





Welcome to the latest edition of our Kentuckiana Newsletter!
Inside you will find helpful information, resources, and happenings here at Kentuckiana Animal Clinic!



## Thank you so much to everyone that was able to join us in September as we celebrated our 60<sup>th</sup> Anniversary!

We greatly appreciate everyone who braved the rain & road construction to come join us for our Open House here at Kentuckiana Animal Clinic!

We had a great time with you all and appreciate all the kind words and memories shared!

We look forward to another 60 years serving this wonderful community of ours!





## Fall Edition



Everyone came with smiles & excitement as they toured our hospital, got to know the team, and enjoyed a snack or two.

Lots of good times and memories were shared by all...





## Fall Edition













## **National Vet Tech Week is** October 14<sup>th</sup> through the 20<sup>st</sup>! Help us celebrate this great team of **Veterinary Technicians here at Kentuckiana!**

Veterinary technicians are essential to the day-to-day functions of veterinary hospitals. They play vital roles in helping preserve the pet-owner bond as they provide caring, compassionate care to the animals they touch each day.

National Veterinary Technician Week, first celebrated in 1993, takes place the third week of October each year, and provides us the opportunity to recognize the contributions our veterinary technicians make each day.

Here at Kentuckiana Animal Clinic, we value our veterinary technicians every day, but we want to take this week to honor their commitment to all animals they care for.































## Fall Edition



## KAC Focus on the Family!

Here at Kentuckiana, we think of our team as family and we are so excited to be growing family here at KAC!

We want to introduce the newest faces to our KAC team.

When you come to visit us, let them know you are glad they are here just as we are!

## Welcome Shelby Howard!

My name is Shelby Howard! I joined the KAC team in September 2018 & am excited to help our clients & patients. I am a graduate of Murray State's Animal Health & Technology program with a BS in agriculture and my professional interests are in laboratory diagnostics. At home, I have a Chihuahua named Capone and am hoping to add a French bulldog to her family



soon. In my spare time, I enjoy hiking and spending time outdoors.

### Welcome Brooke Royal!

My name is Brooke Royal and I am a native of Owensboro, KY. I joined the KAC team in September 2018. I currently attend Owensboro Community & Technical College and am studying to become a veterinary technician. I have a Chihuahua/Shih Tzu mix

named Gunner and a calico cat named Olive. I enjoy spending time with friends & family and I like horseback riding and being outdoors. I am excited to be a part of the team at Kentuckiana



and I am
looking
forward to
meeting all
the amazing
clients and
patients!



### **Puppy Training Classes**

are now available!

#### Here are the details:

#### Who:

Dr. Poole & Dr. Dunaway
will be leading classes for
Puppies 6 weeks of age
or older
(Must be current on all
vaccinations)

#### What:

Lessons to teach basic obedience commands (Not a behavioral correction course)

#### When:

Classes begin January 13<sup>th</sup>, 2019 at 3pm. (Further meeting times will be discussed at first meeting)

#### Where:

Right here at KAC in our lobby! (This is a great way to socialize your puppy while teaching that a trip to the vet can be a positive experience!)

How do you sign up?
Easy, just let any of our team know you are interested and we will get you signed up.

The cost is \$75 & includes a total of 6 one hours classes over 6 weeks.







The HOWLIDAYS are upon us and many people are making travel plans.

Are you one of them? Don't forget to make plans for your pets too!

Give us a call or simply book ONLINE with us to make a boarding reservation!

At Kentuckiana Animal Clinic, we make every effort to ensure your pet's stay with us is a happy and comfortable experience. We care for your pet & their needs as if they were our own. Our team is experienced and trained to care for your pet and to report any problems to our medical team. This is a plus of our hospital compared to an everyday kennel. We know that even with the best care, boarding can be stressful because your pet is in a new environment and its routines & habits are interrupted. We make sure stress is minimized as much as possible and care is taken to comfort pets that may be extra sensitive during their stay. Additionally, all boarding pets must be current on required vaccinations in order to protect all our furry guests from sickness. *See below for all the boarding options available for your pet!* 

#### **DON'T FORGET!**

### When boarding with us here at KAC, you and your pet have options!

- Indoor AND Outdoor (covered) boarding spaces are available!
- o We provide standard twice-a-day exercise time provided in covered outdoor Exercise Runs.
- o Deluxe exercise space available! These deluxe outdoor grassy lots vary from 15'x26' to 24'x58'!
- Personal 1-on-1 time slots are available for your pet!
- Home-made paw-cicle available for mid-afternoon treat!
- o Pet guests staying 3 or more nights receive a complimentary bath!
- Receive a stamp for every day of boarding on your Loyalty Card (available on the KAC APP)!

