

# Canadian owner turns to TELUS for 24/7 security protection.

How one of Vancouver's craft breweries is using TELUS Secure Business to stay safe.



When Container Brewing opened in 2019 in Vancouver's Downtown Eastside, owner Dan Webster was looking for a way to protect his business.

## What his business needed.

Dan wanted a security system that could do more than just trigger an alarm. His team required multiple cameras to monitor different areas, as well as staff access and temperature control – all from the convenience of their smartphones. After speaking with friends who recommended consulting a TELUS rep, Dan discovered TELUS Secure Business and quickly activated critical security services. This included Intrusion Monitoring, Guard Response, HD Surveillance Video, Smart Locks, and Temperature Monitoring.

Installation was equally simple and seamless with a TELUS professional installer. Dan found it was easy to get started and the technical support was excellent. Fortunately, his team hasn't needed a live guard to respond to a security incident but he finds it reassuring knowing that someone is on-call.

“Having Guard Response was appealing, knowing someone is on-call to check on the building, if required.”

Dan Webster, Owner, Container Brewing

## Why Dan chose TELUS Secure Business.

“It grants me peace of mind and visibility into the status of the building,” Dan explains. “Is everything locked up? Was the alarm set? Was the gate closed properly? TELUS Secure Business allows me to see all of this via the app with video, proactive alerts, and notifications.”

It also helped Dan streamline staff access control. “We can easily let employees into the building without having to dole out keys to everyone.”

Temperature control was another critical consideration. The security system features proactive temperature monitoring that can identify when a door has been left open or when a chiller needs de-icing – a quick fix that can help prevent thousands of dollars of inventory from spoilage.

### The results.

Shortly after installation, Container Brewing’s new TELUS security system helped them address a critical problem. “The temperature sensor in our cold room helped us identify a flaw in the construction,” Dan explains. By catching it early, they were able to fix the problem and ensure the beer stayed cold.

Dan was happy to get a security system that protects his business, but also saves him time and money. He took advantage of TELUS’ bundle pricing and now manages his other business services under one provider. “We wanted to have as many solutions under one vendor as possible.”

\*Dan Webster received compensation from TELUS to thank him for his testimony and time.



“It’s given us peace of mind knowing our business is protected.”



**Security your business deserves.**

Interested in an app-controlled security system?

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