



ABOVE & BEYOND
PET CARE HOSPITAL

Pre-Anesthesia & Surgery Policy

Providing compassionate quality care to our clients and patients is a priority at Above and Beyond Pet Care Hospital and Resort. Our Pre-anesthesia and surgical policies are in place for the safety of your pet and to allow our team to more effectively provides surgical services to our patients and clients.

Pre-Anesthesia Policy

All anesthetic patients will have a physical examination performed the morning of the procedure and a pre-anesthetic blood panel within 1 month of the scheduled surgical procedure. The pre-anesthetic examination and blood panel provide essential information that can help to make anesthesia safer for your pet. Any fragile (neonatal, geriatric) patients or patients with an illness may have additional pre-anesthetic recommendations (e.g. radiographs, comprehensive blood panel, Endocrine testing, ECG, urinalysis, tick tests, clotting profiles, etc.).

Patients should be fasted after 12am the night before any procedure; water is OK until drop off. Changes to the normal fasting protocol may be recommended for juvenile patients (<4 months), geriatric patients, and patients with an illness (e.g. diabetics requiring insulin, etc.)

Anesthesia/Surgery/Dental Drop-off Policy

All surgical patients will have the option to drop off the day before or the morning of the anesthetic procedure. There is no cost to drop off a pet the day before an anesthetic procedure. Drop offs on the morning of an anesthetic procedure will occur at 8:00 am, and should have pre-anesthetic diagnostics previously performed.

At drop off please indicate: (1) Any current illnesses (2) What current medications and supplements your pet is taking and (3)if your pet has ever had an adverse reaction to any medications or anesthesia in the past.

A anesthesia/surgery/sedation consent form and an itemized estimate will be provided to you before drop off. Both forms will need to be signed before you are able to drop off your pet. Please note that while we do our best to provide an accurate estimate it is not always possible to fully predict everything that may be necessary during a procedure. If possible, we will attempt to contact you for approval with any increases to your signed estimate. Cases where estimate preapproval may not be possible may include a medical emergency or a case where we are unable to get in contact with a pet owner – in either case you will be responsible for any additional costs that may be incurred.



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During the Anesthesia/Surgery/Dental

Please be available by phone on the day of a procedure. If possible, leave multiple contact numbers in case we need to contact you during a procedure. The surgeon or surgical team member will typically only contact you during a procedure if any alteration in the planned surgery/dental is recommended.

After the Anesthesia/Surgery/Dental

The surgeon or a surgical team member will call with an update once a patient is out of surgery and is in recovery (typically 1-2 hours after the procedure). For routine procedures, a pick up time between 4-6pm will be scheduled. Some critical patients or patients with extensive surgery may require further hospitalization or transfer to the Lubbock Small Animal Emergency clinic for overnight observation.

Paying for Anesthesia/Surgery/Dental Procedures

Payment is due in full on the day of surgery. We accept major credit cards, checks, cash, and financing options through Care credit and Scratch Pay.

**Above & Beyond Pet Care Hospital & Pet Resort reserves the right to add to or change this protocol as needed.