## Need your pet Bathed or Groomed?

Our Groomers are excited to work with you & your 4-legged companion!
You can call or simply book your appointment online.
(Same day bathing appointments available!)

Don't forget to book your next grooming appointment before you leave& get 15% off that next grooming appointment!



Includes: Bathing, style cut, ears cleaned & plucked, nail trim, glands expressed, teeth brushing, & cologne/perfume are optional.

#### **Bathing & Brushing**

Includes: Bathing, simple brushing, ears cleaned & plucked, nail trim, glands expressed, teeth brushing, & cologne/perfume are optional.



#### **Additional Grooming Services Available**

Extensive Brush-out
Nail Dremeling
Hot Oil Treatment
Same-day bathes available
Always Free Daycare with grooming!







### Check out all that Kentuckiana Animal Clinic has to offer...

We are also excited that in addition to dogs & cats, we are now seeing **EXOTIC & POCKET PETS TOO!** 

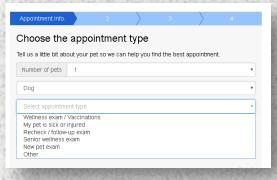
Dr. Poole & Dr. Hobgood are accepting new clients & patients now!



## Did you know that you can book your pet's appointment ONLINE? Well, at Kentuckiana, YOU CAN!

Simply go to your Kentuckiana App and select "Schedule an Appointment" from the menu! It's that easy! You can also select "Book Now" on our Facebook page. You can schedule almost any type of appointment you need: Wellness, Vaccination, Sick or Injured Pet, Boarding, Grooming, Bathing, etc.... Note, we do ask surgical appointment be made by calling our office as specific instructions and details usually apply.)

<u>Kentuckiana's Pet Annual Wellness (PAW) Plans</u> provide for the yearly care your pet needs at a discounted price (35-40 %!). Additionally, professional services not included in the plan itself receive 5 to 15% off. Our PAW Plans also allow installment payments to easily be made on this plan each month. Call us today for details!





The <u>Kentuckiana Pet Pals Referral Program</u> is our way of thanking clients for referring friends and family to us. For each person you refer to us, we give you a \$25 credit on your account AND give the new client you referred to us a \$25 credit on their account as well!

#### Are you in our Loyalty Program yet?

Make sure to download the **KAC App** on your smartphone to participate in our LOYALTY PROGRAM! You can get a \$100 credit on your account to use on your next visit once you fill your LOYALTY CARD up!

So, how do you earn LOYALTY STAMPS? It's simple!

- ✓ For initially downloading the APP!
- ✓ For each \$100 spent on an invoice
- ✓ For each night of overnight boarding
- ✓ When purchasing 12 months of prevention for your pet.
- ✓ And now, even for having a pet groomed!!!

<u>Don't forget, with the Kentuckiana Animal Clinic App you can book appointments, request a</u> medication refill, get reminders, & even share a selfies of your pet! (You know you take them!)



