

Contract Highlights



- ➤ There is a \$49.95 membership fee for all first-time enrollments. No membership fee will be charged with renewals or upgrades.
- Wellness plans are not pet insurance.
- Emergency and sick pet services are not covered as part of the wellness plan but may be offered at a discounted rate.
- Plans are not transferable to any other pet, owner, or hospital. Services can only be used at Sea Island Animal Hospital.
- ➤ You may cancel your plan at any time. Upon cancellation, the retail cost of plan services provided (minus any plan payments) will be due. The membership fee is non-refundable.
- No refunds will be issued for unused services.
- The wellness plan will automatically renew yearly.
- Services cannot be exchanged or substituted.
- ▶ Please be sure to contact us with any updates to your stored payment account. There may be a \$25 reprocessing fee added to your account for any failed payments
- ➤ Out-of-plan discounts are offered for professional services only. This discount does not apply to medications, diets, retail items, grooming, or boarding.