WHAT MAKES SAGE DIFFERENT

SAGE was founded in 1992 and has grown into one of the largest specialty practices in the country. Our team approach, expertise, and facilities are what set SAGE apart.

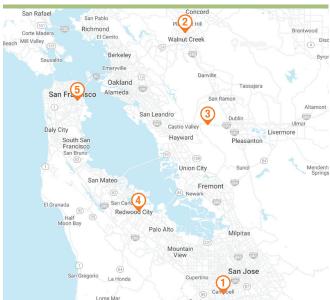




SAGE has one of the best vet teams in the country. Our doctors have studied and trained with worldclass veterinary programs, and each brings a desire to continually expand their knowledge and practice exemplary and compassionate veterinary care.

We've designed each of our hospitals with patients' and clients' comfort in mind. Each hospital offers the latest in veterinary surgical and diagnostic tools. In our operating rooms, we have equipment to perform all orthopedic surgeries; neurological surgeries including brain surgery; chest and abdominal surgeries; reconstructive surgeries; oncologic (cancer) surgeries; and minimally invasive surgeries.

SAGE LOCATIONS









SAGE CONCORD 1410 Monument Blvd Concord, CA 94520 925-627-7243



SAGE DUBLIN 7121 Amador Plaza Rd Dublin, CA 94568 925-574-7243



SAGE REDWOOD CITY 934 Charter St Redwood City, CA 94063 650-417-7243



SAGE SAN FRANCISCO 600 Alabama St San Francisco, CA 94110 415-566-0540

Visit our website at <u>sagecenters.com</u> for more information.



SPECIALTY MEDICINE









What is a veterinary specialist?

In veterinary medicine, as in human medicine, some veterinarians decide to continue their education by specializing in an area of interest. Ultimately, these veterinarians can earn the designation of "board-certified specialist" if they complete a one- to two-year internship, followed by a three-year residency program. These residency programs require veterinarians to meet specific training and caseload requirements, perform research in their specialty field, and have that research published. In addition, the resident must pass a set of rigorous examinations administered by the board of the specialty college. Only then does the veterinarian earn the academic title of "Veterinary Diplomate" and become a board-certified veterinary specialist.

Our staff at SAGE Veterinary Centers includes veterinarians who are specialists in anesthesiology, cardiology, internal medicine, neurology, oncology, and surgery.



What is the role of a board-certified specialist in my pet's care?

At SAGE, we speak of a "triad" of caregivers: you, your pet's primary care veterinarian, and our veterinary specialist. You and your primary care veterinarian are the first line of care in your pet's health and well-being. In some complex cases, your primary care veterinarian may require additional help and refer your pet to a specialist who has the advanced training, expertise, and equipment needed to continue to provide the best possible care.

When a referral is indicated, your primary care veterinarian will discuss this process with you and provide us with pertinent information regarding your

pet's history and current medical problem. Often they will call one of our specialists to discuss the case being referred. They will also send us medical records, your pet's imaging studies, or ask you to bring x-rays to your pet's consultation.

To maintain the triad of care, our specialists will keep you and your primary care veterinarian informed of your pet's progress after your initial consultation and subsequent recheck appointments. This continuity between specialist and primary care veterinarian ensures the best possible outcome for your pet.



What should I expect from my consultation with a board-certified specialist?

Your SAGE specialist will review records from your primary care veterinarian, as well as any x-rays or lab results sent prior to your appointment. During your pet's consultation, you will be asked to provide a thorough history of your pet's problem.

Your specialist will also perform a physical examination on your pet. After reviewing all of this information, your specialist will discuss a treatment plan with you, which could involve further diagnostic tests, a surgical recommendation, or detailed homecare instructions. After you approve a treatment plan, your specialist will create a detailed financial estimate for your pet's care.

Specialists can sometimes perform diagnostic tests or procedures the day of your consultation, so in general we request that you fast your pet for the appointment. Diabetic patients, however, should never be fasted. Please call us before your consultation if you have questions about withholding food from your pet.

HOSPITALIZATION



How long will my pet stay in the hospital?

During your consultation, your specialist will discuss the estimated time your pet will need to remain in the hospital. Some patients are able to have a workup and procedures performed the same day as the consultation.

Overnight hospitalization is common for patients that undergo surgery. During their hospital stay, they will receive 24-hour care from our qualified technicians. Our technicians will make sure that your pet receives appropriate treatments and the best possible care.

If your pet requires hospitalization, we will update you at least once a day regarding your pet's progress. Your specialist will also call you to discuss any changes in treatment plans during your pet's hospitalization.



Can I visit my pet in the hospital?

Yes, we do allow brief, scheduled visits. Please call ahead to make sure we can accommodate you. For your visit, we may show you to an exam room or "quiet room," where you can visit with your pet in a private setting. If your pet cannot be moved from our critical care unit (CCU), we ask that you honor our request for brief visits. This will allow our CCU nurses to continue to treat other patients that also need critical care.

When you are unable to schedule a visit with your pet, you are welcome to call and ask for an update 24/7. Be assured that we will also contact you in the event your pet's condition changes.

PAYMENT

We accept all major credit cards, CareCredit, Scratchpay, as well as pet insurance.