



Client/Patient Information

Thank you for giving us the opportunity to care for your pet. Please help us meet your needs better by taking a moment to complete this information sheet.

PLEASE FILL OUT ALL INFORMATION

CLIENT INFORMATION

Last Name _____ First Name _____ M.I. _____

Address _____ City _____ St _____ Zip _____

Home Ph. _____ Cell Ph. _____ Email _____

Place of Employment _____ Wk Ph. _____

Spouse/Co-Owner's Name _____ Cell Ph. _____ Wk Ph. _____

Emergency contact Name _____ Ph. _____

(Friend or relative, will only contact in case you are out of town and unable to contact)

Friend referral, who can we thank? Name _____

Do you have records at our May North Location? (McFarland) YES / NO

ALL FEES ARE DUE AT TIME OF SERVICE

BOARDING FEES ARE PRE-PAID IF PICKING UP ON THE WEEKEND

PATIENT INFORMATION

Pet's Name _____ Species (Please circle)> Canine Feline

Breed _____ Color _____ Date of Birth _____

Sex (please circle) Male Intact Female Intact Male Neutered Female Spayed

Any previous serious illnesses or surgeries? _____

Any allergies to vaccinations or medications? _____

Is your Pet on any special diets or medications? _____

To prevent the spread of infectious diseases and parasite, hospitalized and boarded animals must be current on all vaccinations and current on flea, tick and heartworm prevention to ensure animals are free of internal and external parasites.

Scheduling an appointment guarantees the Doctor will see your Pet. We welcome walk-ins however will only be seen if time permits.

We kindly request that if you are not able to make an appointment that you cancel 24 to 48 hours before scheduled time. All no shows will have a \$29.93 fee added to your account.

Professional fees are due at time of service and boarding fees are to be pre-paid. In the event an account is turned over for collection, the owner or person responsible for the account agrees to pay the attorney's fee, court costs and any other costs of collections.

Signature _____ Date _____

CAMP MAY WAIVER AND RELEASE OF LIABILITY

THIS AGREEMENT is entered into by and between May Veterinary Management, LLC and CAMP MAY (the “Daycare”) and [REDACTED] (“Owner”):

1. By enrolling this above named and described dog(s), I represent that I am the legal owner of the named dog(s) and I assume all risks, damages, and responsibility for injuries to the named dog(s). Owner understands and agrees that Owner is solely responsible for any harm to Owner’s dog(s) while Owner’s dog(s) is/are attending Daycare. [REDACTED] (initials)
2. The owner is responsible for providing all documentation for pet(s) vaccine records and current flea, tick and heartworm preventions. If patient records are not submitted before the reservation date and records cannot be obtained before drop-off, your pet will be denied from Daycare. [REDACTED] (initials)
3. All boarding animals will receive a \$6 Capstar at drop-off. Capstar is a fast acting, flea prevention that last for 24 hours that ensures no external parasites infest the kennels or yards. Capstar does not interfere with your pets monthly preventions and is required for all animals boarding at May Veterinary Northridge. [REDACTED] (initials)
4. There are risks when boarding senior, chronically ill or otherwise debilitated pets that require extra care, which our caring and trained staff are happy to provide. However, special-needs pets, puppies and senior pets naturally have a higher risk of injury, stress-related illness, or exacerbation of any preexisting condition. As such, by boarding your special-needs pet, puppy or senior pet with us you are waiving any claim for injury or illness experienced by your pet while in our care that is not directly caused by negligence or lack of care on the part of our staff. [REDACTED] (initials)
5. Owner understands and agrees that during normal dog play, Owner’s dog may sustain injuries. All dog play is monitored by Daycare to avoid injury, but scratches, punctures, torn ligaments and other injuries may occur despite staff supervision. [REDACTED] (initials)
6. **All dogs must pass a general behavior assessment in order to attend Daycare.** No dog may be admitted that shows any signs of aggression. Owner further understands and agrees that in admitting Owner’s dog(s) to Daycare Owner is representing to Daycare that Owner’s dog(s) is/are in good health and has/have not harmed, shown aggression, or exhibited any threatening behavior towards any person or other dog. **Any dog**

demonstrating aggression or other behaviors deemed unacceptable by Daycare staff may be dismissed from Daycare. [redacted] (initials)

