

ITEM

304

Business Value Bundle

ITEM

304.1

Service Description

The Business Value Bundle (the “bundle”) provides business individual-line and multi-line customers, who have the Company as both their Primary Interexchange Carrier (PIC) and Local Exchange Carrier (LEC), at the time of billing, with a choice of two bundle options, each at a single monthly rate.

1. Individual-line Bundle Option (Note 4)

Consists of the customer’s choice of one or two individual-line(s) and a choice of up to three (3) of the following Call Management Services, Item 300 (could include forborne Voice Mail Services).

Item 300

- Call Display
- Call Forwarding

- Call Return
- Call Screen
- Call Transfer
- Call Waiting

- SMART Ring
- Three-Way Calling
- Visual Call Waiting (Note 1)

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304.1 **Service Description - Continued**

2. Multi-line Bundle Option (Note 4)

Consists of the customer's choice of a minimum of two (2) and a maximum of six (6) business multi-lines and a choice of up to three of the following Call Management Services in Item 300 (could include forborne Voice Mail Services)

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Item 300

- Call Display
- Call Forwarding
- Call Transfer
- Three-Way Calling

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Conditions of Service

1. All services within the Business Value Bundle are provided subject to the availability of suitable facilities and equipment.
2. The Business Value Bundle is available only to business individual-line and multi-line customers who have chosen the Company as their PIC and LEC, for all of their business exchange services associated with the Business Value Bundle.
3. The Business Value Bundle is available to customers subscribing up to a maximum of two (2) business individual-lines or a minimum of two (2) business multi-lines and a maximum of six (6) business multi-lines.
4. All business individual-lines or multi-lines included in the Business Value Bundle must be for the same billing name and same service premise.
5. Customers will be billed in advance on a monthly basis.
6. Customers subscribing to the individual-line bundle option may select the one (1) or two (2) individual-line bundle at a single monthly rate as set out in Item 304.3, Rates.
7. Customers subscribing to the multi-line bundle option, must select the business two-line multi-line bundle option specified in Item 304.3, Rates and also have the option of adding up to a maximum of four (4) additional business multi-lines at the rates specified in Item 304.3, Rates.
8. For customers subscribing to the individual-line bundle option, the three (3) features subscribed to must be assigned to the same business individual-line.
9. For customers subscribing to the multi-line bundle option, the three (3) features selected may be added to any line within the multi-line group, including the same single feature applied to separate lines. Each occurrence on a line counts as one feature.
10. Business multi-lines include rotary hunt capabilities.
11. Customers subscribing to either the individual-line or multi-line bundle options, may choose less than three (3) Call Management Services, Item 300, however, the full monthly bundle rate will apply.
12. Customers may cancel their subscription to either bundle option at any time without penalty by contacting the Company, with the exception of customers subject to Item 304.3, Note 7. Charges billed in advance will be prorated to reflect the date of cancellation and a credit will be applied to the customer's account as appropriate.

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304.2 **Conditions of Service – Continued**

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304.3 **Rates**

The Customer shall pay to the Company the following rates and charges for Business Value Bundle Service. The Exchange Rate Band structure below reflects that approved in Decision CRTC 2001-238.

Business Value Bundle – Alberta:

Individual-line Bundle Option (one (1) or two (2) individual-business lines): (Note 8)

Exchange Rate Band	Business Single Individual-line Monthly Rate	Business Two Individual-line Monthly Rate	Service Charge (Notes 3 & 7)
B2	\$91.45	\$139.90	-

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Multi-line Bundle Option: (Note 8)

Exchange Rate Band	Business Two Line Multi-Line Monthly Rate	Business Each Additional Multi-Line (to a maximum of 4 additional) Monthly Rate	Service Charge (Notes 3 & 7)
B2	\$145.60	\$62.35	-

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304.3 **Rates – Continued**

Business Value Bundle – B.C.:

Individual-line Bundle Option (one (1) or two (2) individual-business lines): (Note 8)

Exchange Rate Band	Business Single Individual-line Monthly Rate	Business Two Individual-line Monthly Rate	Service Charge (Notes 3 & 7)
B7	\$91.45	\$139.90	-

Multi-line Bundle Option: (Note 8)

Exchange Rate Band	Business Two Line Multi-Line Monthly Rate	Business Each Additional Multi-Line (to a maximum of 4 additional) Monthly Rate	Service Charge (Notes 3 & 7)
B7	\$91.45	\$139.90	-

Note 1: When Visual Call Waiting is activated for a customer that has also chosen Call Waiting and Call Display as part of the Business Value Bundle, Visual Call Waiting will not be counted as a feature.

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Note 2: Reserved for future use.

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Rates - Continued

Note 3: No service charges apply in situations where the business individual-line or multi-line is already installed or if the customer is not an existing Bundle subscriber. Otherwise, service charges for the installation of the additional access line(s) requested shall apply, as specified in former TCI General Tariff (CRTC 18001), Item 550, Service Charges or TCBC General Tariff (CRTC 1005), Item 110, Multi-Element Plan (MEP) Service Charges.

For existing Bundle customers requesting an additional business access line(s) or moves, changes or service feature upgrades, service charges for the installation of the additional access line(s) requested shall apply, as specified in former TCI General Tariff (CRTC 18001), Item 550, Service Charges or TCBC General Tariff (CRTC 1005), Item 110, Multi-Element Plan (MEP) Service Charges.

Note 4: Reserved for future use.

Note 5: Combined Voice Mail is only available with Enhanced Voice Mail.

Note 6: Reserved for future use.

Note 7: When a Bundle customer who has not been assessed service charges terminates service under the Bundle within the first 90 days of service, the customer's bill will be adjusted to reflect the difference between the Bundle and the individual rates and charges for Exchange Service, Call Management Service features and the service charges, specifically Data Processing, Office Connection or Field Connection service charges, that would have otherwise been applicable for the 90-day period. Such billing adjustments will not apply to request for changes made after the first 90 days of service.

Note 8: The rates shown in this tariff do not apply to Sub-Rate Bands A1, A2, B1, B3, C3 and F7 in Alberta and Sub-Rate Bands A1, B1, B2, B3, B4, B5, B6 and B8 in British Columbia as the exchanges in these sub-rate bands, listed in Item 212, *Forborne Business Local Exchange Services*, are forborne from regulation.

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Item 304.4A – Business Value Bundle (BVB) Service Charge Waiver Promotion – Withdrawn.

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