

Preferred Provider Plans

January 2020

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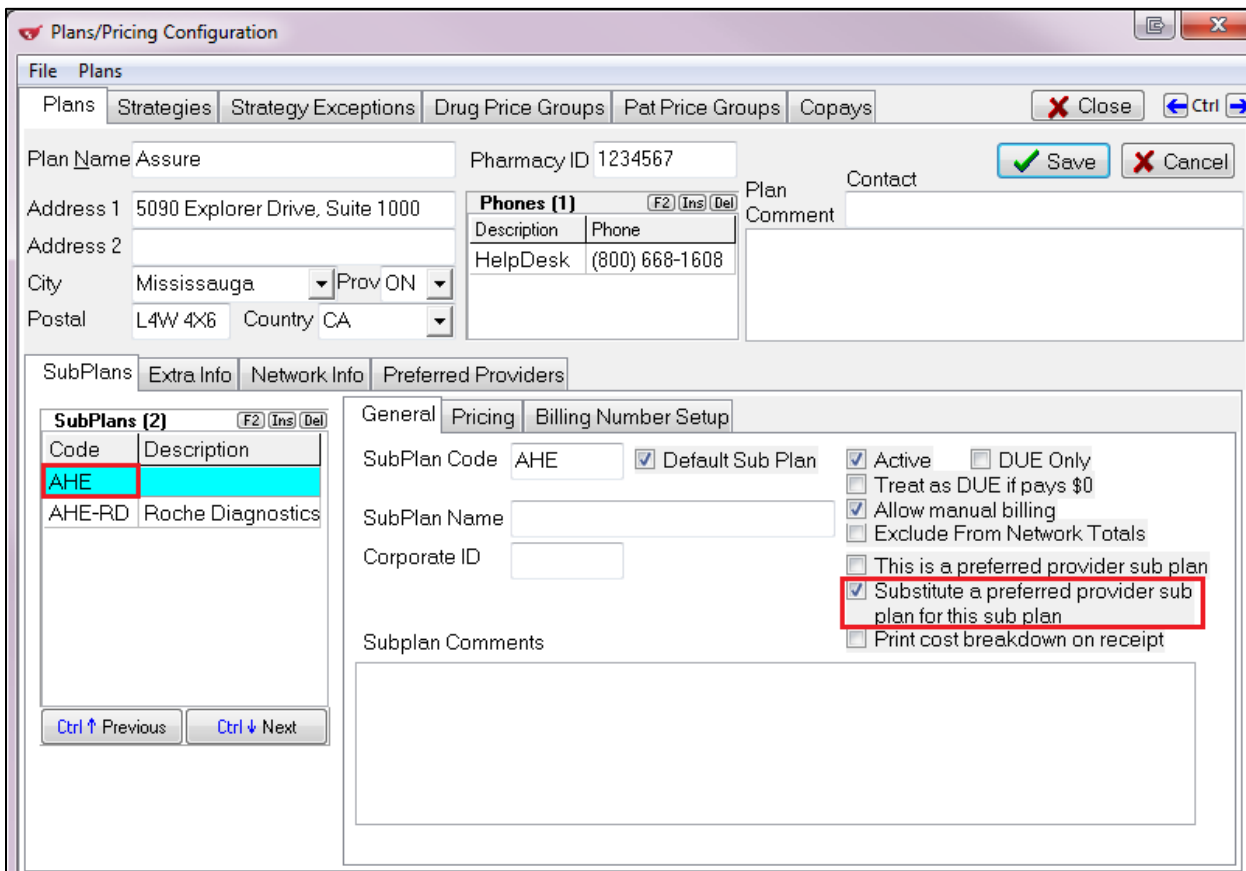
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Preferred Provider Plans

The Preferred Provider Plans feature in Kroll allows stores to apply different rules for select patients whose cardholder information conforms to a set of pre-determined carrier and/or group IDs. This document explains how to add a PPN plan, how to attach a pricing strategy to a PPN plan, and how to create a pricing exception for a PPN plan.

Adding a PPN Plan

1. Call up the **Plans/Pricing Configuration** screen for the plan you want to add the PPN plan to. For example, bring up the plan 'Assure' and enable the option **Substitute a preferred provider sub plan for this sub plan**.



