

ODB Changes

Effective October 1st 2015



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ODB Changes

The Ontario Ministry of Health and Long Term care have made changes to the Ontario Drug Benefit Act, which take effect on **October 1, 2015**. This document provides a summary of these changes as defined and the effect on your daily pharmacy operations.

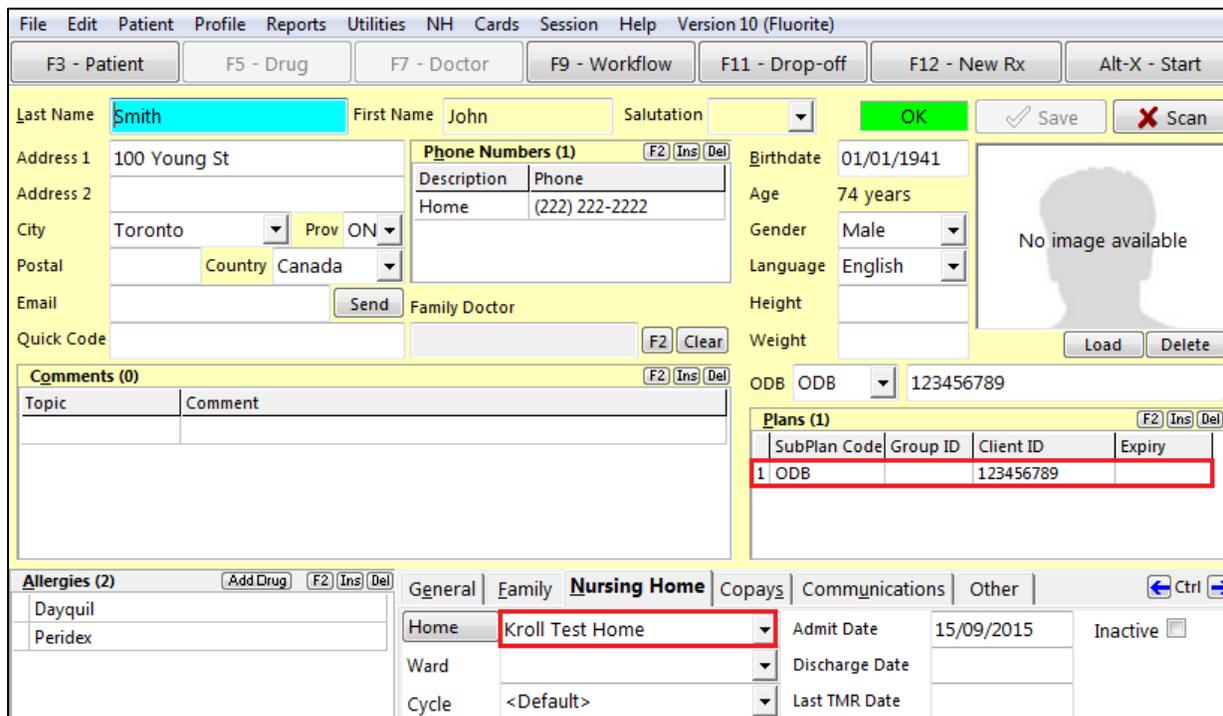
These changes are available in **Kroll Version 10 Service Pack 4**.

Reduction of Dispensing Fee for LTC Homes

- The ODB dispensing fee will be reduced by **\$1.26** (**\$7.57** total fee).
- To simplify the process for Kroll users, the fee reduction will take place automatically without any user intervention.

During the filling process, any prescription for a patient in an LTC home will have a subplan code of **ODBNH**, and the appropriate fee of **\$7.57** will be submitted automatically.

Below screenshot displays a patient setup in an LTC Nursing Home with the current ODB plan information.

