

Vaccines Current Yes _____ No _____



Compassionate Care for Pets

5205 13th Street

Lubbock, TX 79416

Phone: 806-793-2863 Fax: 806-792-0801

www.acresnorthvethospital.com

Boarding Agreement

Guest's Name: _____

Arrival Date: _____

Owner's Name: _____

Departure Date: _____

At what phone number(s) may we reach you in case of emergency?

Please list a person and his or her phone number(s) authorized to make decisions on your behalf in case we are unable to reach you at the above phone number(s) in case of emergency:

All dogs must be current on DAPPL4 (distemper/parvo), rabies, bordetella (kennel cough), and CIV H3N2/H3N8 (dog flu) vaccinations within the last year. Dogs must also have had a negative heartworm test and fecal parasite test in the last year, and current on veterinarian prescribed heartworm and flea/tick prevention.

All cats must be current on FVRCP (distemper) and rabies vaccinations within the last year. Cats must also have had a negative FeLV (feline leukemia virus) and FIV (feline immunodeficiency virus) test as well as a negative fecal parasite test in the last year, and current on veterinarian prescribed heartworm and flea/tick prevention.

I would like Acres North to feed my pet the hospital provided diet as listed below.

I would like Acres North to feed my pet's regular diet, which I have provided. My pet is currently eating the following diet:

Name of Food: _____

How Much? _____

How Often? _____

Please list any medications and supplements that your pet is currently taking. All prescription medications must be in their original pill vial with prescription label affixed (pill organizers and other containers will not be accepted). Example: Diphenhydramine 25 mg 1 tablet by mouth every 12 hours.

1. _____

2. _____

3. _____

I would like to **elect** for the optional boarding health insurance for my pet and agree to the terms listed in the attachment below.

I would like to **decline** the optional boarding health insurance and understand that I will be responsible for any charges for my pet should <he> become ill while staying at Acres North Veterinary Hospital for boarding.

What can our Boarding Technicians do to make your pet's visit more enjoyable? Please initial by any additional Special Services that you desire to have performed during your pet's stay:

Bath – please note that if you choose this service, you must pick up your pet after 2 PM on weekdays or after 12 PM on Saturdays. This is to allow our Kennel Technicians time to bathe your pet and for drying time. Medicated baths will incur an additional charge (varies).

Pawdicure/Nail Trim – toenails will be trimmed with standard nail trimmers.

Express Anal Glands – anal glands will be checked and expressed. A Technician will visually inspect the material to check for infection and if noted, alert the attending Veterinarian. Cologne will be applied.

_____ **Dremmel Pawdicure/Nail Trim** – toenails will be trimmed and smoothed with a Dremmel tool.

_____ **Ear Cleaning** – the ears will be cleaned with a non-medicated ear cleanser.

_____ **Spa Package** – a non-medicated bath, standard pedicure/nail trim, express anal glands, and ear cleaning will be performed, with a 10 % savings to you. Please note that if you choose this service, you must pick up your pet after 2 PM on weekdays or after 12 PM on Saturdays. This is to allow our Kennel Technicians time to bathe your pet and for drying time. Medicated baths will incur an additional charge (varies).

_____ I **give consent** to allow Acres North Veterinary Hospital to post pictures of my pet on associated social media accounts and website. I understand that this is revocable with my written notification.

_____ I **decline** the posting of any pictures of my pet to Acres North Veterinary Hospital’s social media accounts and website.

Please list any personal items that you have decided to bring with your pet, such as beds, clothes, collars, leashes, etc. below:

Luggage: _____

When you take home your pet, please do not let your pet eat or drink excessively the first day home. This is a common mistake and often causes vomiting and/or diarrhea. Wait at least one hour before giving a small portion of food or water. Please call us at 806-793-2863 with any questions.

Your signature below indicates that you have reviewed this agreement in its entirety and that you agree with the terms for boarding. I affirm that I am at least 18 years of age and above the legal age of majority in the state of Texas. If you have any questions about this agreement, please ask a Customer Service Representative or our Practice Manager.

