



Miami Valley Animal Hospital
Grooming Consent Form

Client Name: _____ Cell: _____

This number will be used by MVAH to text you regarding your pet.

Address: _____ State: _____ Zip: _____

Email Address: _____

Primary Vet office: _____ Vet Phone #: _____

Pet #1 Name: _____ **Breed:** _____ **Color:** _____

Sex: M / MN / F / FS **Age/DOB:** _____ **Has your pet been to a groomer before:** _____

Known medical conditions or behaviors? _____

Pet #2 Name: _____ **Breed:** _____ **Color:** _____

Sex: M / MN / F / FS **Age/DOB:** _____ **Has your pet been to a groomer before:** _____

Known medical conditions or behaviors? _____

Coat Condition: I understand that my pet's health and wellbeing is the top priority of Miami Valley Animal Hospital, AKA MVAH. In the event of my pets coat being matted, I understand the groomer may have to shave out matts rather than performing a painful dematting procedure. I also understand that if the matting is severe, there is increased risk of clipper burn or cuts to occur. I understand that all attempts will be made to prevent this, however some extreme cases make this unavoidable. I also understand that matted coats take more time to groom, so there will be an additional fee added to the regular grooming price based on the amount of matting of the coat.

Health and Behavior: I understand that grooming can be stressful. I will disclose any health conditions and/or behavior concerns prior to the grooming appointment. At times, stress can create fearful or aggressive behavior that prevents safely grooming a pet. I understand that the groomer will evaluate these situations and may have to discontinue grooming my pet without medication or even rescheduling the appointment altogether.

Emergencies: In the event of an emergency, I authorize the groomer at MVAH to immediately seek professional veterinary attention of one of the veterinarians on staff, at my expense. I understand that all attempts will be made to contact me in the event of an emergency.

_____ Client Initials



Cancellation Policy: I understand that I must give a 48 hour notice to cancel or reschedule my appointment to give the staff enough time to give this appointment to another client.

I understand that:

- A missed or late cancellation will result in a minimum \$50 charge that must be paid prior to rescheduling the grooming appointment. Deposits made on the account for the appointment will be lost and are not transferable.
- 3 appointments cancelled inside the 48 hour window will result in a deposit being required to schedule future appointments.
- 2 no call/no shows will require a deposit to schedule future appointments.
- Deposits are 50% of the previous groom, but not less than \$50.

Vaccine History: I understand that it is my responsibility to keep my pets up to date on vaccines and to provide MVAH with updated vaccine records 48 hours prior to the grooming appointment. Not providing an updated vaccine history for overdue vaccines will result in my appointment being rescheduled according to the above Cancellation Policy.

For current MVAH clients, it is required to keep vaccines current and we will access these at the time of the appointment scheduling.

Required vaccines are DHPP, Bordetella and Rabies.

Records can be sent to miamivalley@nva.com or faxed to 937-434-8180

Fleas - In the event of fleas visualized on your dog, we will administer an oral dose of Capstar that will be applied to your grooming invoice. We do not provide flea baths at our facility.

I allow MVAH and the groomer to utilize pictures taken in the hospital on the company social media accounts, company website, and in company marketing material.

I also understand that I must have an updated Client Information in my account at all times.

Client Signature: _____ **Date:** _____

Witness Name: _____

Witness Signature: _____ Date: _____

This contract is valid for one year from the date of signing. A new contract will be required on a yearly basis to continue receiving grooming services at MVAH.

_____ I do not wish for my pet's picture to be used on social media, the company

Client Initials

website, or in company marketing material.