Preferred Provider Plans

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Preferred Provider Plans

The Preferred Provider Plans feature in Kroll allows stores to apply different rules for select patients whose cardholder information conforms to a set of pre-determined carrier and/or group IDs. This document explains how to add a PPN plan, how to attach a pricing strategy to a PPN plan, and how to create a pricing exception for a PPN plan.

Adding a PPN Plan

1. Call up the Plans/Pricing Configuration screen for the plan you want to add the PPN plan to. For example, bring up the plan ‘Assure’ and enable the option Substitute a preferred provider sub plan for this sub plan.
2. From the **SubPlans** section, click **Ins** or press **Insert** on your keyboard and enter the PPN plan information, including a **Plan Code** and **Plan Name**. Enable the option **This is a preferred provider sub plan**.
3. Go to the **Preferred Providers** tab. Click **Ins** or press **Insert** on your keyboard.

4. Complete the **Apply Preferred Provider** form and click **OK**.

- **Carrier**: Place a checkmark here to use the carrier ID to match preferred provider coverage with patient plans.
■ **Group**: Place a checkmark here to use the group ID to match preferred provider coverage with patient plans.

■ **Active**: Place a checkmark next to this flag if the preferred provider is actively providing coverage for patients.

■ **Sub Plan**: Select a plan code for the preferred provider. Note that plan codes are added in the Plan tab.

■ **Start Date**: Enter the date that the preferred provider coverage begins, if available.

■ **Stop Date**: Enter the date that the preferred provider coverage ends, if available.

■ **Comment**: Enter a comment regarding the preferred provider plan (optional).

**Attaching a Pricing Strategy to a PPN Plan**

1. To attach a pricing strategy to a PPN plan, go to Plans > Pricing and select the appropriate pricing strategies from the Regular Drugs, Formulary Drugs, and Mixtures dropdown menus, if applicable.
Creating a Pricing Exception for a PPN Plan

The **Plan Pricing Exceptions** tab allows users to create exceptions to the pricing strategies set in the **Plan Pricing** tab. Exceptions can be triggered when a store level user bills a **Drug Price Group** and/or **Patient Price Group** to a certain plan.

Configure a pricing exception as follows:

1. Click the **Sub Plan Pricing Exceptions** tab.
2. Click Ins or press Insert on the keyboard to call up the **Edit Price Strategy Exception** form.
3. Select the applicable plan from the **Plan** dropdown menu.
4. Select the appropriate drug price group from the **Drug Price Group** dropdown menu.
5. Select the appropriate pricing strategy from the **Then use the following Pricing Strategy** dropdown menu.

For example, a Plan Pricing Exception can be configured so that when an Rx is billed to a PPN plan (**AHE-NIU**) and the **Drug Price Group** is ‘Diabetic’, a PPN strategy is used instead of the regular strategy set in the **Pricing** tab.