groomed, please do NOT talk to it, or allow it to see you. Sit quietly, or step outside for a few moments. Every effort will be made to ensure your pet is groomed as safely as possible; however, some pets may have reactions to grooming products or procedures.

## **Parasites**

If fleas or ticks are found on your pet during the grooming process, your pet will be treated with a Flea and Tick shampoo to kill the parasites and you will be charged an additional fee. Ticks found will be removed for an additional charge. If ticks are found, we strongly suggest you have your pet tested for Lyme disease. Please note that parasites are a health hazard to your pet as well as to humans.

## **Cat Grooming**

Cats will be groomed by appointment only. Cats can be very sensitive to the grooming process and become easily stressed. Your groomer has the right to discontinue grooming or refer you to a vet if it is deemed too unsafe to groom your cat.

## **No-Shows & Cancellations**

No Shows and last-minute cancellations are subject to a \$20.00 FEE PER PET which will be added to your next ticket. Pre-Payment for same will be required before another appointment is booked. We understand there may be emergency situations and will work with you, but not on a continued basis. Please be respectful of our time as we are a by-appointment business, and another client could have taken your appointment if we had known. Note: Clients 15 minutes late risk losing their appointment without notice.

## **Liability Agreement**

By signing this contract you (or your Agent) agree that Bergen BARK Inn, its owners, operators, employees, officers and directors are not liable for any damage, loss, or claim arising from any condition of the undersigned pet, either known or unknown to Bergen BARK Inn. It is also further understood and agreed the terms of this agreement can change at any time, without notice, and will overwrite all prior signed contracts or releases. It is further understood this clause applies to all pets groomed.

**I have read and agree to the policies of Bergen BARK Inn as listed in the previous document.**

Printed Name of Owner: \_\_\_\_\_

Signature of Owner: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Date: \_\_\_\_\_ Vet Name: \_\_\_\_\_

Pet(s) Name: \_\_\_\_\_