

# Thiensville~Mequon Small Animal Clinic

Advanced Medicine, Compassionate Care

## OUR MISSION STATEMENT

We dedicate ourselves to providing compassionate care and progressive medicine to improve the quality of life of our patients and to strengthen the human-animal bond.

## OUR CORE VALUES

1. **Service Excellence:** We exceed expectations through courtesy, communication, empathy, and professionalism.
2. **Integrity:** Our actions are consistent with our values and beliefs.
3. **Empathy:** We appreciate and respect the role the patient plays in the lives of our clients.
4. **Dedication:** We are committed to our relationships with our patients and clients.
5. **Progressiveness:** We practice advanced medicine and are willing to reevaluate and change as needed based on evolving medical information.
6. **Teamwork:** We collaborate in a purposeful and respectful manner to achieve our goals.