Plans/Pricing Configuration

File Plans

Plans Strategies Strategy Exceptions Drug Price Groups Pat Price Groups Copays

Plan Name Assure Pharmacy ID 1234567

Address 1 5090 Explorer Drive, Suite 1000

Address 2

City Mississauga Prov ON

Postal L4W 4X6 Country CA

Phones (1)

| Description | Phone |
|-------------|----------------|
| HelpDesk | (800) 668-1608 |

Plan Comment

Contact

Save Cancel

SubPlans Extra Info Network Info Preferred Providers

SubPlans (2)

| Code | Description |
|--------|-------------------|
| AHE | |
| AHE-RD | Roche Diagnostics |

Ctrl ↑ Previous Ctrl ↓ Next

General Pricing Billing Number Setup

SubPlan Code AHE Default Sub Plan Active DUE Only

Treat as DUE if pays \$0 Allow manual billing

Exclude From Network Totals This is a preferred provider sub plan

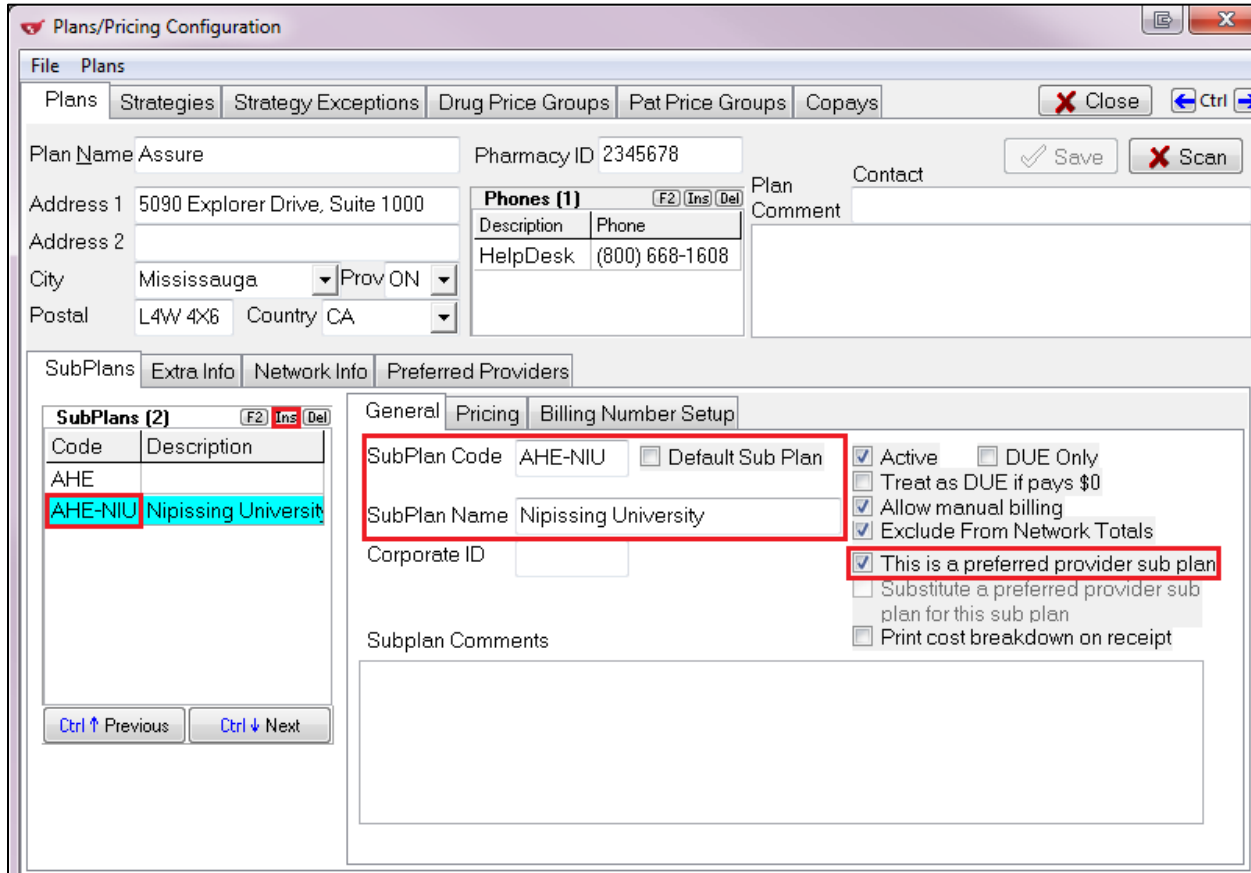
Substitute a preferred provider sub plan for this sub plan Print cost breakdown on receipt

SubPlan Name

Corporate ID

Subplan Comments

- From the **SubPlans** section, click **Ins** or press **Insert** on your keyboard and enter the PPN plan information, including a **Plan Code** and **Plan Name**. Enable the option **This is a preferred provider sub plan**.



