

Service and Other Charges

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ITEM  
407**Directory File Service**ITEM  
407.1**Service Description**

Directory File Service provides a Machine-Readable file containing non-confidential Company Customer listing information for Customers listed and intended to be listed, in the Company's directories. The Company provides a complete set of listings, as specified in Items 407.2.6 and 407.2.7 below, to Local Exchange Carriers, Interexchange Carriers and Wireless Service Providers solely for the purpose of providing directory assistance services; or to independent telephone directory publishers, solely for the purpose of compiling, producing, publishing and distributing independent telephone directories; or to Alternate Operator Service Providers for the sole purpose of providing directory assistance services.

**Definitions**

For the purposes of this Tariff Item:

"*Machine-Readable*" describes the output format for Directory File Service which is provided in the Customer's choice of electronic medium prescribed by the Company.

"*Master File*" is the complete directory file updated monthly to reflect Customer listing information, excluding information set out in Item 407.2.7.

"*Update Files*" is the current monthly file which contains the revisions to Customer listing information resulting from the previous month's service order activity affecting the content of the Master File.

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407.2**Conditions of Service**

1. Applicants to Directory File Service must enter into a licensing agreement with the Company which, among other things, protects the Company's copyright of listed information.
2. As an exception to former TCI General Tariff (CRTC 18001), Item 130, Resale and Sharing of Services and TCBC General Tariff (CRTC 1005), Item 24, Resale and Sharing, the listing information provided under the terms of this Tariff Item may not be shared, re-sold, rented or otherwise disposed of to third parties.

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3. The provision of Directory File Service will be available for distribution within seven working days of the last working day of the month immediately preceding the Customer's request to the Company for directory file listing information. Set-up fee is payable upon submission of request. F
4. The Company is not liable for any inaccuracies in the directory file content, fault in the information due to the medium in which it is contained, its suitability for the use by the purchaser or its merchantability or use for a particular purpose. |
5. As an exception to Item 117, Telephone Directory Errors and Omissions, of the General Terms of Service, the Company is not liable for any damage suffered by a Customer or any person by reason of, or further to making customer listing information available to a third party in accordance with the application of this Tariff Item. |
6. The following Company listing information may be provided in the files: |
  - a. Name as provided by the Customer, which may include the following:
    - i. Residence:
      - surname, name and/or given initials;
      - designation if provided;
      - title of address (Dr.) if provided; or
      - title of status (Jr.) if provided.
    - ii. Business:
      - business name, business designation (e.g., Lawyer); or
      - surname, followed by name and/or initials and designation if provided.
  - b. Address as provided by the Customer, which may include the following (unless not included at the request of the Customer):
    - address/location type (floor, building, etc.), if printed in the directory;
    - address/location number (e.g., floor, suite, apartment number), if printed in the directory;
    - house number/suffix - civic number or rural route number if applicable;
    - street name or unusual address; or
    - community name (if part of the listed address).
  - c. Telephone Number:
    - listed seven digit telephone number plus area code.

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- d. Exchange Name Abbreviation, as defined by the Company. F
  - e. Business/Residence/Government Indicator.
  - f. Postal Code (where available).
7. The following types of listing information are not provided in Directory File Service:
- a. Listings omitted, at the request of the Customer, from both the Company's published directory and Directory Assistance. |
  - b. Listings omitted, at the request of the Customer, from the Company's published directory. |
  - c. Listings omitted, at the request of the Customer, for additional lines billed to the same Customer.
  - d. Toll-free and 900 Listings.
  - e. Reference Listings.
  - f. Zenith Listings.
  - g. 9-1-1, 7-1-1, 6-1-1, 4-1-1, 0, 1.
8. Directory File Service includes Customer listing information as specified in former TCI General Tariff (CRTC 18001), Item 200, Directory Primary Listing or TCBC General Tariff (CRTC 1005), Item 145, Directory Listings.
9. Directory File Service is available on an NXX or an Exchange basis, but not as a combination of both. Exchanges are listed in the former TCI General Tariff (CRTC 18001), Item 435, TCI Exchanges – Rate Band and Extended Area Service (EAS) Classifications and TCBC General Tariff (CRTC 1005), Item 30, Exchanges.
10. Subscription to Government and/or Business and/or Residence listings is at the option of the Directory File Service Customer.

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**Rates**

The following rates and charges are payable in advance of the preparation and/or provision of Directory File Service:

<u>Service Item</u>	<u>Charges</u>
Master File	
- each Residence listing	\$ 0.0858
- each Business and/or Government listing	0.0930
Update File (Notes 1 and 2)	
- each Residence listing	0.1716
- each Business and/or Government listing	0.1856
Set-up fee	
- initial request for Master File or Update File or combination thereof	343.50
- subsequent request for a service reconfiguration	343.50
- initial request for customized features (Note 3)	343.50

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Note 1: Update Files are only provided in association with a Master File of the same N28s or Exchanges and must be requested at the same time as the Master File.

Note 2: Update Files are only provided for the listing types (i.e., Residence, Business, Government) requested in the Master File.

Note 3: Charge applies to each Customer request for Update or Master Files to be delivered separately by N28, or Exchange or by Business, Residence or Government Indicator.