

Rewards are available for registered members only. To register for Zoetis Petcare Rewards, go to [zoetispetcare.com/rewards](http://zoetispetcare.com/rewards) or complete this form. Please mail the completed form to Zoetis Petcare Rewards, P.O. Box 815396, Dallas, TX 75381 or fax to 862-703-3821. A rewards submission form can be included with form for processing.

**First Name:** \_\_\_\_\_ **Last Name:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_ **Email:** \_\_\_\_\_

**Street Address:** \_\_\_\_\_

**City, State, Zip Code:** \_\_\_\_\_

**Associated Veterinary Practice:** \_\_\_\_\_ **Zip Code** \_\_\_\_\_

**PET 1**

**Name** \_\_\_\_\_

**Dog / Cat** (*circle one*) \_\_\_\_\_

**Male / Female** (*circle one*) \_\_\_\_\_

**Breed** \_\_\_\_\_

**DOB** (*best guess*) \_\_\_\_\_

**PET 2**

**Name** \_\_\_\_\_

**Dog / Cat** (*circle one*) \_\_\_\_\_

**Male / Female** (*circle one*) \_\_\_\_\_

**Breed** \_\_\_\_\_

**DOB** (*best guess*) \_\_\_\_\_

**PET 3**

**Name** \_\_\_\_\_

**Dog / Cat** (*circle one*) \_\_\_\_\_

**Male / Female** (*circle one*) \_\_\_\_\_

**Breed** \_\_\_\_\_

**DOB** (*best guess*) \_\_\_\_\_

**PET 4**

**Name** \_\_\_\_\_

**Dog / Cat** (*circle one*) \_\_\_\_\_

**Male / Female** (*circle one*) \_\_\_\_\_

**Breed** \_\_\_\_\_

**DOB** (*best guess*) \_\_\_\_\_

**By registering with this form, you confirm that you accept the Zoetis Petcare Rewards Program Terms and Conditions.**

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Zoetis Petcare Account: Program Terms and Conditions**

*Last Modified: August 1, 2019*

**Acceptance of Terms**

A Zoetis Petcare Account (an "Account") is a consumer account offered to pet owners from Zoetis US LLC (collectively with its parent company, subsidiaries, and affiliates, the "Company") in which a pet owner can manage his/her participation in the Zoetis Petcare Rewards Program (the "Program"). These terms and conditions form the agreement (the "Agreement") between each pet owner that opens an account (an "Account Holder") and the Company. By creating an Account, Account Holder agrees to the terms and conditions, rules, regulations, policies, and procedures set forth in this Agreement. Company reserves the right, to be exercised in its sole discretion, to suspend or disqualify Account Holders who have violated any of the terms and conditions of this Agreement. Zoetis reserves the right to change the terms or conditions of a Program, in whole or in part, and to terminate a Program or all Programs, or an Account Holder's Account at any time for any reason without prior written notice. Your continued participation in a Program constitutes your acceptance of any changes or modifications.

By creating an Account, Account Holder agrees to provide the Company with valid contact information, including a valid email address and/or mobile phone number. We do not charge any separate fees for your participation in the Rewards Program or Reminders Program.

Details about the Program are available at [www.zoetispetcare.com](http://www.zoetispetcare.com) (the "Zoetis Petcare Site"), a site owned, operated, controlled, maintained, or otherwise administered, by the Company. Account Holder's use of the Zoetis Petcare Site is also governed by its [Terms of Use \(https://www.zoetisus.com/responsibility/policies/terms\\_of\\_use.aspx\)](https://www.zoetisus.com/responsibility/policies/terms_of_use.aspx). Each Account Holder is responsible for remaining knowledgeable on, and in compliance with, the Zoetis Petcare Site's Terms of Use.

The Program is a replacement for your own independent judgment or your veterinarian's judgment as to the correct medicine or accurate dosages for your pet. You are responsible for all medicine and dosages given to your pet. You agree that the Company is not and will not be liable for failed, delayed, or misdirected delivery of, or any information sent through, a Program; any errors in information sent through the Account; or any action you may or may not take in reliance on the information or respective Program. The Company will not be liable to you in any event for special, indirect, or consequential damages.

