



Pet & Pet Parent Application and Contract

Woofdorf Astoria at Lakewood Ranch

10615 Technology Terrace Suite 104

Lakewood Ranch, FL 34211

Phone: 1-941-758-8226 Fax: 1-941-758-8229 Text: 1-941-400-6831

THIS FORM IS TO BE FILLED OUT AND RETURNED AT OR BEFORE INITIAL VISIT

Owner(s)

1st Owner _____ 2nd Owner(if applicable) _____

Address _____ City _____ State _____ Zip _____

1st Cell _____ 2nd Cell _____ Email _____

Second Email _____

How did you hear about Woofdorf Astoria? _____

Emergency Contact (non-owner)

Name _____ Phone _____ Email _____

Names of other people authorized to drop off and/or pick up your dog(s): – **NOTE** – Valid Picture ID may Required:

Veterinarian Information

Veterinarian Name _____ Phone _____

Address _____ City _____ State _____ Zip _____

Pet Information (1 Pet Only)

Name _____ Breed _____ Color _____

Date of Birth _____ Weight _____ lbs Male Female SPAYED/NEUTERED

My Pet has up to date vaccinations on the following: Rabies Distemper Bordetella Canine Influenza (highly recommended)

PLEASE PROVIDE DOCUMENTATION OF VACCINATIONS *DOGS NOT SPAYED/NEUTERED BY 6 MONTHS OF AGE ARE NOT ALLOWED IN OUR FACILITY*

NOTE: Based on environment conditions and canine outbreaks of illnesses, we reserve the right to require additional vaccinations if the need presents itself. As of now we do not require the Influenza Vaccination; however, we HIGHLY SUGGEST, for the safety of your dog(s), that they receive it.

Medical Information

Has your dog been ill in the last 30 days? YES NO

(If yes, please explain)

Is your dog displaying any unusual symptoms such as coughing, sneezing, or upset stomach? YES NO

(If yes, please explain)

Are there any restrictions that need to be placed on your dog's physical activities/movements? YES NO

(If yes, please explain)

Does your dog have any known allergies or sensitive areas? YES NO

(If yes, please explain)

Which heartworm preventative medication is your pet receiving?

Which flea and tick control medication is your pet receiving? (Flea collars are not to be worn)

Dogs with flea or tick problems will be treated by Woofdorf Astoria at Lakewood Ranch at the owner's expense

Pet Temperament and Behavior Information

Has your dog ever attended daycare? Yes No

Do you consider your pet dog-friendly? Yes No
(If no, please explain)

Has your dog ever been bitten or attacked by another dog? Yes No
(If yes, please explain)

Has your dog ever bitten a person or another dog? Yes No
(If yes, please explain)

Has your dog ever been abused to your knowledge? Yes No
(If yes, please explain)

Has your dog ever exhibited aggressive behavior towards people or other dogs? Yes No
(If yes, please explain)

When your pet interacts with other dogs how would you describe him/her:
Friendly Indifferent Submissive Dominant Aggressive Nervous

Would you describe or label your dog with any of the following monikers? (Please circle all that apply)

Feces Eater	Digger	Excessive Marking	Excessive Mounting	Toy/Food Aggression
Not House-Trained	Weak Bladder	Destructive Chewing	Escape Artist	Separation Anxiety
Fear of Lightening/Thunder	Fence Jumper	Non-stop Barker		

Based on previous experience, does your dog board well? Yes No Never Boarded
(If no, please explain)

If your dog has boarded before has he/she ever boarded in a cage-free environment? Yes No

Regulations and Policies

* If in our judgment, if your dog(s) requires immediate medical care we will attempt to reach you or your emergency contact, however we will also take your dog to a veterinarian or animal hospital to avoid any unnecessary suffering. The veterinarian or animal hospital may not be whom you generally use; instead we will reach out to the surrounding veterinarians in our immediate area to determine who has the ability to handle the issue at hand. We will ask them to only do what is necessary to stabilize your pet and minimize any pain and suffering until we are able to reach you.

