



## Important Update: Paw Print Rewards Program

Dear Valued Clients,

We want to let you know that Bienville Animal Medical Center will be **discontinuing our Paw Print Rewards Program September 14, 2026.**

This decision comes as a result of changes associated with our new practice management software, which does not support the program, as well as tax and accounting requirements related to maintaining client credits.

**If you have already earned all 16 Paw Prints and qualified for your \$100 credit, you will not lose your credit. Any earned \$100 credit will remain on your account and be honored.**

We are incredibly grateful to everyone who has participated in the Paw Print Rewards Program over the years. We have appreciated the opportunity to offer this benefit as a way of thanking you for trusting us with the care of your pets.

While the Paw Print Rewards Program is coming to an end, we look forward to exploring new client reward programs and benefits in the future that will allow us to continue showing our appreciation for your loyalty and trust.

Thank you for your understanding and, most importantly, for your continued trust in the Bienville Animal Medical Center team. It is our privilege to care for you and your pets.

Warmly,

The Bienville Animal Medical Center Team