

Overland Veterinary Clinic - COVID-19

We are following the latest CDC mandate for LA County and requiring all of our employees as well as clients to wear a face covering at all times. We are not allowing clients into the clinic, but there are exceptions.

We are communicating by email, phone and now we've added a text feature as well. You can book and check in for appointments, speak with the support staff or veterinarians, and complete payment with one of these options. We are asking to please avoid paying in cash if possible. When you arrive, please either text "hi" to 310-559-2424, or call this number and go to option "0". You will be connected with one of our front office staff and they will check you in. One of our technicians will come out to assist you and carefully transport your pet into the clinic. We will exchange your leash for one of ours if you have a dog, and if you have a cat, then we will bring the carrier into the clinic. Please limit the amount of towels or bedding inside the carrier.

For safety reasons, our technicians cannot get into your vehicle to retrieve your pet as it is not safe for them and may upset your pet.

During your visit, the veterinarian will communicate with you primarily by phone or text. Lab results and follow up information can also be sent by email.

We are doing our best to keep this as close to a regular appointment as possible, and we will always dedicate the same amount of care and commitment to you and your furry family member. This is a very difficult time for all of us, but we are trying to make your time with us as streamlined and efficient as possible while continuing to provide excellent veterinary care .

This new system of doing things is getting a little easier every day and we ask for your patience as this is still a very new way of doing things for us- and all of you!

Stay Safe

The Overland Veterinary Clinic Team