Plans/Pricing Configuration

File Plans

Plans Strategies Strategy Exceptions Drug Price Groups Pat Price Groups Copays

Plan Name Assure Pharmacy ID 2345678

Address 1 5090 Explorer Drive, Suite 1000

Address 2

City Mississauga Prov ON

Postal L4W 4X6 Country CA

Phones (1)

| Description | Phone |
|-------------|----------------|
| HelpDesk | (800) 668-1608 |

Plan Comment

Contact

Save Scan

SubPlans Extra Info Network Info Preferred Providers

SubPlans (2)

| Code | Description |
|---------|----------------------|
| AHE | |
| AHE-NIU | Nipissing University |

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General Pricing Billing Number Setup

SubPlan Code AHE-NIU Default Sub Plan

SubPlan Name Nipissing University

Corporate ID

Subplan Comments

- Active DUE Only
- Treat as DUE if pays \$0
- Allow manual billing
- Exclude From Network Totals
- This is a preferred provider sub plan**
- Substitute a preferred provider sub plan for this sub plan
- Print cost breakdown on receipt

3. Go to the **Preferred Providers** tab. Click **Ins** or press **Insert** on your keyboard.

| Sequence | SubPlan Code | Active | Carrier | Match Carrier | Group | Match Group | Start Date | Stop Date | Comment |
|----------|--------------|--------|---------|---------------|---------|-------------|------------|------------|---------|
| 1 | AHE-NIU | Y | 11 | Y | 2345678 | Y | 24/10/2014 | 24/10/2016 | |

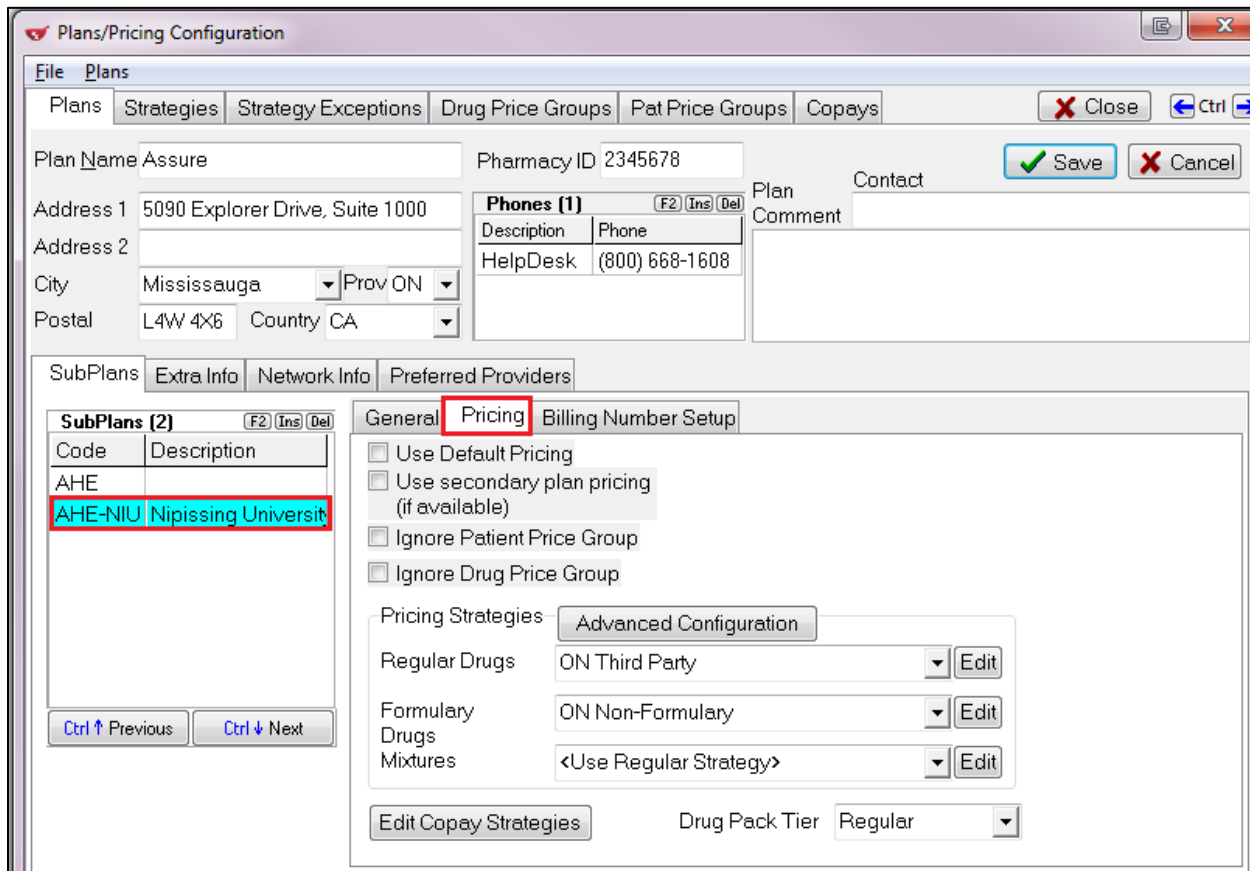
4. Complete the **Apply Preferred Provider** form and click **OK**.

