

Wilcrest Animal Hospital

704 Wilcrest drive

Houston, TX 77042

713-781-3770

BOARDING AGREEMENT

We appreciate the trust you have placed in us by boarding your pet at Wilcrest Animal Hospital, LLC. Please review our boarding policy and sign the boarding agreement below.

EXAMS: On current patients, a courtesy boarding exam will be performed by technicians. Any problems found will be discussed with a veterinarian. On new patients, a New Pet Exam will be performed by a veterinarian.

OFFICE HOURS: Our hospital is open on weekdays from 7:30 AM to 6:00 PM and on Saturdays from 8:30 AM to 1:00 PM. Please have your pet here at least one hour before we close, so we have time to get your pet comfortable before the end of the day.

PICK UP HOURS: Any pets being bathed may be picked up after 2:00 PM on weekdays, or before 1:00 PM on Saturdays. We make every effort to have your pet ready as soon as possible. For your convenience, please call to make sure your pet is ready before you come to pick them up.

WE DO NOT OFFER AFTER HOURS PICK UP.

BOARDING FEES: All boarding fees are based on the number of **NIGHTS** your pet stays with us.

NOTE: If you want your pet to be placed in a larger kennel or run, your rate will be charged based on the weight limit of that kennel or run and must be reserved ahead of time.

NOTE: We will make every effort to give your cat as much room as possible in our cat condos. If you would like double space during busy times, you will be charged twice the normal fee. Please make these reservations well in advance.

ALL DOGS WILL RECEIVE A BATH ON THE DAY THEY GO HOME (OR THE DAY BEFORE IF PICKING UP ON SATURDAY). Prices are based on weight, length of coat and if your pet needs a medicated bath. All baths include an ear cleaning, nail trim and anal gland expression. If your pet comes in with a flea or tick infestation, they will be treated upon entry. Dogs staying a minimum of 7 nights will receive a bath free of charge. Cats staying a minimum of 7 nights will receive a free night of boarding.

RESERVATIONS: Due to our limited space, it is necessary to make reservations well in advance, ESPECIALLY DURING HOLIDAYS. We do keep a waiting list and ask if you have a change of plans, please call us so that someone else can have the reservation.

VACCINATION POLICY: To ensure the protection of all pets under our care, the following must be up to date:

DOGS:

RABIES

Da2PP

Bordetella

Canine Influenza H3N8 and H3N2

Puppies and kittens need to be up to date on age appropriate vaccines.

CATS:

RABIES

FVRCP

FELV

If my pet is not up to date, or I am unable to provide proof of vaccination, I give my permission to update my pet's vaccinations in accordance with the above policy. _____

FOOD: We encourage you to bring an appropriate quantity of your pet's regular diet and all medications your pet is currently taking in original containers. In the event this does not happen, WAH will provide a complete and balanced diet. If your pet requires a prescription diet or medications, we will dispense the required diet or medications and you will be charged. **Pets requiring medical treatment due to GI stress will be treated at the client's cost.**

MEDICAL ILLNESS POLICY: One of the advantages of boarding your pet at a veterinary hospital, is veterinary attention is readily available. If your pet becomes ill, we will contact you to inform you of symptoms and treatment options. An estimate of the treatment plan will be provided upon request. If no one can be reached, please indicate your wishes below.

****** YOU MUST INITIAL ONE OF THE OPTIONS BELOW******

_____ Please perform whatever services the doctor deems necessary for the best care of my pet until someone can be reached.

OR

_____ I authorize up to \$_____ in medical care for my pet until someone can be reached. I realize this may not be the optimum treatment deemed necessary by the veterinarian.

DATE: _____ OWNER/AGENT FOR PET _____