COMMUNICATING WITH DEMENTIA CLIENTS

New Zealand Tertiary College

MAKE SURE YOU HAVE YOUR CLIENT'S ATTENTION BEFORE YOU START SPEAKING TO THEM

SPEAK CLEARLY, CALMLY AND USE SIMPLE WORDS

COMMENT MORE, AND QUESTION LESS

GIVE THEM TIME TO COMPREHEND WHAT HAS BEEN SAID

USE VISUAL AIDS SUCH AS PHOTOS, OBJECTS AND MAPS

USE GESTURE TO REINFORCE YOUR WORDS

BE AT THE SAME LEVEL SO YOU'RE NOT LOOKING DOWN AT THEM

MINIMISE DISTRACTIONS LIKE TV, RADIO OR OTHER PEOPLE TALKING