

Northside Animal Hospital

Boarding Policies

Reservations & Fees

- Reservations are required prior to boarding. During holidays, we ask that reservations be made at least two weeks in advance.
- Boarding charges begin on the day of drop off regardless of time. Rates apply at a flat fee per dog/cat per night. Pets picked up prior to 9am are not charged for that day.
- If your travel plans change and you cannot pick up on the originally scheduled date, please call to let us know. Failure to notify the clinic about late pick-up will incur additional fees.

Feeding & Medication

We recommend that all pets remain on their current diet while boarding to decrease stress and prevent digestive issues. Please bring enough food for the stay in pre-packaged ziploc bags per meal, or in an airtight container labeled with your pet's name and feeding instructions.

- If food is not provided, Science Diet Adult will be fed.
- All prescription medications and supplements should be provided in their original containers. Do not mix medications or supplements in with prepackaged food. We will gladly administer any medication for a fee of \$2.00 per administration.
- Pets that require special monitoring or treatments while boarding will be charged as Medical Boarding. This includes but is not limited to post-op care, wound or fracture care, glucose checks, etc.

Health Requirements

- All pets must be in good general health to board. No pets exhibiting signs of serious illness, pets with contagious viruses, or pets with any other potentially transferable diseases/sicknesses will be accepted for general boarding.
- We require veterinary proof of vaccinations current within one year on all dogs and cats. **Vaccines must have been administered no later than 2 weeks prior to boarding to allow for adequate immunity.**
 - Dogs: Rabies, DHLPP, Bordetella, and Canine Influenza vaccines are required
 - Cats: FVRCP, Rabies, and Leukemia vaccines are required
- **If your pet is coming due for vaccines while they will be boarding with us, clients must schedule an appointment prior to, or the day of drop-off, so they can see the doctor. This prevents any miscommunication about your pet's care, and ensures you have a trusting relationship with our veterinarians.**
- A negative fecal exam is required for all pets within the last 6 months
- Any pet entering the kennels with fleas and/or ticks will be given a flea bath and administered flea control upon entry, at the owner's expense
- Extremely dirty or matted dogs will be bathed/shaved before entering the kennel and the charge will be added to the boarding bill.
- Pets that bite, are difficult to handle, etc., will incur an additional charge to be determined by the extra time to properly care for the pet. We reserve the right to refuse boarding to pets that pose an increased danger to the staff or other animals.
- Should a pet become ill while boarding, we will notify the owner or emergency contact to gain permission to treat as our veterinarians deem appropriate. The owner is responsible for any medical costs incurred while in our care.

We highly recommend a bath before your pet's departure for our kennel. Please inquire about bathing services at the time of drop-off. All boarded pets qualify for a bath at the end of their stay at a 50% discount!

We look forward to looking after your pets!