You agree to be solely responsible for the payment of all medical bills for your dog and you release Woofdorf Astoria at Lakewood Ranch, its officers, directors, agents, volunteers and employees of and from any and all responsibility for claims, damages, debts, etc., arising out of or related to any such medical care, including, but not limited to, transportation to/from the veterinary clinic and choice of veterinarian and animal hospital.

* Woofdorf Astoria at Lakewood Ranch reserves the right to immediately change your dog's type of boarding/daycare if we believe it is necessary to protect the health and well-being of your dog, other dogs, and/or our staff. Due to The Woof's concept of "Play all Day" all pets that participate in daycare must be both people and dog friendly. If your dog begins to show behavior different from the initial or previous visits, we reserve the right to segregate your dog from the rest of the canine visitors. People aggressive dogs are not permitted under any circumstances.

* Your dog must be healthy and current on all vaccinations. We do not accept dogs that are exempt from any of our required vaccinations regardless of the reason. It is your responsibility to provide documentation before or at the initial visit and to also provide updated documentation as needed. For the safety of all our canine guests, we reserve the right to refuse service for any pet that is showing an expired vaccination in our system. **NOTE: Our required vaccinations may change based on environmental factors and canine outbreaks of illnesses.**

* You understand that the Bordetella vaccination doesn't completely eliminate the chances of your dog contracting kennel cough. It helps reduce both the likelihood of contracting the illness and the severity of the illness if contracted. There are multiple strains of Kennel Cough, some not covered with the vaccine. Kennel Cough is the canine version of the human cold and just as with children in daycare it can spread quickly regardless of all we do at Woofdorf Astoria at Lakewood Ranch to maintain a clean and sanitary environment.

* If your dog is exhibiting any symptoms that may suggest illness such as sneezing, coughing, wheezing, runny eyes or nose, vomiting, lethargy, diarrhea, or oral warts, please do not bring your dog to daycare or boarding. If your dog develops symptoms during the stay, we will segregate your dog to protect the health of the other canine visitors and asked to pick up your dog as soon as possible. If we determine, after the fact, that information was intentionally withheld, you may be charged a \$100 fee, be asked to pick up your dog as soon as possible and may be charged an additional \$25 per day if you cannot immediately pick your dog up from our facility.

* You acknowledge and understand that there are certain risks involved in daycare and boarding, including but not limited to dog fights, dog bites to humans or other dogs and the transmission of disease. Additionally, any medical expenses will be your responsibility and you release Woofdorf Astoria at Lakewood Ranch of any liability and charges.

* All dogs must arrive on a leash and all dogs must have a quick release collar. If your pet arrives without one we will provide the required collar at your expense. No choke chains, corrective collars, harnesses or clothing is allowed in daycare and boarding. We ask that you have a name tag on your dog's quick release collar. Our staff works hard to quickly learn the names of each and every dog but during the initial couple of visits it helps us immensely, due to the volume of dogs our facility can handle, if you ensure your dog arrives with a name tag.

* All dogs must be at least 4 months of age and must be spayed or neutered by 6 months of age to participate in daycare or boarding at Woofdorf Astoria at Lakewood Ranch. If we determine, after the fact, that information was intentionally withheld, you may be charged a \$100 fee and be asked to pick up your dog as soon as possible. You may be charged an additional \$25 per day if you cannot immediately pick your dog up from our facility. Your dog will be segregated to protect the health and safety of other dogs.

* We accept Visa, Mastercard, Discover, American Express, Cash and Check (A \$25 returned check fee applies). Woofdorf Astoria at Lakewood Ranch reserves the right, without notice but not applicable during an already occurring visit, to adjust our fees, services and policies. All charges must be paid in full upon pick-up of your dog. Dogs left ten days beyond the agreed pick-up date without any communication from the owner or owner's representative will become the property of Woofdorf Astoria at Lakewood Ranch.