Printed Name: _____

Signature: _____

Date: _____

Admit Employee: _____

From Acres North For Your Information:

Vaccinations can take up to 10 days in most dogs and cats to be considered protective, and need to be planned for ahead of time to protect your pet from disease and protect all of our boarding guests. Acres North must have proof of vaccinations administered by a licensed veterinarian prior to boarding your pet. Acres North does not accept owner-administered vaccinations. If you do not have proof of current vaccinations administered by a veterinarian as listed above, you agree to have Acres North perform an examination (if needed) and administer the necessary vaccinations and perform any necessary tests at time of arrival.

Upon arrival, your pet will be visually inspected for signs of fleas, ticks, tapeworms, and other external and internal parasites. If any are found by our Boarding Technicians, the Veterinarian will be alerted and an appropriate treatment will be administered at your cost.

Acres North proudly feeds Royal Canin® Gastrointestinal Low Fat dry food to our canine guests and Royal Canin® Gastrointestinal High Energy dry food to our feline guests. If your pet tends to be particular about food or is on a prescription food, we strongly recommend that you bring that food for your pet's stay with us to minimize the risks of an upset stomach.

Administration of supplements and/or medications will incur an additional charge per day. Please list the drug name, strength, how much, route of administration, and how often you are giving the medication/supplement:

Acres North is pleased to offer health insurance for your pet while boarding here. If your pet becomes ill while a guest at Acres North ***between the time of arrival and departure***, then Acres North will cover the cost up to \$150.00 of services and medications. If the charges are above \$150.00, then the attending veterinarian will discuss this with you and get consent for further treatment. If any illness occurs prior to the arrival date or after the departure date, you will be responsible for any associated charges should you consent to treatment. Please be advised that in Texas, any diagnostic tests, prescribing of medication, or treatment requires a valid and current Veterinarian-Client-Patient Relationship in the form of an examination.

In the event of your pet's illness or injury, Acres North Veterinary Hospital will attempt to reach you to discuss the situation and gain consent for treatment. If we are unable to reach you, we will attempt to reach your designated emergency contact. If we are unable to reach your emergency contact, you consent to and authorize the veterinarians and staff of Acres North Veterinary Hospital to perform what the Veterinarian deems as necessary to stabilize your pet or address the situation and do what is best for your pet's veterinary care.

The staff of Acres North Veterinary Hospital love to share pictures of our guests and patients with the community through social media such as Facebook® and Twitter® and our website.

Please help us be involved by letting us post cute pictures of your pets. Like us on Facebook® and follow us on Twitter®.

Acres North is not responsible for any damage to items that you have brought. We recommend leaving items at home to prevent loss or damage to them. Any items must be clearly labelled with your pet's name, your last name, and your phone number.

You agree to hold Acres North Veterinary Hospital without fault and harmless should your pet sustain an injury during the normal and customary activities of a boarding stay, including but not limited to walking, play time, boarding, bathing, etc. You also agree to reimburse Acres North Veterinary Hospital for any and all damages caused by your pet during their stay, including repair or replacement of facilities and equipment if necessary. Aggressive dogs or cats will incur a special handling fee per day.

You agree to pick up your pet on the departure date that you listed above. Pick-ups must occur during normal business hours (Monday – Friday 8 AM – 12 PM and 2 PM– 6 PM and Saturday 8 AM – 1 PM). We ask that you arrive at least 15 minutes prior to closing time to allow for check-out. If you chose to have a bath performed, you must pick up after 2 PM Monday – Friday or after 12 PM Saturday to allow for proper drying time.

If your travel plans change and you are unable to pick your pet up by end of business on the departure date, you must call us at (806) 793-2863 to discuss accommodations. If there is availability in our boarding facility, we may be able to extend your pet's visit, however if there is not any availability, please make sure you can have your emergency contact or other authorized person available to pick up on your behalf.

If Acres North does not hear from you by end of business on the next business day after your scheduled departure date, we will send a letter via certified mail notifying you of the missed departure date. If we have not heard from you by the eleventh day after mailing the letter, your pet will be considered abandoned and we reserve the right to dispose of your pet per Occupations Code, Title 4, Chapter 801, Subchapter H, § 801.357, (a) through (e). You will still remain financially responsible for all additional charges associated with your pet's stay during this time and subject to collections proceedings.

Payment for boarding and medical services is due at the time of service at departure. We accept cash, checks (no post-dated checks), CareCredit®, Scratch Pay®, Sunbit®, debit cards, and all major credit cards, including American Express®.