

# Adjudication Configuration

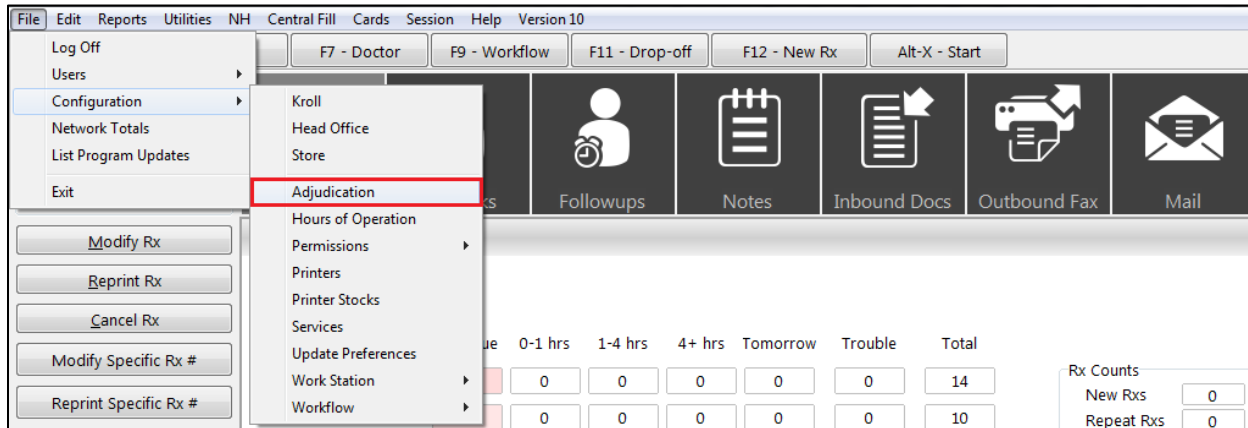
January 2020

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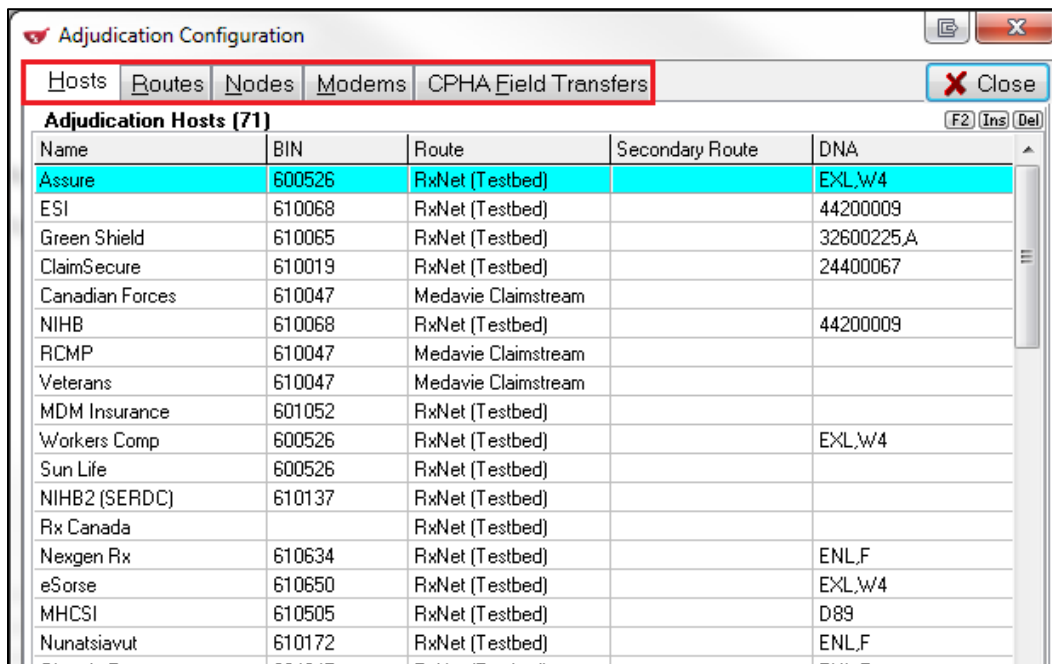
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## Adjudication Configuration

Adjudication settings in Kroll allow you to configure how data is transmitted to third party insurance providers. The **Adjudication Configuration** screen can be accessed under **File > Configuration > Adjudication**.

