

News and Developments

Hours and days

We will be opening again on Saturdays September 9th 2023. We will be accepting appointments from 7:30am to 12:30pm with two doctors on staff during that time. We are asking that you make appointments to better serve you and be able to give our full attention and the best patient care we can. We will accept limited walk in's for sick and emergency patients.

Veterinarians

We Have several changes to our veterinarian staff, with three new doctors available for you to see. Please check out our website at Tayloranimalhospital.com for more information about them.

We have our current DVM's Dr. Owens and Dr. Jordan still here from Monday to Friday, and Dr. Leduc working some Saturdays. Our New additions are Dr. Kelsey Yates and Dr. Molly Shaw as well as a part time/Friday doctor Baxter Burke We are very happy to introduce them our clients, and we know your pets will enjoy meeting them as well. We hope you will come meet our team.

Staff

We also have several new staff members that are here to assist you as well, please be patient as they learn you and your pet's names and needs. Our priority is to still give you the best customer service we can at Taylor animal Hospital. We only ask that you be patient though this change and growth.

Procedural Tweaks

- **Prescription refills** – we are asking for **24 hours** for Pharmacy refills. This is for the benefit of your pet and the accuracy of refilling all medication. With weight changes and vendor and dosage changes it is always better for us to take our time and make sure what we script out is correct. We want to make sure you get the most up to date and accurate medication based on any changes in your pet's health and weight.

- **Drop off appointments** verses walk in appointments. We are asking that all non-emergent appointments be made with a veterinarian as an appointment, or be dropped off so we may work your pet in throughout the day. Walk ins will be available for emergency visits and Sick pet visits. We want to help as many pets as we can, but there is limited time in a day and we want to prioritize each visit with its need or illness, while still giving great service to those that have made appointments.
- **All Payments** are due at the time of service. We accept, all forms of payment and Care Credit as well. Please ask us how to apply for care credit we will be happy to help.

Just for your Information

- Vaccines – Rabies are a mandated and reported by Tennessee state law, and are the one vaccine that are to be done annually to receive service. Our core vaccines and must be done annually to Board or Groom are

Dogs: Rabies	Cats: Rabies
DHAPP	FVRCP
Bordatella	
Flu vaccine.	

Recommended Annually, in addition to the above vaccines are.
A Blood test for all pets over 3 years of age.
Fecal
Heartworm Test. (heartworm test are a must annually to re-fill your prevention)
- We have an online portal where you can request an appointment via text as well as a prescription refill. You may also receive reminders via text or email as well. Ask us how to sign up.