Your use of the Account and your participation in a Program shall be governed in all respects by the law of the State of New York, without regard to choice of law provisions. You agree that jurisdiction over and venue in any legal proceeding directly or indirectly arising out of or relating to your Account or a Program shall be in the state or federal court of competent subject matter jurisdiction in the County of New York in the State of New York.

## Eligibility

The Programs are open to residents of the United States and its territories at least 18 years of age except where prohibited or restricted by law. All federal, state and local laws and regulations apply. Participation in the Programs is free and no initial purchase is required. Only individuals are permitted to open an Account. Accounts may not be opened by corporations, limited liability companies, businesses, non-profits, partnerships, enterprises, or any other entity.

## Communications

Each Account Holder is solely responsible for maintaining the confidentiality of the access credentials and other information in connection with his/her Account and will be solely liable for any and all activities under the Account. Account Holder shall be responsible for keeping all Account information up-to-date. Account Holder agrees to notify the Company immediately of any unauthorized or fraudulent use of Account Holder's Account or any other breach of security or data privacy.

By opening an Account, Account Holder agrees to allow the Company to communicate via mail, email, and through other channels as applicable. The Company may use these channels to communicate Account status, Account changes, offer special promotions, offers, or offerings that the Company believes may be of interest to Account Holder. An Account Holder who chooses to opt-out of marketing communications will receive only transactional messages related to his/her Account. Account Holder information will be protected in accordance with the Zoetis [Privacy Policy](https://www.zoetisus.com/responsibility/policies/privacy_policy.aspx) ([https://www.zoetisus.com/responsibility/policies/privacy\\_policy.aspx](https://www.zoetisus.com/responsibility/policies/privacy_policy.aspx)).

## Zoetis Petcare Site and Third-Party Sites

The Company does not guarantee that the Zoetis Petcare Site will be operating or accessible at any given time. Account Holder should expect that the Zoetis Petcare Site will periodically be taken off-line for maintenance, content and design updates, and other alterations that may make it unavailable. The Company does not represent or warrant that the Zoetis Petcare Site is compatible with Account Holder's hardware or software applications or browsers.

A Program may permit Account Holders to access such Program from, and to link from such Program to, other websites on the Internet, including, without limitation, the website affiliated with the Company and its partners or other resources located on servers that are not maintained or controlled by the Company. Company is not responsible for the content of any such referenced websites or for the availability of, or access to, such websites. Member acknowledges and agrees that the Company is not responsible for, and does not make any warranties or representations of any kind regarding, the accuracy, legality, appropriateness or any other aspect of the content or function of such websites. The inclusion of any such link does not constitute or imply endorsement or recommendation of the website by the Company or any association with its operators. Additional or different terms and conditions may apply when Account Holders are accessing and using such other websites. Access to other websites linked to the Zoetis Petcare Site is at Account Holder's own risk, and the Company disclaims all liability with regard to Account Holder's access to such linked sites, or arising from the content or information contained therein.

## Non-Company Program Affiliates

Any dealings by Account Holders with advertisers, vendors and other third parties (referred to collectively as "Program Affiliates") via or resulting from a Program, or participation in related promotions, are solely between the Account Holder and Program Affiliate or other third party. The Company is not responsible or liable for any part of any such dealings or promotions between Account Holders and Program Affiliates.

## Earning Points

An Account Holder is able to earn points on purchases of participating Zoetis products from veterinary practices or retail locations with a valid prescription from a licensed veterinarian.

Points are not valid unless earned strictly in compliance with the requirements as established and intended by the Company, and Account Holder shall not attempt to earn Points by any unauthorized, improper, or fraudulent means (including, without limitation, by using any script, bot or other automated means) that only simulates compliance with the applicable requirements.

In order to earn Points, Account Holder must have an Account and submit an eligible invoice to the Zoetis Petcare Site or by mailing or faxing the Submission Form, providing all required information with a copy of his/her proof of purchase (e.g., purchase invoice) for validation. All information provided by Account Holder as part of the invoice submission process must match the details featured on his/her proof of purchase, including:

- Pet's name;
- Participating Zoetis product name;
- Product details (dosage, strength, quantity); and
- Prescribing Veterinary Practice

By selecting the prescribing veterinary practice, Account Holder hereby authorizes the veterinary practice to view Account Holder's purchase details for the corresponding submission, along with information Account Holder has provided that allows the selected veterinary practice to identify Account Holder's pet (including, without limitation, pet's name, age, breed, gender, and species).