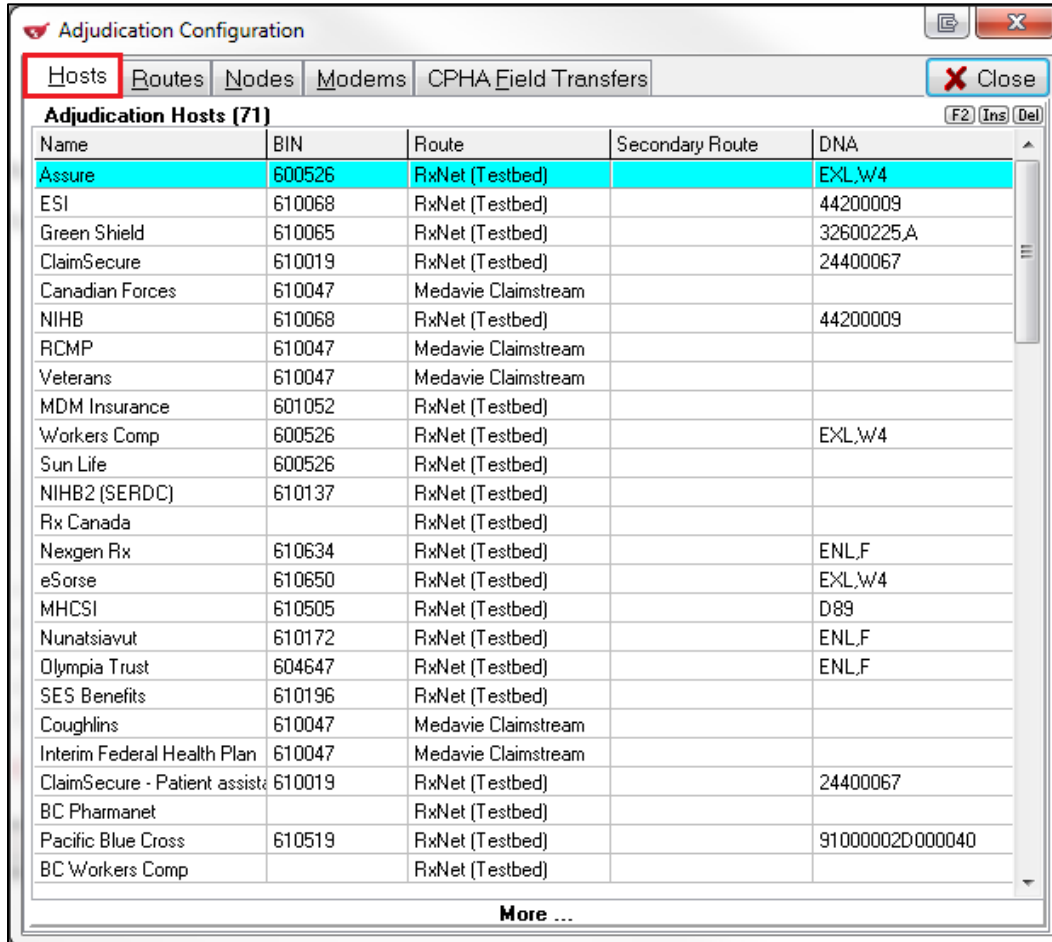


The **Adjudication Configuration** screen has five tabs across the top that allow you to configure different parts of the adjudication process.



## Hosts Tab

The **Hosts** tab shows a list of providers and the routes used to communicate with them.

