

Kentuckiana Animal Clinic Est. 1958



Welcome to the latest edition of our Kentuckiana Newsletter!

Inside you will find helpful information, resources, and happenings here at Kentuckiana Animal Clinic!

KAC Focus on the Family!

Here at Kentuckiana, we think of our team as family and we are so excited to be growing our family here at KAC!

We want to introduce the newest member of our KAC team.

When you come to visit us, let her know
you are as glad she is here as we are!

Welcome to the KAC family, Molli!



Hi! My name is Molli. I attended Murray State University and graduated with a bachelor's degree in Animal Health Technology. At home, I have two dogs, "Roobie" (Border Collie), and "Myles" (Golden doodle), and a cat named "Tobi". My professional interests are in animal behavior and euthanasia grief counseling.

When not at Kentuckiana, I am a private swim instructor for special needs children. In my free time I enjoy kayaking with my dogs and snuggling on the couch with my fur family. I currently live in Central City, KY and plan to complete my Masters in the fall majoring in Animal Health and Hospital Management. I look forward to getting to know all the great clients and patients of Kentuckiana!

Thank YOU for allowing us to be a part of your pet's healthcare family!



Kentuckiana
Animal Clinic

KAC Newsletter

Summer Edition



Have you heard?! We have NEW & IMPROVED PAW Plans!

AND

Now, all PAW Plan patients get PAW Perks for other services!

This means 25% off services like Boarding, Grooming, Bathing, Microchipping, Nail Trims, Anal Gland Expression, & Laser Therapy!

pawplans
PET ANNUAL WELLNESS

PREVENTIVE CARE FOR
THE LIFE
OF YOUR PET



 Kentuckiana
Animal Clinic
1500 E 18th Street
Owensboro, KY 42303
(270) 684-2949
www.kentuckianaanimalclinic.com

pawplans
PET ANNUAL WELLNESS

 Paw Perks 



25% OFF
with any active
PAW Plan



Simply scan the
QR code to book
your appointment
or reservation!

ALL PLANS:

- Microchip
- Boarding
- Bathing
- Grooming
- Routine Nail Trims
- Anal Gland Expressions
- Laser Therapy

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Have you heard about the “Dog Flu”?

Recently, we’ve been receiving concerns about the “dog flu” or Canine Influenza Virus. This is a relatively new disease has been found in 46 states and can cause respiratory disease. The virus is highly contagious and dogs do not have natural immunity. Here is some more information about CIV and how you can help protect your furry family member:

• What is CIV?

- Canine influenza is a relatively new viral infection and respiratory disease that affects dogs.
- There are two strains (H3N8 and H3N2), which have both been diagnosed in the US.

• What are symptoms?

- Coughing
- Sneezing
- Loss of Appetite
- Fever
- Lethargy
- Nasal Discharge

Complications can lead to more serious conditions like pneumonia.

• How does it spread?

CIV is highly contagious, spread through respiratory secretions in the air. Dogs can still shed the virus without showing clinical symptoms. Therefore, AAHA and AVMA **recommend that all dogs that spend time in places like boarding facilities, daycare, resorts, dog shows, groomers, & dog parks get vaccinated for CIV.**

• How do I protect my dog?

Vaccination is the best way to protect dogs. The bivalent vaccine comes in 2 doses, given 2-4 weeks apart. An annual booster is also recommended. The vaccine we now offer includes both strains.



Thank YOU for allowing us to be a part of your pet's healthcare family!

It's Summer Time!

And that means your pet your pet may need Bathed or Groomed!

**Our groomers would love to work with you
& your 4-legged companion!**

They take passion and care in bringing the highest quality grooming
& the best service to you and your beloved pets

- ✓ **Same day bathing appointments are always available!**
- ✓ **Daycare is always free with your grooming appointment!**
- ✓ **Saturday Appointments Available!**

[Call us or simply book your appointment online!](#)
[\(Scan the QR code below to get started!\)](#)



***NEW* Don't forget to enroll your pet in a PAW Plan
&
You can start enjoying PAW PERKS
for Grooming & Bathing Services!**

Thank YOU for allowing us to be a part of your pet's healthcare family!

Didn't know you can earn credit for your account?

Well you can and here is how!