* Day play is available Monday through Sunday. Park Play time is 8am to 6pm and all daycare pets are assigned a temporary kennel outside of these hours. Pets are requested to arrive between 6am and 12pm and can be picked up as late as 8pm for no additional charge. Half day play allows up to 5 hours of play and adjusts to a full day once time has expired. Full day play encompass the entire day up to 8pm. Day play pets can still be picked up between 8pm to 12am with the addition of a convenience fee. Pick-ups and drop-offs between 12am and 6am are not available. **HOLIDAYS, PEAK PERIODS and WEATHER CONDITIONS, INCLUDING BUT NOT LIMITED TO HURRICANES AND TORNADOS, MAY SOMETIMES AFFECT POLICIES.**

* Hotel arrivals and departures are available 7 days a week between 6am - 8pm. **NOTE: Pet parents must allow 10 – 15 minutes for arrival and check-in. While we understand you have may time constraints, our staff needs adequate time to ensure accuracy so we can provide your dog(s) the best possible care.** Check-out time is 3pm. Overnight guests enjoy the same day play hours and amenities as daycare guests at no additional charge other than the day of check-out. Check-outs between 3pm - 8pm will incur a half day of day play per pet. Check-outs between 8pm – 12am will also incur a convenience fee per pet. Arrivals are not available after 8pm. A boarding deposit is not required; however, a 24-hour notice is required for cancellations. Bring only the appropriate amount of food, treats and medicine required for the length of the stay. Food can be brought in bulk with specific amount per meal indicated or pre-measured and bagged individually. House food is available at \$2.00 per feeding. Medicine must be labeled as well. Do not combine medicine with food. Do not provide feed bowls. Complimentary Woof-provided bedding ensures your pet receives freshly laundered bedding each night. Our 7 day a week/24 hour a day staff is always present to ensure your pet is as comfortable as possible. The night staff continuously monitor all boarding dogs throughout the night. We can promise you that a staff member is close by to make sure your dog's needs are being met to the best of our abilities. **HOLIDAYS, PEAK PERIODS and WEATHER CONDITIONS, INCLUDING BUT NOT LIMITED TO HURRICANES AND TORNADOS, MAY SOMETIMES AFFECT POLICIES.**

By submitting this document:

- A) INITIAL _____ You indicate your agreement with all of the terms listed above and understand that policies may change from time to time.
- B) INITIAL _____ You release, indemnify, and agree to hold Woofdorf Astoria at Lakewood Ranch harmless from any and all manner of damages, claims, losses, liabilities, costs or expenses, causes of actions or suits, whatsoever in law or equity, (including, without limitation, attorney's fees and related costs) arising out of or related to the services provided by Woofdorf Astoria at Lakewood Ranch, except those that may arise from the sole gross negligence or intentional and willful misconduct of Woofdorf Astoria at Lakewood Ranch, including, without limitation, (a) any inaccuracy in any statement made by yourself or information provided by you to Woofdorf Astoria at Lakewood Ranch, (b) your dog(s), including but not limited to, the destruction of property, dog bites, injury and transmission of disease, and (c) any action by yourself which is in breach of the terms and conditions of this agreement.
- C) INITIAL _____ This agreement covers the current relationship between Woofdorf Astoria at Lakewood Ranch and yourself. Each time you bring your dog to Woofdorf Astoria at Lakewood Ranch, you affirm the terms of this Agreement, and the truthfulness and accuracy of all statements you have made in this Agreement.
- D) INITIAL _____ This document applies to all dogs on your account with Woofdorf Astoria at Lakewood Ranch regardless of the fact that any additional dogs in your family, if applicable, requires a separate form specific to each dog in regards to "Pet Information", "Medical Information" and "Pet Temperament and Behavior".

PRINTED NAME _____ SIGNATURE _____

DATE _____