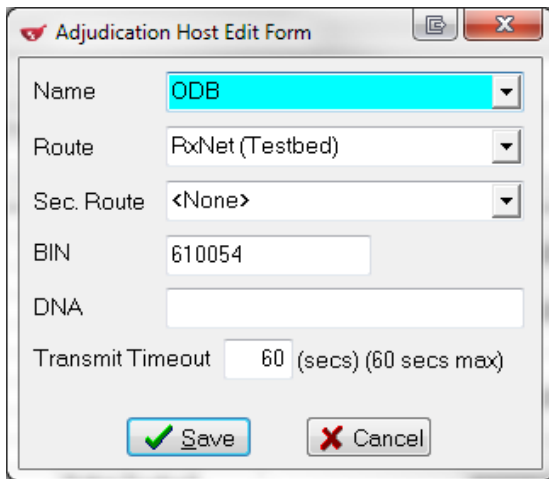


Name	BIN	Route	Secondary Route	DNA
Assure	600526	RxNet (Testbed)		EXL,W4
ESI	610068	RxNet (Testbed)		44200009
Green Shield	610065	RxNet (Testbed)		32600225,A
ClaimSecure	610019	RxNet (Testbed)		24400067
Canadian Forces	610047	Medavie Claimstream		
NIHB	610068	RxNet (Testbed)		44200009
RCMP	610047	Medavie Claimstream		
Veterans	610047	Medavie Claimstream		
MDM Insurance	601052	RxNet (Testbed)		
Workers Comp	600526	RxNet (Testbed)		EXL,W4
Sun Life	600526	RxNet (Testbed)		
NIHB2 (SERDC)	610137	RxNet (Testbed)		
Rx Canada		RxNet (Testbed)		
Nexgen Rx	610634	RxNet (Testbed)		ENL,F
eSorse	610650	RxNet (Testbed)		EXL,W4
MHCSI	610505	RxNet (Testbed)		D89
Nunatsiavut	610172	RxNet (Testbed)		ENL,F
Olympia Trust	604647	RxNet (Testbed)		ENL,F
SES Benefits	610196	RxNet (Testbed)		
Coughlins	610047	Medavie Claimstream		
Interim Federal Health Plan	610047	Medavie Claimstream		
ClaimSecure - Patient assista	610019	RxNet (Testbed)		24400067
BC Pharamanet		RxNet (Testbed)		
Pacific Blue Cross	610519	RxNet (Testbed)		91000002D000040
BC Workers Comp		RxNet (Testbed)		

**More ...**

Click **Ins** or press the **Insert** key on your keyboard to add a new host. Existing hosts can be edited by double-clicking the record or selecting **F2**.

Both actions will call up the **Adjudication Host Edit Form** where you can enter/edit the adjudication host details.

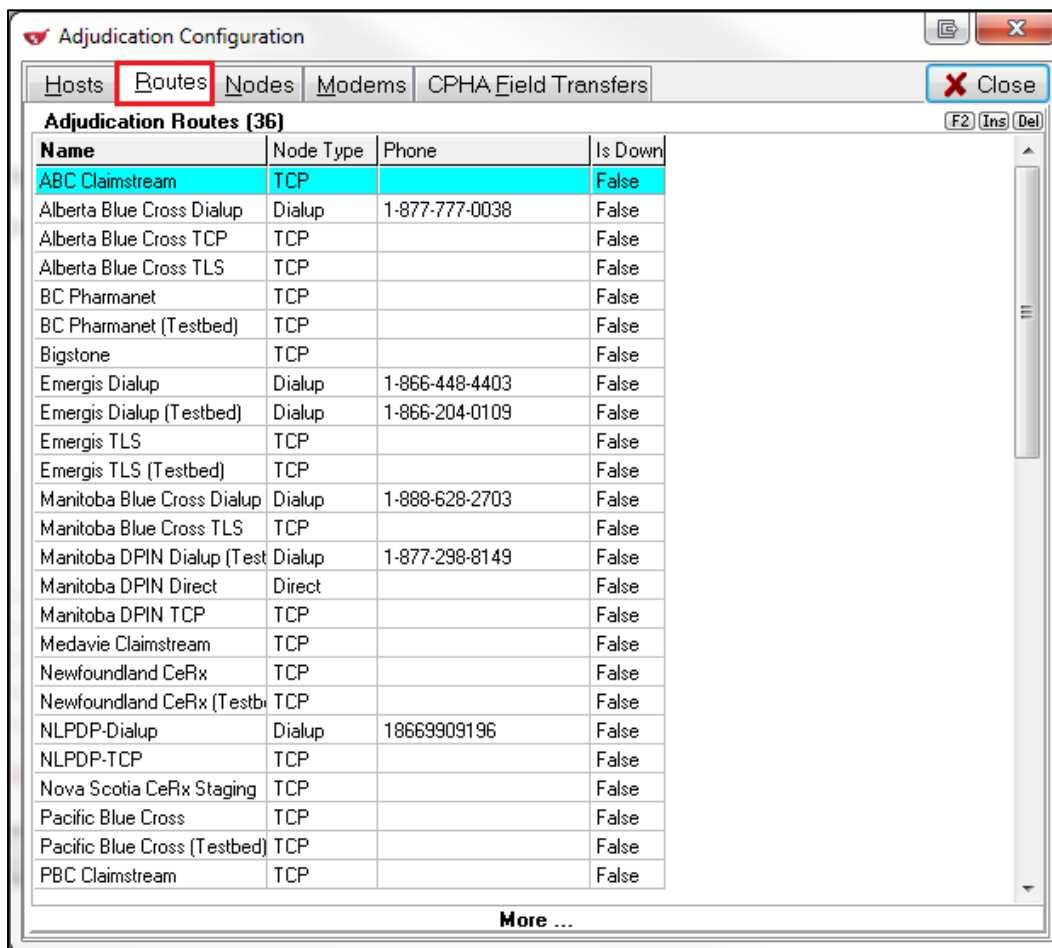


- **Name:** Select a provider from the menu.
- **Route:** Select an adjudication route from the menu. Ensure you select the appropriate route for the provider.
- **Sec Route:** This is a secondary route that can be configured as the backup route of transmission. This is usually a dial-up connection.
- **BIN:** Identification number that corresponds with the selected adjudication host.
- **Transmit Timeout:** Enter the length of time in seconds that should pass before the adjudication service reports that the transmission has failed because it took too long.

