

Important! Boarding Changes at Valley Animal Hospital & Pet Resort

Dear Boarding Clients,

Thank you for trusting us for the last 30+ years to care for the pets you love. We appreciate the support and encouragement you have continued to give to our hardworking team, especially through pandemic struggles we have all faced. If you have visited our hospital or pet resort recently, I am sure you are aware that the Covid Pandemic has changed the world of veterinary medicine in so many ways. We are busier from the standpoint of medical and surgical care needs of our patients than ever before with our clients bringing new four-legged loved ones into their family. The wait times you may have may have experienced for your pet(s) to receive medical and surgical care have often been longer than they should have been. This often has been a result of not having adequate medical and surgical space to accommodate all the healthcare needs of our patients.

We recognize through a lot of discussion and introspection that we need to make improvements in our operations to help us to continue providing the best care we can for our patients. Through these discussions we have finalized our plans to undergo a major remodeling and a reconfiguration of our facility to better meet the medical and surgical needs of our patients.

To that end, we have decided to discontinue making any new reservations for overnight boarding after August 28th of this year and to devote as much of the facility as we possibly can to the medical and surgical care of our patients. If you have already made reservations for boarding after August 28th, your reservations will be honored throughout the remainder of 2022. While discontinuing overnight boarding is a permanent change, we will, however, continue to operate as we have in the past by providing your pets with top-notch day camp experiences into the foreseeable future.

As we move forward, we know that as a client or a staff-member, these changes will create some anxious moments. It affects all of us in the way we approach boarding our pets. We have not chosen this path without a lot of angst as pet parents ourselves, but all feel strongly that it is the best long-term option for the health of our personal pets and our patients. Undertaking this transformation to strengthen our ability to provide the best healthcare possible for our patients is truly exciting.

We appreciate you and your pets being a part of the Valley Animal Hospital family and please do not hesitate to reach out to us with any questions that you may have.

Sincerely yours,

Dr. Mac, Dr. Wendi & Dana

Our Mission Statement

To fulfill the needs of our clients and patients by providing quality animal health care services through a responsive, professional staff with the emphasis on individual attention and remembering to treat every pet as if they were our own.