



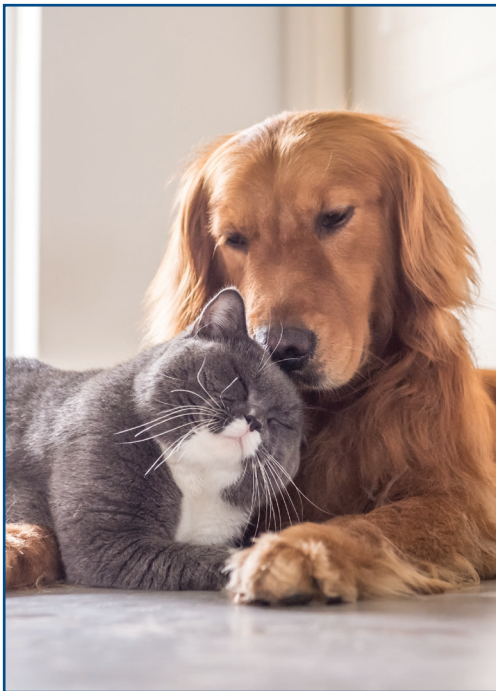
What to expect when your pet needs surgery at CVRC

STEP 1. INITIAL CONSULTATION

Once the surgery service has received a request for your pet, the Surgery Coordinator will call you to set up an initial consultation with one of our surgeons. Even if your pet has already been evaluated by another service at CVRC, a consultation with the surgeon is required. At the initial consultation, the surgeon will review your pet's history, perform a full physical exam, and discuss the best management options for your pet. If a surgical procedure is recommended, the surgeon will go through details of the procedure (benefits and risks), post-operative care, and costs. During this consult, you will have the opportunity to have all your questions answered. In case diagnostics are performed during the initial consult, we request that your pet be fasted for this appointment.

STEP 2. SCHEDULING THE PROCEDURE

After the initial consultation with the surgery service, the Surgery Coordinator will call you to schedule the procedure (if applicable). Typically, procedures can be scheduled within a few weeks of the consultation. If your pet requires surgery sooner than the first available appointment, we will always work them into the schedule as quickly as possible. Once the procedure is scheduled, you will be provided with a treatment plan, which includes an estimated cost and a pre-anesthesia handout.



STEP 3. DAY OF PROCEDURE

Your pet will be admitted to the hospital on the morning of their procedure. Most pets stay at least one night in the hospital but may require a shorter or longer stay based on the procedure. If your pet is having a surgical procedure, you will be notified by text when your pet's procedure is getting started. A member of the surgery service will call you with an update once your pet is in recovery. Please refer to the pre-anesthesia handout for additional information on pre-and post-operative care.

STEP 4. DAY OF DISCHARGE

On the day of discharge, you will meet with a member of the surgery service to discuss your pet's at-home care, medications, and follow-up visits. You will have time during discharge to ask questions and discuss any concerns with the surgery service. If follow-up appointments are recommended, our Surgery Coordinator will schedule those with you. If your pet is scheduled to be discharged over the weekend, a surgery service member will discuss all the information over the phone on Friday before the end of the day. You will be provided a written discharge statement on the day of discharge. If you are unable to pick up your pet during regular business hours, please contact us to set up a discharge over the phone.

STEP 5: FOLLOW-UP CARE

The surgery service will inform you of any post-operative follow-up care and associated costs required for your pet. If your pet was referred by another specialty service (either at CVRC or elsewhere), that service will reach out to schedule any rechecks with them.

Please refer to our website for more information and FAQs and we look forward to meeting you soon.