Click **Save** to save your changes.

## Routes Tab

The **Routes** tab shows the configured routes available to communicate with. It shows the name of the route, the type of connection it uses, and the phone number it uses to dial out if it is configured as a dial-up connection. The **Is Down** column indicates whether you should mark the route as 'down' after a failed adjudication attempt if the connection is not available.

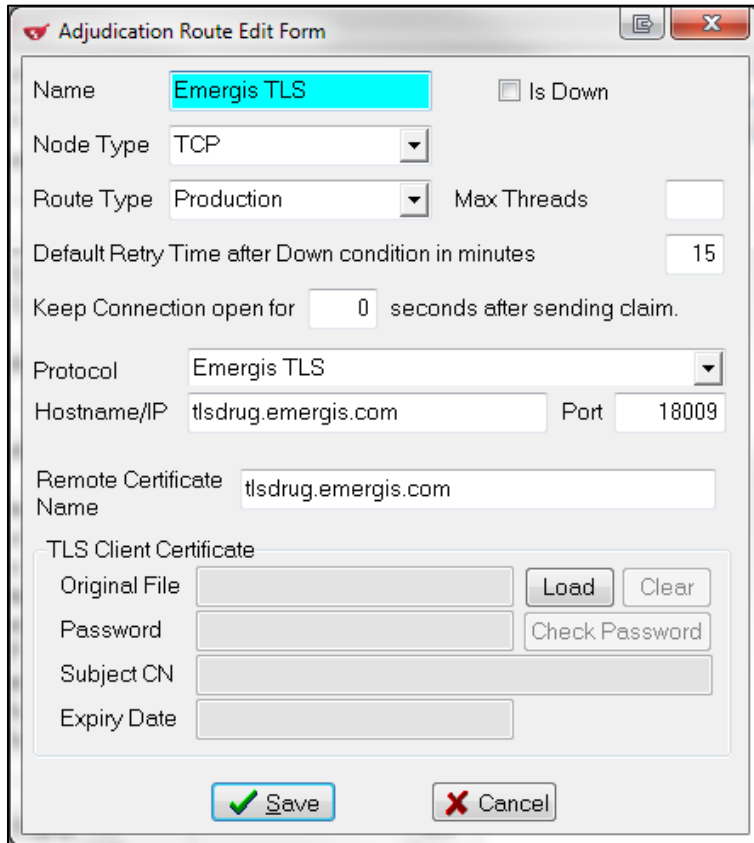


Name	Node Type	Phone	Is Down
ABC Claimstream	TCP		False
Alberta Blue Cross Dialup	Dialup	1-877-777-0038	False
Alberta Blue Cross TCP	TCP		False
Alberta Blue Cross TLS	TCP		False
BC Pharmanet	TCP		False
BC Pharmanet (Testbed)	TCP		False
Bigstone	TCP		False
Emergis Dialup	Dialup	1-866-448-4403	False
Emergis Dialup (Testbed)	Dialup	1-866-204-0109	False
Emergis TLS	TCP		False
Emergis TLS (Testbed)	TCP		False
Manitoba Blue Cross Dialup	Dialup	1-888-628-2703	False
Manitoba Blue Cross TLS	TCP		False
Manitoba DPIN Dialup (Test	Dialup	1-877-298-8149	False
Manitoba DPIN Direct	Direct		False
Manitoba DPIN TCP	TCP		False
Medavie Claimstream	TCP		False
Newfoundland CeRx	TCP		False
Newfoundland CeRx (Testb	TCP		False
NLPDP-Dialup	Dialup	18669909196	False
NLPDP-TCP	TCP		False
Nova Scotia CeRx Staging	TCP		False
Pacific Blue Cross	TCP		False
Pacific Blue Cross (Testbed)	TCP		False
PBC Claimstream	TCP		False

**More ...**

Click **Ins** or press the **Insert** key on your keyboard to add a new route. Existing routes can be edited by double-clicking the record or selecting **F2**.

Both actions will call up the **Adjudication Route Edit Form** where you can enter/edit the adjudication route details.