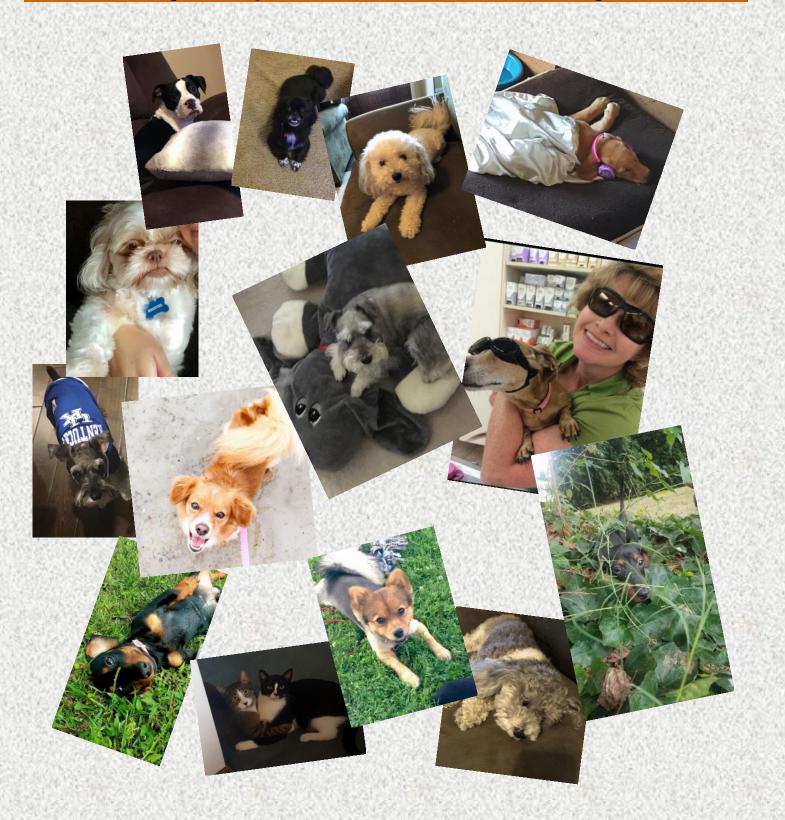








## IT'S SELFIE TIME!!! (Share yours now on the KAC APP!)





## Fall Edition



## Every pet needs protection from harmful parasites!

We have ways to help you save \$ on the preventions your pet needs!

Check out the current deals on these products!

### **Heartgard Plus Chews**



**BUY 12 DOSES, GET \$12 REBATE!** 

\*\*\*Plus PAW Plan members also get an extra \$10 OFF instantly per 6 doses purchased for a limited time!

PUPPIES (6 MONTHS OR YOUNGER) GET \$5 INSTANT REBATE WHEN BUYING 6 MONTH SUPPLY!

#### **Nexgard Chews**



BUY 6 DOSES,
GET 1 DOSE FREE!

\*\*\*Plus PAW Plan members also get an extra \$10 OFF instantly per 6 doses purchased for a limited time!

## Buy Heartgard & Nexgard TOGETHER To Save Even MORE!

Buy 12 dose Heartgard and 12 doses Nexgard, get a \$50 rebate!

#### **Trifexis**



Buy 6 doses, get \$10 INSTANT rebate!
or

Buy 12 doses, get \$25 INSTANT rebate!

\*\*\*Plus PAW Plan members also get an
extra \$10 OFF instantly per 6 doses
purchased for a limited time!

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#### **Frontline Gold**

Buy 3 doses, get 1 dose FREE! OR

Buy 6 doses, get 2 doses FREE!

\*\*Plus PAW Plan members

also get an extra \$10 OFF instantly per 6 doses purchased for a limited time!

#### **Interceptor Plus**



Buy 6 doses, get \$5 rebate!

Buy 12 doses, get \$15 rebate!

\*\*\*Plus PAW Plan members also get an extra \$10 OFF instantly per 6 doses purchased for a limited time!

#### Revolution

**Enroll in the PetCare Rewards Program Online!** 



\*\*\*Plus PAW Plan members also get an extra \$10 OFF instantly per 6 doses purchased for a limited time!

#### Advantage Multi (Many options!)



When you buy:

6 doses = \$25 rebate!

6 doses WITH HEARTWORM TEST = \$40 rebate!

12 doses = \$60 rebate!

12 doses WITH HEARTWORM TEST = \$75 rebate!

## Advantage Multi AND Seresto COMBO DEAL!





Buy 6 doses Advantage Multi AND Seresto collar, Get a \$60 rebate!!!

### **Seresto**

\$15 Rebate for each collar purchased

