



Updated 8/4/26

Peak Veterinary Referral Late Policy

To help us provide quality care and stay on schedule for all our patients, we ask that clients arrive on time for their scheduled appointments.

- **Clients arriving 15 minutes or more after their scheduled appointment time may be asked to reschedule.** This allows us to provide each patient with the time and attention they deserve without delaying other appointments.
- **We understand that unexpected situations can occur, especially during inclement weather.** If you are delayed due to poor weather or road conditions, please call our office as soon as possible with your estimated time of arrival (ETA). We will check with the doctor to determine whether we can still accommodate your appointment or if rescheduling is necessary.
- **If you anticipate being late for any reason, we encourage you to contact us as soon as possible.** We will do our best to work with you whenever our schedule allows.

Thank you for your understanding and cooperation. Your consideration helps us provide timely, compassionate care for all patients.

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