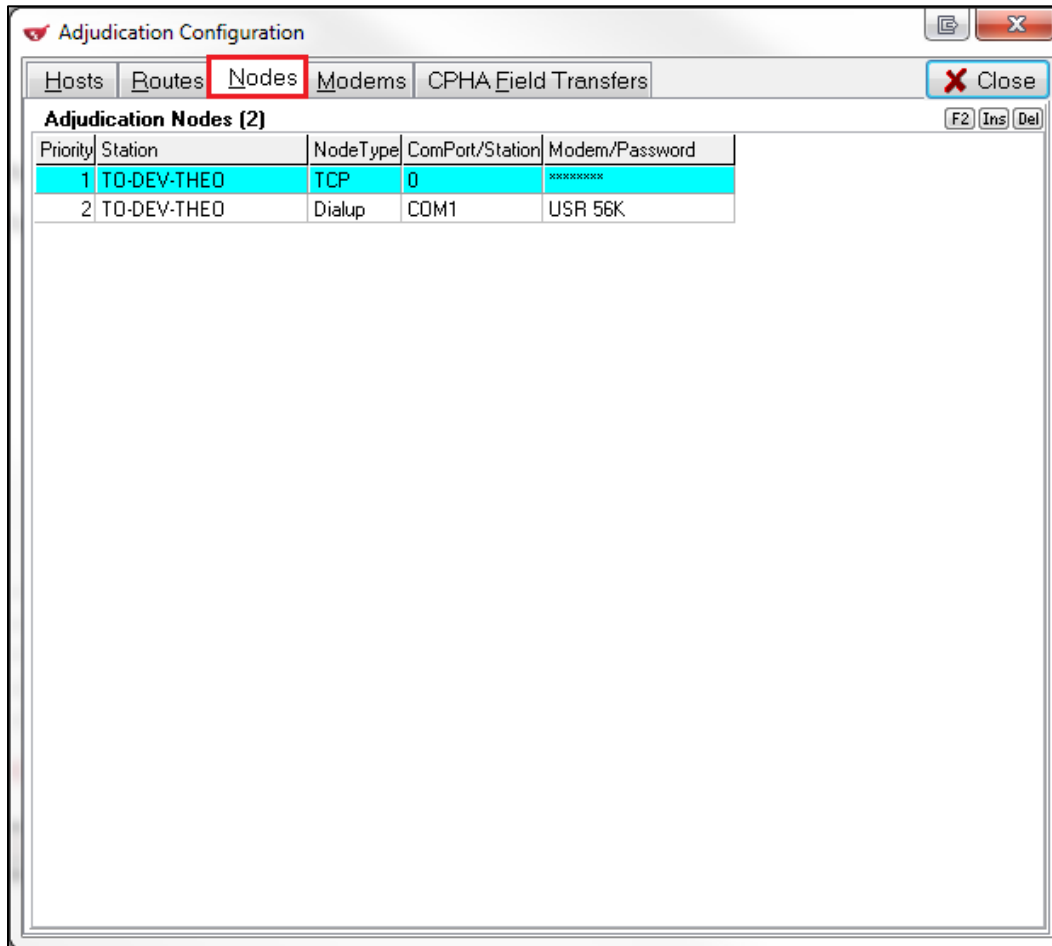


- **Name:** Enter a name for the adjudication route.
- **Node Type:** Select a node type from the menu. Options include TCP, Direct, SPDP, POS Service, and Dial-up. The selected node type may change the data fields in the configuration form.
- **Route Type:** Select a route type from the menu. Options include Production, Testing, Development, Training, and Certification.
- **Protocol:** Select a protocol type from the menu. The selected protocol may change the fields in the configuration form according to what is required for the protocols connection.

Click **Save** to save your changes.

## Nodes Tab

The **Nodes** tab shows where each connection type will be routed for communication with third party providers. There are usually only two nodes present, though more can be added. Nodes are usually set to the system the adjudication service is hosted on.