Submissions online through the Zoetis Petcare Site are preferred and faster to process. To submit an eligible purchase via mail or fax, submission form must be completed and sent with detailed invoice. Submission forms can be found [here](https://dqix3oiq93d76.cloudfront.net/assets/pdf/zoetis-petcare-rewards-receipt-submission-form.pdf) (<https://dqix3oiq93d76.cloudfront.net/assets/pdf/zoetis-petcare-rewards-receipt-submission-form.pdf>).

Invoices must be submitted within sixty (60) days of purchase date. Account Holder can submit participating products for multiple pets on the same invoice. Member should not alter the invoice in any way. Changes to the invoice may result in delay or disqualification.

Subject to any applicable terms and conditions on the Zoetis Petcare Site and applicable law, the information on your proof of purchase is and will be deemed non-confidential and the Company shall have no obligation of any kind with respect to such information.

All Points will be awarded to Account Holder's Account within ten (10) business days after the invoice has been upload has been fully completed online and the purchase has been validated. Mail or fax submissions can take up to six (6) weeks to process. Points expire 450 days from the first date of inactivity on the Account. Points are non-transferable and may not be transferred, sold or gifted to another Account Holder or third party.

Each participating product has an assigned Points value that translates to a specific dollar value per the offer details outlined on the Zoetis Petcare Site. The Company may, at any time and without notice, change, eliminate, or terminate the point earning and redemption procedures and offerings.

## Redeeming Points

An Account Holder can redeem points once he/she has earned at least 100 Points (\$10 value) in the Account. Account Holder can order a reloadable Zoetis Petcare Rewards Card, to be issued in the form of a Zoetis Petcare Rewards Mastercard® (the "Card") through the Account on the Zoetis Petcare Site. The Card cannot be ordered by Account Holder until this threshold is reached. Account Holder will receive an email confirmation when his/her Card has shipped, which, in most instances, will be approximately five (5) business days after the order of the Card has been submitted by Account Holder.

Account Holder can redeem points for additional dollars to his/her Card on a recurring basis, as he/she earns at least 100 Points (\$10 value) to hit the redemption threshold. All Card reloads may take approximately five (5) business days to be processed.

Immediately after dollars have been loaded to the Card (either at the initial order or a reload), Points and corresponding dollars balance will be deducted from the Account. Once dollars are loaded to the Card, points cannot be credited back to Account Holder's Account.

The Company reserves the right to refuse issuance of a Card to any Account Holder who does not follow the enrollment procedures. Account Holder should promptly notify the Company of any changes to personal information such as name, address, telephone number, and email address either by visiting the Zoetis Petcare Site or by calling a Customer Service representative at 855-749-7274, Monday - Friday 8 am - 5 pm CST.

## Donating Points to a Charitable Cause

Account Holder may choose to donate some or all of his/her eligible points to American Humane's Pups4Patriots™ Program. American Humane is a §501(c)(3) organization and 100% of the converted points dollar amount will go to American Humane for the Pups4Patriots™ Program. Account Holder contact information will be shared with the American Humane organization for tax purposes only.

## Using the Card

The Zoetis Petcare Rewards Mastercard (the "Card") is not a credit card. It's a prepaid Mastercard that can only be used for any purchase at veterinary practices where Mastercard debit cards are accepted in the United States and its Territories. The Card is restricted to credit card processing machines with Merchant Category Code 0742 for Veterinary Services. The Card can be used towards the purchase of any product or service at these locations. Use of the Card is not eligible for cash back. This Card is issued by Sunrise Banks N.A., Member FDIC, pursuant to a license from Mastercard International Incorporated. Mastercard is a registered trademark of Mastercard International Incorporated. The Card expires 36 months from the date of issue. You will not have access to funds after expiration.

Any fraudulent or unauthorized use of the Card by Account Holder is strictly prohibited, and may result in Account Holder's termination or disqualification from the Rewards Program. The Company reserves the right to suspend or cancel any Card for which it has incomplete, inaccurate, false or fictitious personal information or for which the Account Holder is not in good standing. In the event the Company cancels a Card, or terminates the Rewards Program or Account Holder's membership in the Rewards Program for any reason, all Points earned in Account Holder's Account and/or available funds on their Zoetis Petcare Rewards Mastercard will be forfeited.