



## Hotel Boarding Guidelines

Our cat hotel strives to provide a safe and stress-free environment for all guests. During their stay, your cats will be provided fresh food, water and a clean litter box twice daily in our quiet, cat friendly hotel. Each kitty receives individual attention from our gentle, professional and cat-loving staff.

### MUST KNOW BEFORE YOU GO:

- ✓ Guests must be deemed healthy enough for boarding by our medical staff. Guests with pre-existing conditions requiring chronic medication must book a mini pre-boarding exam at least 3 days prior to check-in. Cats showing evidence of potentially contagious conditions or considered not well enough for boarding will not be admitted to the hotel.
- ✓ Credit card / voided check must be on file at check-in
- ✓ Medical records must be provided if not a current patient with us
- ✓ Emergency contacts must be provided
- ✓ Male cats must be neutered at least 1 month prior
- ✓ Guests must be up to date on Rabies / FVRCP
- ✓ Guests must be free of external parasites (fleas/ticks)

**WHAT TO BRING:** We strongly recommend you bring your cats' regular food and bedding for their stay to help reduce stress. If your cat requires a prescription diet, you must bring it with you. If you do not bring your own food, we will provide ours for an additional fee, but please note \*unfamiliar food may cause tummy upset and additional stress\*.

**HOURS:** Our medical professionals are available for guests during business hours, but we are not a 24/7 facility. Although we don't have overnight attendants, we do have kennel techs that provide twice daily feeding, cleaning and TLC during the weekends. Please speak to our front desk regarding drop-off/pick-up times.

**HEALTH:** If your cat becomes ill during boarding, we will place them in a safe and isolated space. Our staff will notify you or your emergency contact to discuss appropriate treatment options.