Adjudication Configuration

Hosts Routes **Nodes** Modems CPHA Field Transfers

Close

Adjudication Nodes (2)

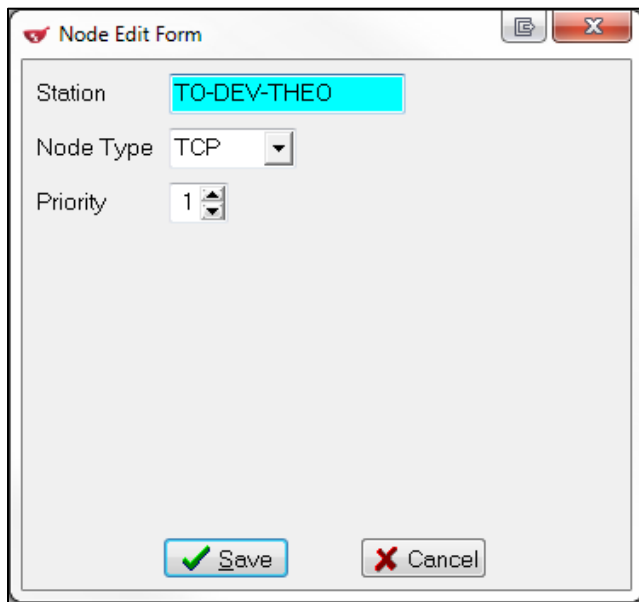
F2 Ins Del

Priority	Station	NodeType	ComPort/Station	Modem/Password
1	TO-DEV-THEO	TCP	0	*****
2	TO-DEV-THEO	Dialup	COM1	USR 56K

Click **Ins** or press the **Insert** key on your keyboard to add a new route. Existing routes can be edited by double-clicking the record or selecting **F2**.



Both actions will call up the **Node Edit Form** where you can enter/edit the node details.



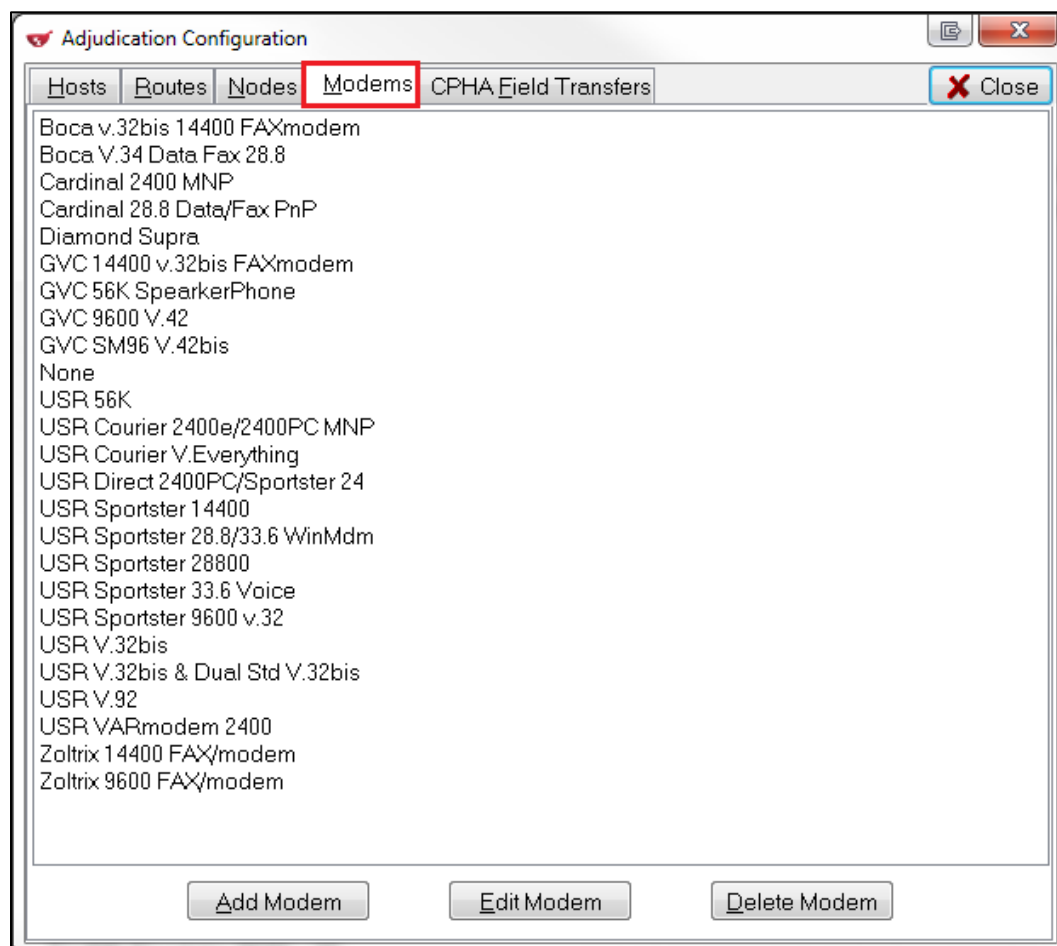
The image shows a dialog box titled "Node Edit Form" with a close button (X) in the top right corner. The form contains three fields: "Station" with a text input field containing "TO-DEV-THEO", "Node Type" with a dropdown menu showing "TCP", and "Priority" with a spinner control showing "1". At the bottom of the dialog are two buttons: "Save" with a green checkmark icon and "Cancel" with a red X icon.

