



**MOUNTAINSIDE  
ANIMAL HOSPITAL**  
& 24 HOUR EMERGENCY SERVICES

## Customer Service Representative

Mountainside Animal Hospital + 24 Hour Emergency is looking to grow our Client Service Representative team!

Under new management and leadership with our amazing Medical Director, Dr. Harry Cozens, and inspiring Hospital Director, Robyn Luscombe, Mountainside Animal Hospital and 24 Hour Emergency is continuing to grow and change. We are excited to add another full-time or part-time Client Service Representative (CSR) to our team to help us as we move in a very exciting direction.

Located in gorgeous, green and outdoor activity-rich North Vancouver, BC, our three story hospital offers a variety of extensive services and equipment surrounded by an incredible group of talented individuals who really are what make our hospital stand out. With a patient-first philosophy, we aim to make every client and team member feel like they are part of our family.

### The Position:

We are searching for a full-time or part-time, experienced veterinary client service representative to join our team on set days (non-rotational), potentially including one or two weekend days. Previous veterinary industry experience is necessary and the candidate must be up for the exciting challenge of emergency work. Completion of a certified VOA program is preferred.

### Why Should You Apply?

- Above average pay at \$17-\$24/hr (based on previous veterinary experience)
- \$2 differential for overnight shifts on top of hourly base pay rate
- Excellent work/life balance with 3-4 days off each week
- Fun perks like bringing your dog to work, healthy snacks in the staff room and team events
- Great benefits package for full time staff and excellent staff discounts on food and services
- Beautiful work space, view and location that encourages a healthy lifestyle (think dog trails, mountains, fresh air!)

- Chance to challenge yourself and develop your skills
- A place to feel proud of and passionate about so you can look forward to coming to work every day
- A supportive and encouraging team environment where you feel valued and make life-long friends

Come join us and be a part of this exciting growth and new direction while advancing your own skills and experience!

If you would like to be a part of our team, please send your resume to [info@mountainside24er.ca](mailto:info@mountainside24er.ca)