



eceptionist®

Collaborative Healthcare Solution

Intelligent Referral Management

Comprehensive Telehealth Solution

Enterprise Scheduling

Wait List Management

Eceptionist is a global software company offering a web-based technology platform that enables healthcare organizations to manage the referral and request of services across the healthcare economy enabling the simple coordination and scheduling of both in-person and collaborative telehealth services. Eceptionist offers the iScheduler product which is comprised of four core modules - **Triage & E-Referral Manager**, **Telehealth Manager**, **Enterprise Schedule Manager** and **Wait List Manager**. Each module may be implemented independently, in groups or all together for a seamless technology experience.



The Value of Our Solutions is Clear

- Intelligent referrals and scheduling improves efficiency, reduces redundancy and streamlines workflows
- Integrates with disparate technology systems for improved care coordination and transitions of care
- Video integration enables the scheduling and delivery of telehealth services all from one access point
- Supports the scheduling of all the resources required for collaborative services – rooms, equipment, sites, clinicians
- Drives referral efficiency and reduces leakage
- Patient self-scheduling and home health coordination
- Scalable across multiple services, specialties, disciplines, regions and time zones

navigating the route to better and more efficient healthcare



FOUR CORE MODULES

The iScheduler family of products are supported by workflow configuration and administrative tools that enhance the end user experience. These tools give healthcare managers the ability to put structure, information and data requirements around the different healthcare processes managed within Eceptionist.

While iScheduler is an application that can work on a standalone basis, it has been designed to easily interface with other systems and hardware devices. iScheduler offers a set of interfaces to support integration with third party systems and multiple versions of HL7, web services, TCP/IP, COM API and other customized interfaces.

- Care Pathway Management Tools
- On Call Management Tools
- Protocol Management Tools
- Bed/Resource Management Tools
- Report Management Tools



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Triage and E-Referral Manager - Educated and intelligent referrals for improved patient care and cost savings is made possible using Eceptionist's Triage and E-Referral Manager. iScheduler streamlines the process for both the requesting and receiving end of referrals - illuminating the availability and suitability of subsequent specialists and other resources. Supports "any-to-any" referrals, second opinion, discharge planning, resource matching, patient repatriation amongst other patient activity. Triage and E-Referral Manager securely shares the relevant service request and referral information including any attached files and documents.

Telehealth Manager - Supports the management of synchronous and asynchronous healthcare services across collaborative healthcare networks. Virtual Consults, Virtual Home Visits, Virtual Meetings, Multi-Disciplinary Team (MDT) Meetings, Grand Rounds, Second Opinion and Store and Forward can all be managed in iScheduler. The benefits of Telehealth Manager are realized in two ways: virtually in real time through teleconsults and virtual events and, through "review" or second opinion services. Telehealth Manager serves as a single access point for all telemedicine, telehealth, and teleconference needs.

Enterprise Schedule Manager - Allows a network of organizations to manage all appointments, tests, resources, procedures, admissions, facilities and events using a web-based platform in real time. Enterprise Schedule Manager optimizes the use of limited clinicians and costly healthcare facilities and provides complete, configurable reporting capabilities. With Enterprise Schedule Manager, healthcare organizations have the option to control the entire scheduling process - or to permit call centers, patients and/or third party referrers varying degrees of access via the Internet.

Wait List Manager - Manage wait times, wait lists and wait list reporting. Wait List Manager offers a single point of access to manage and coordinate wait lists across multiple disciplines, priorities, sites and providers. iScheduler supports the ability for organizations to meet and manage its service level targets. Wait List Manager provides flexible reporting capabilities necessary for day-to-day operations and long-term planning.