

Advancing women's health

State-of-the-art OB/GYN medical facility embraces next-gen technologies



Ottawa Medical Group

Dr. Vincent della Zazzera recently opened a state-of-the-art Obstetrical/Gynecological (OB/GYN) clinic in the diverse and growing suburb of Orleans, just East of Ottawa. As a leader in the region, he spent a long time sourcing the right location, picking the right building and choosing the right furnishings — along with the right EMR — to create a clinic that is the next generation of innovative OB/GYN facilities in Canada.

Dr. della Zazzera is a self-proclaimed workaholic, and this clinic is a labour of love for him and his family — many of whom are also physicians. Now that the construction is complete and the clinic is open, doctors and patients alike love the space, workflow and the new processes.

It's what's inside that counts

The new clinic has a laboratory and imaging facilities, including OB/GYN ultrasound, vascular, MSK, X-ray, bone density and mammography. To prepare for future growth, Dr. della Zazzera has even included an operating room — with a recovery room and three state-of-the-art operating theatres.

The clinic includes space for a yet-to-open pharmacy and café, and he intends to partner with a family health team, as well as allied health and physiotherapy specialists in women's health and post-partum care. Dr. della Zazzera has planned for the future in many ways, including installing an electric car charging station in the parking lot.

But good looks and amenities are just part of creating something this modern. Dr. della Zazzera knew that to build an efficient, successful clinic, he needed to implement best-in-class technology solutions, from the EMR solution to the devices used to run clinic operations.

“One-stop shopping worked for us”

The TELUS Health transition team helped the doctors and clinic employees convert their medical data from three separate EMRs

to PS Suite. In addition, TELUS hardware experts also worked with the clinic team to select and supply all the hardware (computers, servers, and printers) to support the unique space and functionality requirements of vital areas of the clinic including exam rooms, reception, physician administrative offices and nurse workstations.



“We were well supported through the transition to PS Suite. Now all our docs are on the same system, which makes it easier to view patient charts when in a crunch. Our team is able to VPN from the hospital. OLIS and push from hospitals keeps things clean and simple and we always have access to patients' results. Previously, these would be extremely time-consuming and frustrating to find,” says Dr. della Zazzera.

“I love the fact that I can VPN and then fax automatically. I can focus on other functions as everything is at my fingertips with the convenient toolbars provided in the PS Suite EMR.”

Dr. Vincent della Zazzera - Ottawa Medical Group

A consistent, efficient experience

Ottawa Medical Group clinic patients easily and efficiently move through a typical obstetrical process starting with a seamless check-in with office administrators supported by PS Suite. Each patient then sees a nurse in an open concept work station – where she is weighed, measured and has other tests taken before moving into one of the dozen or so exam rooms, which ensure privacy while providing natural light. PS Suite creates a thorough and consistent experience for every patient interaction regardless of which nurse or doctor they are working with.

"I've invested energy, passion and time along with millions of dollars into designing a patient-centric clinic that allows me and my colleagues to see and care for our patients in a very efficient and effective manner. PS Suite helps us deliver this on a daily basis. Patients don't need to go anywhere else," says Dr. della Zazzera.

By your side every step of the way

TELUS Health has a team of experts to guide any medical practice through a smooth and effective EMR conversion, migrating data from existing systems to their preferred TELUS EMR platform.



“Opening an innovative clinic like this is never easy, but we had excellent support from the TELUS EMR team and overall our migration experience went well.”

Dr. Vincent della Zazzera - Ottawa Medical Group

TELUS Health ensures an accurate and complete data conversion that meets our clients' approval, as well as specialized training to ensure clinics are up to speed as quickly as possible. In fact, more than 1,150 clinicians have made the switch to a TELUS EMR from more than 16 different EMRs in countless versions, representing two million patient charts.

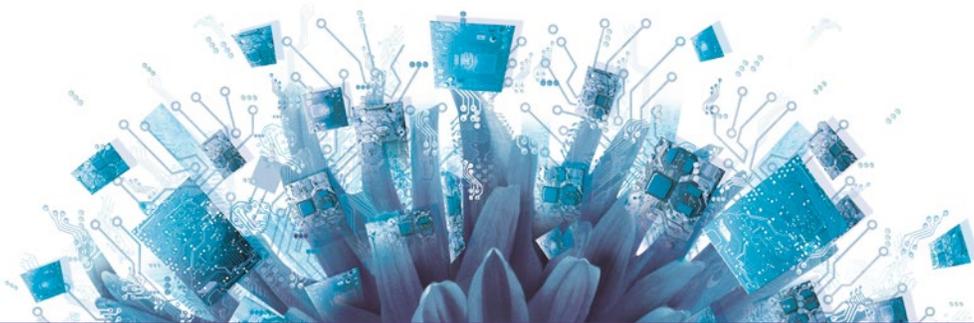
Looking to the future

The TELUS vision for healthcare is a system that enables timely, convenient, accessible and effective patient experiences. In support of this vision, the TELUS mission is to turn information into better health outcomes by providing applications and services that connect patients, providers and insurers through the TELUS Health platform. It's about designing clinics that are technology-enabled, collaborative, accessible and secure.

It's what TELUS calls The Future Friendly Clinic.

A trusted name and brand

TELUS Health is a leader in telehomecare, electronic medical and health records, consumer health, benefits management and pharmacy management. TELUS Health solutions give health authorities, providers, physicians, patients and consumers the power to turn information into better health outcomes.



For more information about TELUS Health,
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