



To our valued clients,

Thank you for being a member of the Parkway Veterinary Hospital (PVH) family. We understand how special your four-legged family members are to you, and they are special to us too. We want to make you aware of a change in services that is coming up next month.

Starting October 15, 2022, PVH will no longer approve prescriptions from outside pharmacies. Online pharmacy medications do not come with a medication warranty or a manufacturer guarantee. We want to ensure your pets receive medications from a trusted source. Please know that our in-house pharmacy and online pharmacy both provide safe, sealed, manufacturer guaranteed medications for your pet. Please allow 48 hours for in house prescription refills.

We know that this may seem like an inconvenience, but PVH is happy to offer you prescription refills, heartworm flea and tick prevention and more through our online pharmacy. Our online pharmacy carries nearly every medication your pet will need, offers coupons and discounts, veterinary exclusive rebates, free shipping on orders over a certain amount, and also has an auto ship program. Setting up an account is easy through <https://mypvh.vetsfirstchoice.com> and we can help you if you would like assistance.

If you prefer to order through another pharmacy, we will gladly write you a prescription that will need to be picked up in person during our normal operating hours.

If you have questions, concerns, or suggestions, please contact us via phone 850-678-9733 or email parkwayvet@nva.com.

Thank you for trusting us with the care of your pet!

Parkway Veterinary Hospital