

## Creature Comfort Animal Clinic

As a client of Creature Comfort Animal Clinic, I understand that for my pet's safety, as well as other pets in the clinic, all pets left at the clinic for any type of in-clinic care must have **proof of current vaccinations administered by a licensed veterinarian**. Any pets whose vaccinations cannot be verified, will be vaccinated at the owners expense. The pets should be vaccinated as follows:

**Dogs** – DHPPL (Distemper, Hepatitis, Parvovirus, Parainfluenza, Leptospirosis), Bordetella (within 6 months), Canine Influenza (**both** H3N8 and H3N2), Rabies, and Annual Exam.

**Cats** –FVRCP( Panleukopenia, Herpesvirus-1, Calicivirus, Chlamydia), Feline Leukemia, Rabies and Annual Exam.

**Please list your pet(s) personal items left while Boarding, such as food, blankets, toys, and treats. (Creature Comfort is not responsible for lost or damaged items). WE DO NOT ACCEPT HUMAN FOOD FOR CANINE OR FELINE CONSUMPTION (raw, cooked, frozen/thawed, etc.)**

We are happy to continue administering any medications that your pet is currently taking while it is boarding with us. **Please be aware that any pet receiving more than 1 daily dose of a medication while boarding will be subject to medication administration charge of \$13.09 per day(insulin- 21.36 per day).**

**My Pet(s) require these medications to be administered while boarding:**

Client Initials:

After spending any period of time in any pet care facility, most animals are in need of **bathing** and/or **grooming**.

**I DO or DO NOT (circle one) request bathing/grooming of my pet at my expense prior to release. Please note, if getting bathed/groomed you will receive a phone call from our groom staff when patient is ready to be picked up. You are also more than welcome to call the day of to get an estimated time of completion.** Client Initials:

**(Circle One) GROOMING or BATH**

**Provide Instructions for Groomer -** If no instructions are provided, the groomer will use her/his discretion as to what grooming procedures are needed.

Client Initials:

**Extra Walk** – All dogs are walked outdoors in a fenced outdoor area twice daily. An extra walk each day is available for **\$7.20 per day/per dog**.

**Doggie Daycare While Boarding** –Doggie Daycare is an opportunity for your dog to play off leash with other dogs in our designated Daycare area. Temperament Evaluation is required prior to admission to Doggie Daycare. **The fee for Temperament Evaluation is \$11.00. Daycare while Boarding is \$11.50 per day per pet. If your pet has not participated in Doggie Daycare within the last 6 months at our facility, another evaluation will be required prior to admission.**

**Bedtime Dental Treat**- I would like my pet to receive an Oravet Dental Chew each night for **\$2.10 per night/per dog**

**Animal Services Blanket**- Please ask Receptionist for pricing – donations are sent to Arlington Animal Services.

**One-on-One Time** – I would like my pet to receive one on one attention for fifteen minutes from one of the kennel technicians for **\$7.50 per night/per pet**.

Owner Name

Owner Signature

Pet Name(s)

Emergency Number

Emergency Email

Scheduled Go Home Date

CCAC Boarding Admission Date

Employee Initials

**Please note that all pets going home on Sunday afternoon will be charged \$14.00 for Sunday morning Boarding.**

# Creature Comfort Animal Clinic Boarding Agreement

2150 West Interstate 20 – Arlington, Texas 76017

Ph: 817.472.0404 Fax: 817.472.6093 [www.ccacpets.com](http://www.ccacpets.com)

**Your signature below is an acknowledgment that you have read, understand and agree to be bound by the terms and conditions of this Boarding Agreement by and between you and Creature Comfort Animal Clinic ("CCAC").**

## **PET BEHAVIOR AND HEALTH**

Without limiting CCAC's legal right to refuse service for other reasons not stated herein, CCAC reserves the right to refuse services to, or use of its facilities for, pets that, in the sole discretion of CCAC, are deemed to be unhealthy, aggressive, undisciplined, behaving inappropriately, or a danger to themselves, other animals, CCAC customers, and/or CCAC team members. **It is my responsibility to provide CCAC with my pet's current vaccination records prior to their scheduled boarding and to alert CCAC of any known health conditions and/or observed symptoms of illness.** DHPPL, Rabies, Influenza H3N8, Influenza H3N2, and Bordetella are required for all dogs, and FVRCP, FeLV, and Rabies are required for all cats utilizing services provided by CCAC. I understand and agree that CCAC has the right to refuse boarding service if I fail to timely provide vaccination records and verification of CCAC's required immunizations, and I further understand and agree that in such event I am not entitled to a refund or credit.

