

Coronavirus Disease (COVID-19) Update

At MissionVet, the health and well-being of your pet and family are our top priority. As the situation around coronavirus (COVID-19) continues to evolve, we want to assure you that we plan to remain open 7 days a week for emergencies and continue uninterrupted specialty care.

If your pet has been referred to MissionVet or your pet is experiencing an emergency, please call MissionVet prior to your arrival at 210-737-7373 and we will provide you with instructions.

If you are feeling ill or have traveled outside of the country in the last 30 days, please let us know upon calling.

Pet owners will not be permitted to enter the hospital until further notice.

Inside our hospital, we have increased the frequency of our rigid cleaning and disinfecting protocols. Additionally, all CDC guidelines are being closely followed by our team, including:

- Employees who feel ill are instructed to stay home and consult their healthcare provider.
- Employees are being vigilant about frequent hand washing and covering coughs and sneezes.
- As always, exam rooms will be disinfected between patients with healthcare grade disinfectant.

We are closely monitoring the guidance from the Centers for Disease Control and local authorities regarding the spread of the virus to ensure that the actions that we are taking are comprehensive and appropriate.

Please do not hesitate to reach out to me or any one of our staff members should you have any questions. We appreciate your understanding during this uncertain time.



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