- **Carrier:** Place a checkmark here to use the carrier ID to match preferred provider coverage with patient plans.

- **Group:** Place a checkmark here to use the group ID to match preferred provider coverage with patient plans.
- **Active:** Place a checkmark next to this flag if the preferred provider is actively providing coverage for patients.
- **Sub Plan:** Select a plan code for the preferred provider. Note that plan codes are added in the Plan tab.
- **Start Date:** Enter the date that the preferred provider coverage begins, if available.
- **Stop Date:** Enter the date that the preferred provider coverage ends, if available.
- **Comment:** Enter a comment regarding the preferred provider plan (optional).

Attaching a Pricing Strategy to a PPN Plan

1. To attach a pricing strategy to a PPN plan, go to **Plans > Pricing** and select the appropriate pricing strategies from the **Regular Drugs**, **Formulary Drugs**, and **Mixtures** dropdown menus, if applicable.



The screenshot displays the 'Plans/Pricing Configuration' application window. The main form is for 'Assure' with Pharmacy ID '2345678'. The 'Pricing' tab is active, showing a list of subplans and pricing options. The subplan 'AHE-NIU Nipissing Universit' is highlighted. Pricing strategies are configured as follows:

| Category | Strategy | Action |
|-----------------|------------------------|--------|
| Regular Drugs | ON Third Party | Edit |
| Formulary Drugs | ON Non-Formulary | Edit |
| Mixtures | <Use Regular Strategy> | Edit |

Additional options include checkboxes for 'Use Default Pricing', 'Use secondary plan pricing (if available)', 'Ignore Patient Price Group', and 'Ignore Drug Price Group'. The 'Drug Pack Tier' is set to 'Regular'.

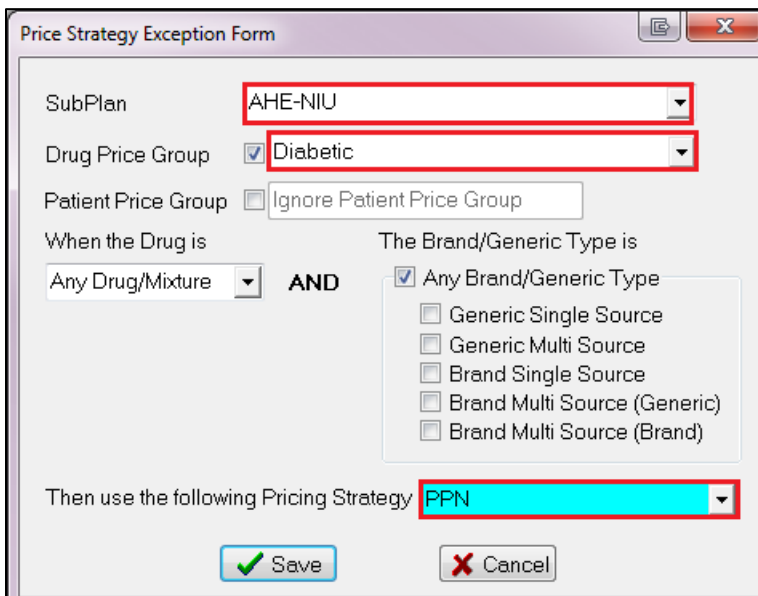
Creating a Pricing Exception for a PPN Plan

The **Plan Pricing Exceptions** tab allows users to create exceptions to the pricing strategies set in the **Plan Pricing** tab. Exceptions can be triggered when a store level user bills a **Drug Price Group** and/or **Patient Price Group** to a certain plan.

Configure a pricing exception as follows:

1. Click the **Sub Plan Pricing Exceptions** tab.
2. Click Ins or press Insert on the keyboard to call up the **Edit Price Strategy Exception** form.
3. Select the applicable plan from the **Plan** dropdown menu.
4. Select the appropriate drug price group from the **Drug Price Group** dropdown menu.
5. Select the appropriate pricing strategy from the Then use the following Pricing Strategy dropdown menu.

For example, a Plan Pricing Exception can be configured so that when an Rx is billed to a PPN plan (**AHE-NIU**) and the **Drug Price Group** is 'Diabetic', a PPN strategy is used instead of the regular strategy set in the **Pricing** tab.



Price Strategy Exception Form

SubPlan: AHE-NIU

Drug Price Group: Diabetic

Patient Price Group: Ignore Patient Price Group

When the Drug is: Any Drug/Mixture **AND**

The Brand/Generic Type is: Any Brand/Generic Type

- Generic Single Source
- Generic Multi Source
- Brand Single Source
- Brand Multi Source (Generic)
- Brand Multi Source (Brand)

Then use the following Pricing Strategy: PPN