## **PET OWNER IS RESPONSIBLE FOR ILLNESSES AND INJURIES AND AGREES TO RELEASE AND INDEMNIFY CCAC**

I acknowledge that my dog(s) will come in direct contact with other dogs and will be encouraged to socialize and exercise while in the care of CCAC and/or while in Doggie Daycare conducted by CCAC, and I further acknowledge that there is an inherent risk of injury and/or illness to my dog(s) associated with such activities and with boarding in general. To the extent I am boarding cat(s) in addition to or instead of dog(s), I acknowledge that there is an inherent risk of injury and/or illness to my cat(s) associated with boarding. **BEING FULLY AWARE OF THE RISK OF INJURY AND ILLNESS TO MY DOG(S) AND/OR CAT(S), I HEREBY FULLY RELEASE CCAC AND ITS EMPLOYEES AND REPRESENTATIVES FROM ANY AND ALL LIABILITY AND/OR FINANCIAL RESPONSIBILITY FOR INJURIES AND/OR ILLNESSES TO MY DOG(S) AND/OR CAT(S) WHILE AT THE CCAC FACILITY AND/OR IN CCAC'S CARE. I FURTHER AGREE AND COVENANT NOT TO SUE CCAC, ITS EMPLOYEES OR ITS REPRESENTATIVES FOR OR RELATED TO INJURIES AND/OR ILLNESSES SUSTAINED BY MY DOG(S) AND/OR CAT(S) WHILE AT THE CCAC FACILITY AND/OR IN CCAC'S CARE. I ALSO AGREE TO INDEMNIFY AND HOLD CCAC AND ITS EMPLOYEES AND REPRESENTATIVES HARMLESS FROM AND AGAINST ANY COSTS, DAMAGES, CLAIMS OR EXPENSES (INCLUDING VETERINARY FEES) THAT RESULT FROM OR IN ANY WAY RELATE TO AN INJURY OR ILLNESS TO MY DOG(S) AND/OR CAT(S), OR TO OTHER DOG(S) AND/OR CAT(S) IF CAUSED BY MY DOG(S) OR MY CAT(S).**

## **VETERINARY CARE**

If, in my absence, my pet should be injured, become ill, or is otherwise deemed by CCAC, in its sole discretion, to require immediate veterinary attention, I hereby authorize CCAC to consult with and utilize the services of its veterinarians for treatment and guidance. I understand that I am responsible for any charges with respect to any veterinary care administered in accordance with this paragraph and I agree to pay said charges. Without limiting the previous section of this Agreement, I further understand and agree that CCAC will not be held liable as a result of or related to the provision of veterinary services in accordance with this paragraph. I also authorize CCAC to have full access to my pet's veterinarian records and past medical history.

**SIGNATURE**

DATE

\_\_\_\_\_  
Print Name: \_\_\_\_\_

## **PROMOTIONAL USE**

My pet's picture and/or video may be used in marketing and promotional material prepared by and used for promoting the services of CCAC and/or Doggie Daycare.

If you **do not** want your pet's photos taken for educational or marketing purposes, please sign here: \_\_\_\_\_

## Creature Comfort Animal Clinic Policies

### The undersigned person is referred to herein as the "Pet Parent."

- 🐾 When available and within reason, CCAC will use the Pet Parent's primary veterinarian for medical attention. However, CCAC reserves the right to utilize our own veterinarians. I understand that there may be a \$51.98 exam fee associated with this policy, to be determined by our veterinarians.
- 🐾 Pet Parent understands that if animals sharing the same enclosure need separated for any reason, the Pet Parent will be charged for the additional Boarding fee for their pet(s) to stay separately and Pet Parent agrees to pay same. CCAC shall have the right to separate animals based on its sole discretion.
- 🐾 Pet Parent agrees to disclose any aggressive, possessive, anxious, or dangerous behaviors associated with their pet(s) *prior* to checking in.
- 🐾 Outside bedding is no longer permitted at CCAC; however sheets, towels and blankets are fine. To reduce the possibility of lost items, we ask Pet Parents limit toys to 3 per run. CCAC is not responsible for lost, destroyed, stained, or misplaced items.
- 🐾 Pet Parent is more than welcome to provide enough food for the pet(s) entire length of stay; however, we will feed your pet(s) Royal Canin Gastrointestinal Diet at no additional charge if you choose to leave your food at home.
- 🐾 *Holiday Policy:* CCAC is generally booked weeks in advance with an extensive waiting list for peak holiday times. CCAC requires at least 72 hours (three days) notice for any Boarding cancellations during a holiday period and 24 hours notice (one day) for Grooming cancellations during a holiday period or a \$50 fee will be incurred.
- 🐾 Payment is due in full for the release of your pet unless otherwise agreed upon by CCAC's Hospital Manager and Managing Veterinarian.
- 🐾 A Capstar pill for the treatment of fleas is administered upon check-in to every pet, at no additional charge to the Pet Parent. Pet Parent hereby agrees to the administering of said treatment.
- 🐾 Any grooming pet(s) not picked up by 6:00 p.m. on the day of their appointment will be placed in boarding overnight and charged the current boarding rate *in addition to* their Grooming charges.
- 🐾 Pets that are not picked up within seven (7) days of the scheduled end of their visit (unless suitable arrangements have been made with CCAC's Hospital Manager and Managing DVM) will be sold, placed, surrendered, or re-homed at the sole discretion of CCAC. Written notice of this action will be sent by registered mail to the Pet Parent of the pet(s) at the address provided to CCAC. *No further notice, action, or information by or from CCAC shall be necessary.*
- 🐾 Should Creature Comfort Animal Clinic be required to retain the services of any attorney to enforce or defend any term or condition in any way related to this Agreement, the Pet Parent shall be responsible for all attorney fees and expenses of CCAC and Pet Parent agrees to pay same.

**As the Pet Parent of the pet(s) being Boarded and/or Groomed, I hereby understand and agree to the forgoing:**

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Signature

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Date