- **Station:** Enter the name of your station.
- **Node Type:** Select a node type from the menu. Options include TCP, Dial-up, Direct, and SPDP. The selected node type may change the data fields in the configuration form.
- **Priority:** Select the order in which the node will be used.

Click **Save** to save your changes.

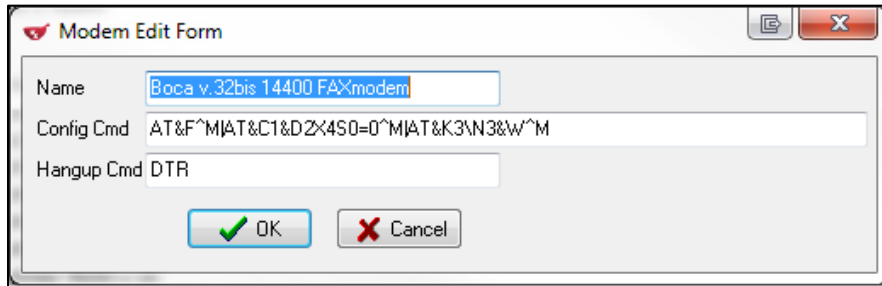
## Modems Tab

The **Modems** tab shows a list of all pre-configured modems. Depending on the firmware used by the modem and a number of other factors, some configuration changes may be required.



Click **Add Modem** to add a new modem, **Edit Modem** to edit an existing modem, and **Delete Modem** to remove a modem from the list.

Selecting **Add Modem** or **Edit Modem** will call up the **Modem Edit Form** where you can enter/edit the modem details.

