

MOUNT LAUREL I (856) 429-4394 2051 Briggs Road, Mount Laurel, NJ 08054 OPEN 24/7/365





From 295 North:

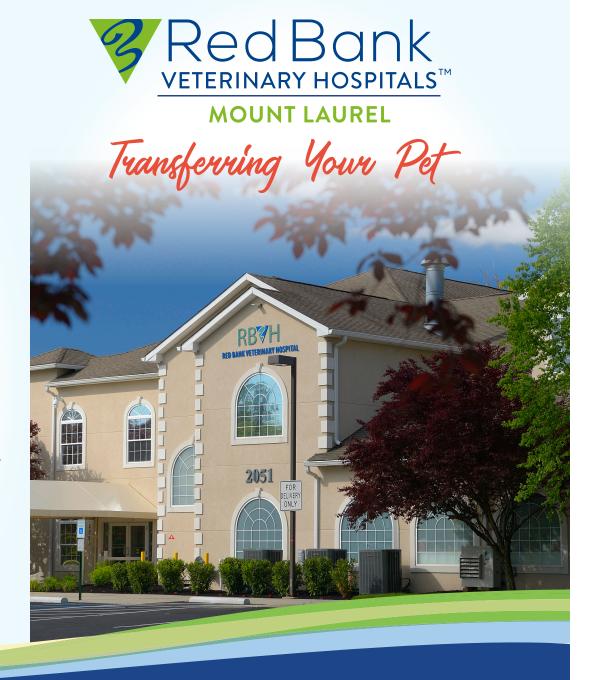
- Take exit 40 to merge onto Route 38 East
- Take immediate slight right turn.
- Take a left onto Marter Ave
- Stay in two left-hand lanes on Marter Avenue to turn left onto Route 38 West.
- Continue to first traffic light on Route 38 (Briggs Road) and take a right.
- Follow Briggs for 1/2mile
- Turn right into parking

From 295 South (to Routh 38 West):

- Take exit 40A to merge onto Route 38 West
- Continue on 38 until first traffic light (Briggs Road) and take a right
- Follow Briggs road for 1/2mile.
- Turn right into parking lot.

Following 38 East:

- Take slight right turn before traffic light to take jug handle.
- Turn left onto Briggs Road
- Cross over Route 38
- Follow Briggs Road for 1/2mile.
- Turn right into parking lot.



WHAT TO EXPECT WHEN ARRIVING AT OUR FACILITY:

All patients coming to our emergency room are evaluated by a nurse and are seen by a doctor based on how critical they are upon arrival. While most referring veterinarians call prior to recommending you come to the ER, this does not guarantee that your pet will be evaluated immediately as we are still treating other patients.

If you need assistance bringing your pet into the hospital upon arrival, please call and notify the front desk of which space you are in. A technician will come out to assist you. If you don't need assistance you can come right inside with your pet.

Our staff will obtain your information to check you into our system.

- If your pet is in critical condition when he/she arrives, they
 will be taken straight back to our central treatment area to
 be assessed by the doctor on duty.
- If your primary veterinarian provided you with any documentation or discs to bring with you, please give those to the front desk staff to scan into the patient's records.

Once your pet has been assessed by the veterinarian they will discuss their recommendations with you. This may include additional diagnostics such as bloodwork and x-rays. If they recommend hospitalization, you will be given a treatment plan to review.

Specialist consultations will be coordinated through the emergency department as needed. Same-day exams may not be available.



If you agree to the treatment plan as discussed by the doctor, we will have you:

- Sign the treatment plan created
- Sign a document with consent for treatment and hospitalization
- Leave a deposit of either:
 - ° 75% of the high end of the estimate
 - ° 100% of the low end of the estimate
 - We take the greatest amount of either above amount to cover the bare minimum that the treatment plan covers. Depending on what is needed from the treatment plan while your pet is with us, you may either see a refund or a remaining balance due at the time of the pet's discharge from the hospital.
 - ° If financial assistance is needed to cover either part or full amount of what is due, our hospital does accept financing options through either Care Credit or Scratchpay.

If you need additional information or have questions, please contact us at (856) 429-4394.