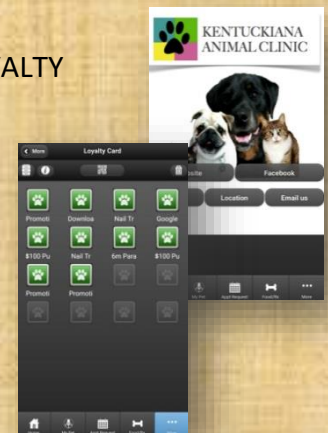
The **Kentuckiana Pet Pals Referral Program** is our way of thanking clients for referring friends and family to us. For each person you refer to us, we give you a **\$25 credit on your account** AND give the new client you referred to us a **\$25 credit on their account** as well!

Are you in our Loyalty Program yet?

Make sure to download the **KAC App** on your smartphone to participate in our LOYALTY PROGRAM! You can get a \$100 credit on your account to use on your next visit once you fill your LOYALTY CARD up!

So, how do you earn LOYALTY STAMPS? It's simple!

- ✓ For initially downloading the APP!
- ✓ For each \$100 spent on an invoice
- ✓ For each night of overnight boarding
- ✓ When purchasing 12 months of prevention for your pet.
- ✓ **And now, even for having a pet groomed!!!**



A word about our Financial Policy...

Thank you for choosing Kentuckiana Animal Clinic. Our primary mission is to deliver the best and most comprehensive veterinary care available for your pet. An important part of our mission is making the cost of optimal care as easy and manageable for our clients as possible. Here are a few specifics of our financial policy.

- We do require payment-in-full at the time of service. (This is either at the end of your pet's examination or at the time of discharge from our hospital.)
- We gladly accept many different forms of payment including: Cash, Visa, Mastercard, American Express, Discover Card, CareCredit, ScratchPay and personal checks (with proper ID). (\$50 fee for returned checks.)
- We try to provide estimates that are as close to actual cost as possible, but changes in the healthcare plan may be required depending upon the results of diagnostic or changes in your pets condition. We will contact you if the cost of care is expected to exceed the estimated amount. Treatments over \$500 do require a deposit.
- Any prior balance owed will be subject to interest charges added at 30, 60 and 90 days. After that, Kentuckiana Animal Clinic reserves the right to turn the balance owed over to collections.
- For our clients with pet insurance, we are happy to provide you with the necessary documentation to submit a claim to your insurance carrier so you can be reimbursed for payments given to Kentuckiana Animal Clinic.

Thank YOU for allowing us to be a part of your pet's healthcare family!

Every pet needs protection from harmful parasites!

We have ways to help you save \$ on the preventions your pet needs!
Check out the current deals on these products!

Heartgard Plus Chews



BUY 12 DOSES, GET \$12 REBATE!

**PUPPIES (6 MONTHS OR YOUNGER) GET \$5
INSTANT REBATE WHEN BUYING 6 MONTH
SUPPLY!**

***Bundle Heartgard Plus
with Flea Prevention
To Save Even MORE!***

Buy 12 dose Heartgard & 6 doses
Nexgard/Frontline,
get a \$50 rebate!
OR

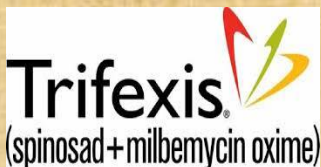
Buy 12 dose Heartgard & 12 doses
Nexgard/Frontline,
get a \$75 rebate!

Nexgard Chews



**BUY 6 DOSES,
GET 1 DOSE FREE!**

Triflexis



**Buy 12 doses, get \$35 INSTANT
rebate!**



Frontline Gold

**Buy 3 doses, get 1 dose FREE!
OR
Buy 6 doses, get 2 doses
FREE!**

Advantage Multi (Many options!)



When you buy:
6 doses = \$25 rebate!
6 doses WITH HEARTWORM TEST = \$40 rebate!
12 doses = \$60 rebate!
12 doses WITH HEARTWORM TEST = \$75
rebate!

Get a \$40 INSTANT rebate when buying 6 doses.

Advantage Multi AND Seresto COMBO DEAL!



Seresto

\$15 Rebate for each collar purchased



**Buy 6 doses Advantage Multi AND Seresto
collar, Get a \$60 rebate!!!**

Thank YOU for allowing us to be a part of your pet's healthcare family!

IT'S SELFIE TIME!!!
(Share yours now on the KAC APP!)



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