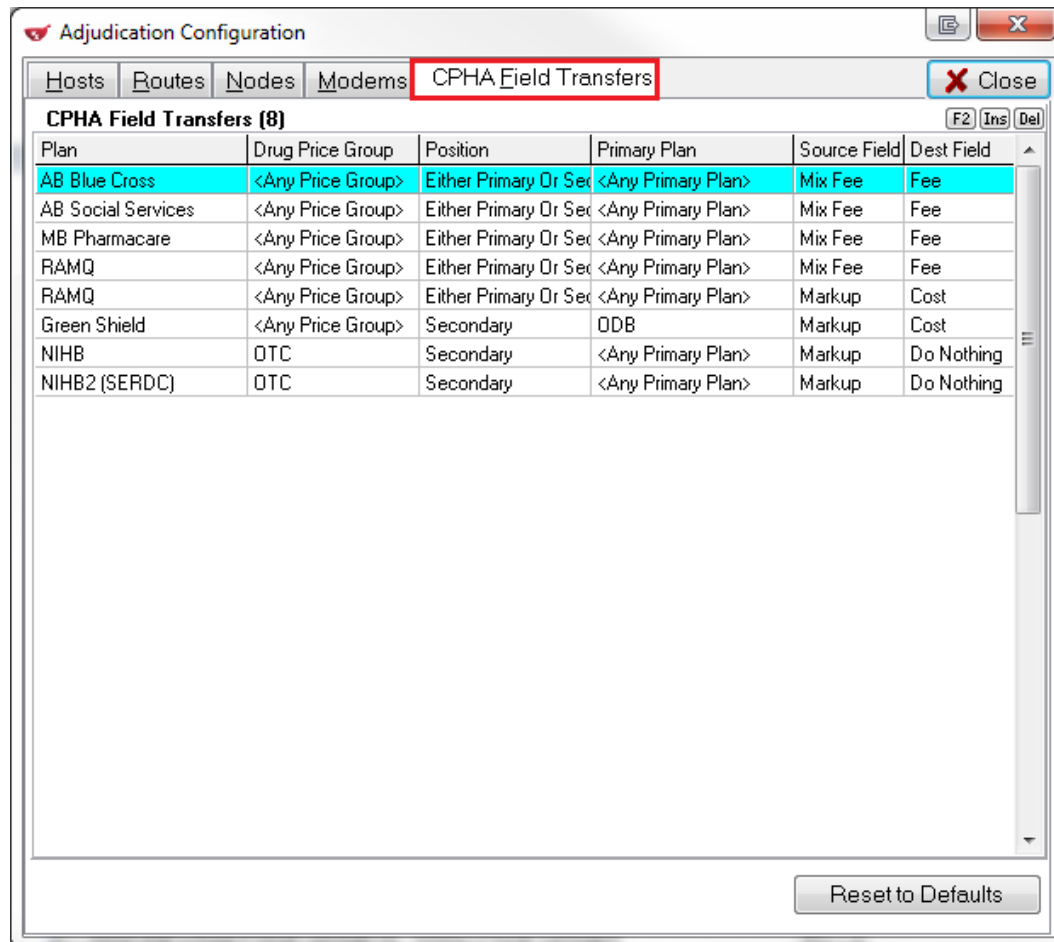


- **Name:** Enter the modem name.
- **Config cmd:** Each modem has a unique configuration string. It is important that you enter the correct initialization string, as this determines if the configured modem will function. Websites such as [Modem Help](#) or [Jay's Page of of Modem Inits](#) can assist in finding an initialization string if the string for the modem is unknown.
- **Hangup Cmd:** This command is used to end the connection on the phone line, thus terminating data transmission. This field is usually set to 'DTR'.

Click **OK** to save your changes.

## CPHA Field Transfers Tab

The **CPHA Field Transfers** tab determines what type of information is sent and in what field when an Rx is sent for adjudication.



Adjudication Configuration

Hosts Routes Nodes Modems **CPHA Field Transfers** Close

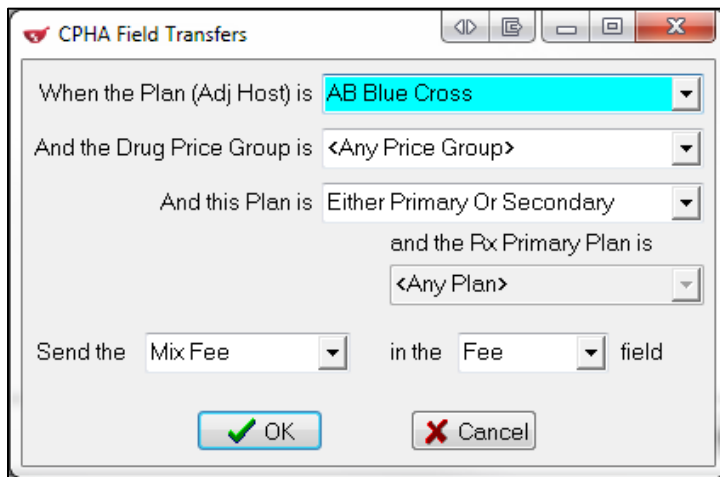
CPHA Field Transfers (8) F2 Ins Del

Plan	Drug Price Group	Position	Primary Plan	Source Field	Dest Field
AB Blue Cross	<Any Price Group>	Either Primary Or Sec	<Any Primary Plan>	Mix Fee	Fee
AB Social Services	<Any Price Group>	Either Primary Or Sec	<Any Primary Plan>	Mix Fee	Fee
MB Pharmacare	<Any Price Group>	Either Primary Or Sec	<Any Primary Plan>	Mix Fee	Fee
RAMQ	<Any Price Group>	Either Primary Or Sec	<Any Primary Plan>	Mix Fee	Fee
RAMQ	<Any Price Group>	Either Primary Or Sec	<Any Primary Plan>	Markup	Cost
Green Shield	<Any Price Group>	Secondary	ODB	Markup	Cost
NIHB	OTC	Secondary	<Any Primary Plan>	Markup	Do Nothing
NIHB2 (SERDC)	OTC	Secondary	<Any Primary Plan>	Markup	Do Nothing

Reset to Defaults

Click **Ins** or press the **Insert** key on your keyboard to add a new field transfer. Existing field transfers can be edited by double-clicking the record or selecting **F2**.

Both actions will call up the **CPHA Field Transfers** form where you can enter/edit the field transfer details.



- **When the Plan (Adj Host) is:** Select the adjudication host the field transfer will be applied to.
- **And the Drug Price Group is:** Select the drug price group that must be used in order for the field transfer to be applied. If you select <Any Price Group>, the field transfer will be applied regardless of the selected price group.
- **And this Plan is:** Indicate whether the drug plan must be the primary or secondary plan in order for the field transfer to be applied.
- **and the Rx Primary Plan is:** Indicate what Rx primary plan must be used in order for the field transfer to be applied. This option is only available when the 'And this Plan' is field is set to Secondary.
- **Send the \_\_\_\_ in the \_\_\_\_ field:** Use these fields to indicate what piece of information should appear in what field. Options in the 'Send the' menu include Cost, Markup, Fee, and Mix Fee; options in the other menu include Do Nothing, Cost, Markup, Fee, and Mix Fee.

Click **OK** to save your changes.