

This information as well as the online tools referenced can be found at coloradoanimalspecialty.com/for-veterinarians

SUBMITTING A REFERRAL

Please note that all specialty services are not available 24 hours a day or 7 days a week, while our emergency services are open 24/7/365. We will do our best to meet the needs of your patient and client.

Referral Guidelines

- Transfer to specialist:
 - Please have client call and schedule
- Sick or injured patient that requires urgent transfer, diagnostics, and treatments:
 - Contact CASE to ensure we can offer what the patient needs and to obtain a general financial estimate. Ideally, the call is DVM to DVM to set the transfer up for success but not mandatory, this information can be received by a technician if needed.
 - Provide owner with general financial estimate and our address:
 - 2972 Iris Avenue, Boulder, CO 80301
 - Any patient being transferred for an abdominal ultrasound will either be seen through our emergency department or our critical care team
- For cases needing Neurology: If the patient is being transferred from another hospital directly to CASE the client should come with a hard copy of all recent records (diagnostics, treatment sheets) or they should be sent via email by the time the patient arrives at CASE

Any of the methods below are acceptable for submitting a referral:

- CALL (303) 545-2273 to start the referral process
- EMAIL info@coloradoanimalspecialty.com
- FAX (303) 325-7986
- WEBSITE REFERRAL FORM visit www.coloradoanimalspecialty.com/for-veterinarians to find our referral form link. Here you will be able attach images, records, and other pertinent information such as lab work.

MEDICAL RECORDS

Typically, we request the last two years of complete medical history, if that is not possible, we ask for the last 3-6 months at least. Please include all doctor's notes, lab work, and imaging. If additional information is required, our staff will contact you.

Any of the methods below are acceptable for sending records:

- ATTACH the records to the referral (if submitted through website)
- EMAIL medical records to info@coloradoanimalspecialty.com.
- We strongly request that records are sent at least 1 day prior to the referral, or at least prior to the appointment time. We understand that sometimes your patients are on their way to us before you finish making notes. In this situation, we ask that you let us know what diagnostics have been performed and what treatments and/or medications have been administered.

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IMAGES

Images (radiographs and ultrasounds) can be sent digitally (jpeg). Please note that CT and MRI can only be sent via DICOM.

Any of the methods below are acceptable for sending images:

- EMAIL to
 - info@coloradoanimalspecialty.com and/or radiology@coloradoanimalspecialty.com
- ATTACH to the referral (if submitted through website)
 - JPEG only
- SEND a disk/flash drive or films with the owner if images cannot be sent digitally.

Please encourage your referred clients to call us to schedule an appointment. Although we will follow up on all referrals received, we do not want to delay the patient's care in the event of a lapse in communication.