

(732) 747-3636

100 Schulz Drive, Red Bank, NJ 07701 RedBankVet.com

#### **Connect with Us!**





#### **NOTES**

# **Referral Relations** and **Client Experience at**



#### **Your Referral Relations Team**

At Red Bank Veterinary Hospital we are committed to partnering with our referring community for the best outcomes for all patients. Our newly expanded team includes our Referral Relationship Manager and Referral Relations Coordinators who are dedicated resources for you and your hospital via phone and email consults.

### **Referral Relationship Manager:**

Your Referral Relationship Manager is available to discuss our service offerings, introduce our doctors to your team, and arrange lunch & learn and meet & greet events with our specialists.



Kevin Pagliano (908) 770-0599 Kevin.pagliano@rbvh.net

### **Referral Relations Coordinators:**

Our Referral Relations Coordinators are a direct point of contact for you to our hospital. Available 6 days a week, these individuals provide an additional layer of support in expediting answers to questions, connecting to one of our specialists, and addressing additional questions or concerns



**Liz Hilliard**Marketing &

Referral Relations

Coordinator Manager



Kimmy Casaburi



Briana Walton



**Meghan Varno** 

# Reach them via our Direct Phone Line:

(732) 747-3636 (press #2) Or via email: referrals@rbvh.net

#### **Hours of Operation**

**Monday - Friday:** 8:00 AM - 6:00 PM **Saturday:** 8:30 AM - 4:30 PM

If you need immediate assistance and are calling outside those hours please press 0.

# Need to reach a specific department? Email them directly:

- Avian & Exotics: exotics@rbvh.net
- Cardiology: cardiology@rbvh.net
- Dentistry & Oral Surgery: dentoralsx@rbvh.net
- Internal Medicine: internal.medicine@rbvh.net
- Neurology & Neurosurgery: rbvh.neurology@gmail.com

- Oncology: oncology@rbvh.net
- Radiation Oncology: dustin.lewis@rbvh.net
- Radiology (images only): rbvhtfradiology@rbvh.net
- Medical Records: medicalrecords@rbvh.net

## A team dedicated to your clients: Our Client Liaison Department

The Client Liaison Associates are a dedicated team put in place to help explain financial options, provide constant communication to clients whose pets are currently in hospital, and as a connection between the pet owner and doctor.

Our comprehensive client liaison team is available 7 days a week, providing a world-class experience for your clients.



**Carol Olea** 



**Jordan Clarke** 



**Lauren Pagliano**