



Dear Clients,

It has been more than one year since we were faced with the reality of the COVID-19 pandemic which affected so many of our families and friends. Throughout this time, the health and well-being of our patients, clients, and staff, have been our top priority. Our team understands how frustrating it has been to wait for your pet while they receive medical care at our hospital. Thank you for your patience, cooperation, and trust during these tough times. We are providing them with the best medicine we can offer coupled with the most love and snuggles as they will allow us. They are the reason WHY we keep doing what we are doing.

Companion Animal Hospital Leadership Team would like to take this opportunity to update you on our clinic's check-in and check-out protocol. **At this time, our clinic remains open with curbside services ONLY** based on the most recent **Oregon Occupational Safety and Health Administration (OSHA)** mandate. We understand that other states, cities or businesses may be allowing their clients into the lobby and into exam rooms. Our stance is to continue to follow the local and state mandates. **Link provided here for your reference:**

<https://mailchi.mp/oregonvma/ovma-eneews-5521?e=693b157633>

Oregon OSHA COVID-19 Rules as They Affect Veterinary Facilities

Oregon OSHA announced continuation of the agency's required rules for workplaces during the pandemic. This includes veterinary facilities across the state—and calls for ongoing curbside service.

The temporary rule that was in place for the past 180 days expired on May 4, in accordance with the Oregon Administrative Procedures Act. Unless otherwise indicated, the [new rule](#) will remain in effect permanently during the pandemic, with a review every two months to address whether all or part of the rule can and should be repealed. The initial review of the new rule will take place no later than July 2021.

Please join us in our continued goal to defeat the COVID-19 pandemic by masking up, following our curbside protocol and Oregon's health and safety administration mandate.

Our goal is to continue to deliver outstanding veterinary services to our patients and keep pets and people safe! For additional questions, please contact us at Companionanimal@nva.com

Thank you for your patience and cooperation. We look forward to serving you and your pets soon!

Kindly,
Your dedicated Veterinary Team
Companion Animal Hospital