7. Owner further understands and agrees that neither Daycare nor any of its employees, staff or volunteers, will be liable for any illness, injury, death and/or escape of Owner's(s) pet provided that reasonable care and precautions are followed. Owner hereby releases Daycare of any liability arising from or as a result of Owner's dog(s) participation at Daycare. [redacted] (initials)

8. Owner further understands and agrees that any behavioral or physical health problems that develop with the Owner's dog(s) while at Daycare will be handled and treated as deemed best by the veterinarians and staff of May Veterinary Northridge, in their sole discretion, and Owner expressly agrees to assume full financial responsibility for any and all expenses arising or relating there to. This includes aggressive or destructive behavior. We will always make several attempts to contact Owner, but animals will receive treatment if Owner can't be contacted. [redacted] (initials)

9. **Owner further understands and agrees that Owner's animal(S) is healthy and will at all times, while attending Daycare/Boarding/Drop off have current vaccinations.** Owner must provide proof of vaccination at the time of reservation. The Owner enrolling any animal(s) in Daycare/Boarding/drop off understand their animal will be in a communal setting and could potentially be exposed to contagious infections. Owners further understands that even if Owner's animal is vaccinated for Bordatella (Kennel Cough) there is a chance that Owner's animal can still contract the Bordatella virus. Owner agrees that they will NOT hold May Veterinary responsible if Owner's animal contracts Kennel Cough [redacted] (initials)

10. Owner further understands and agrees that Owner's dog(s) is/are required to be neutered/spayed (after the age of 6 Month) to enroll at Daycare. [redacted] (initials)

11. Owner further understands and agrees that Owner's dog(s) will have access to a fenced outside area and may not have constant supervision. Owner agrees to assume full liability if Owner's dog(s) escapes from fencing. [redacted] (initials)

12. Owner further understands and agrees that if Owner's animal(s) is/are not picked up by end of the business day, **staff will NOT stay to accommodate a late pickup.** Owner hereby expressly authorizes Daycare to take whatever action is deemed necessary for the continuing care of the Owner's dog(s) to include moving dog(s) to Kennel if Daycare

is full and Owner agrees and promises to pay all Daycare costs continuing care upon demand by Daycare. _____ (initials)

- 13. Owner understands that **pre-paid packages are nonrefundable and expire 6 months from the date of purchase.** Fees are due and payable at the end of each day. Payments may be made by cash or Credit Card only. Discounted packages are provided only if they are paid for in advance and will not be refunded for any reason. Our program is flexible enough to accommodate reasonable special needs requests. Please have requests in writing when you arrive. _____ (initials)

- 14. Owner understands when leaving any belonging with their pet there is potential of items being damaged, destroyed or lost. Daycare is not responsible for any damaged or lost belongings. Any belongings left 1 month after the initial reservation date will be discarded. Avoid bringing glass or ceramic items. _____ (initials)

- 15. I grant May Veterinary Hospital and Camp May permission to take photographs of my pet and/or myself, and to publish those photographs for any lawful purpose, including, but not limited to, their website, social media accounts, and promotional materials, either digital or in print, in perpetuity. I also grant permission to use my pet's name and/or my name. _____ (Initials)

- 16. The staff of May Veterinary strive to accommodate every client and pet's needs. Clients understand and agree to treat every staff member with kindness. If behavior is rude, demanding or aggressive it may warrant termination of relationship with our practice. _____ (initials)

- 17. Owner further understands and expressly agrees that each and every one of the foregoing provisions containing in Paragraphs 1-16 above shall be in force and effect and shall apply to each and every occasion on which Owner boards or deposits Owner's dog(s) with Daycare for daycare or extended boarding as the case may be. This Agreement shall remain in full force and effect as between the parties until and unless otherwise cancelled or superseded by a writing signed by the parties _____ (initials)

Owner hereby certifies that Owner has read and understands this Waiver and Release of Liability and the regulations set forth above. By signing this agreement, Owner agrees to be bound by its terms and conditions.

Signature: _____ **Date:** _____
Printed Name: _____ **Phone:** _____