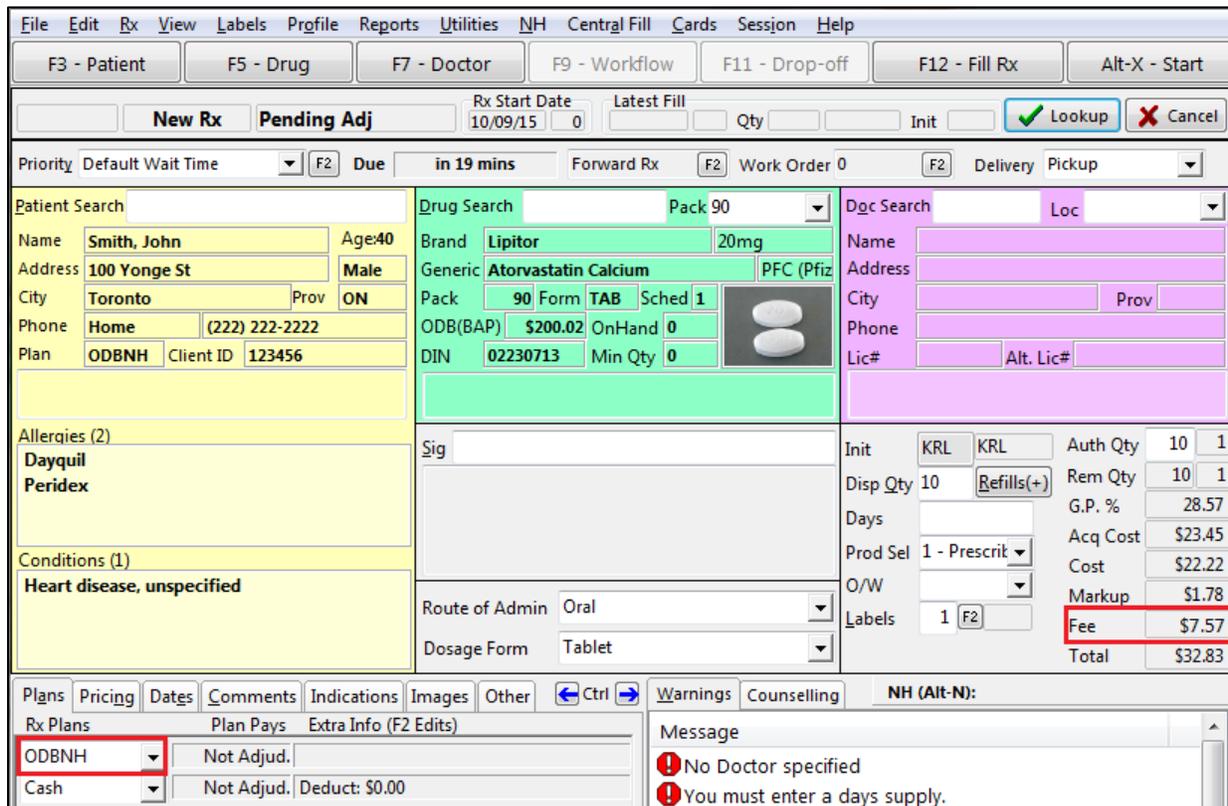


The screenshot shows the 'Patient Profile' window in the Kroll software. The patient's name is John Smith, born 01/01/1941, living at 100 Young St, Toronto, ON, Canada. The ODB plan is set to ODB with Client ID 123456789. The 'Plans (1)' table shows a subplan code of 1 ODB. The 'Nursing Home' tab is selected, showing the patient is in 'Kroll Test Home'.

SubPlan Code	Group ID	Client ID	Expiry
1 ODB		123456789	

Home	Admit Date	Inactive
Kroll Test Home	15/09/2015	<input type="checkbox"/>

When a prescription is filled for a patient in an LTC home, the filling screen will display a subplan code of **ODBNH** and the reduced fee of **\$7.57** automatically.



The screenshot displays the 'New Rx' screen in the Kroll software. The patient information includes Name: Smith, John, Age: 40, Address: 100 Yonge St, Toronto, ON. The drug is Lipitor (Atorvastatin Calcium), 20mg, Pack 90, Form TAB, Sched 1. The 'Rx Plans' section shows 'ODBNH' selected, with a fee of \$7.57. The 'Warnings' section contains two messages: 'No Doctor specified' and 'You must enter a days supply'.

Plan	Plan Pays	Extra Info (F2 Edits)
ODBNH	Not Adjud.	
Cash	Not Adjud.	Deduct: \$0.00

Item	Auth Qty	Rem Qty	G.P. %	Acq Cost	Cost	Markup	Fee	Total
Init	KRL	KRL	10	1				
Disp Qty	10	Refills(+)	10	1				
Days			28.57					
Prod Sel	1 - Prescrip			\$23.45	\$22.22	\$1.78	\$7.57	\$32.83
O/W								
Labels	1							

If a patient is moved to a non-accredited home, for example a retirement home, group home, or assisted living, Kroll will automatically calculate an **\$8.83** fee.

File Edit Patient Profile Reports Utilities NH Cards Session Help Version 10 (Fluorite)

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F11 - Drop-off F12 - New Rx Alt-X - Start

Last Name **Smith** First Name John Salutation

Address 1 100 Young St **Phone Numbers (1)** (F2) (Ins) (Del)

Description	Phone
Home	(222) 222-2222

Birthdate 01/01/1941 Age 74 years Gender Male Language English

City Toronto Prov ON Postal Country Canada Email Family Doctor Height Weight

Quick Code

Comments (0) (F2) (Ins) (Del)

Topic	Comment

ODB ODB 123456789

Plans (1) (F2) (Ins) (Del)

SubPlan Code	Group ID	Client ID	Expiry
1 ODB		123456789	

Allergies (2) (Add Drug) (F2) (Ins) (Del)

Dayquil	
Peridex	

General Family **Nursing Home** Copays Communications Other

Home **Kroll Retirement Home** Admit Date 15/09/2015 Inactive

Ward Discharge Date

File Edit Rx View Labels Profile Reports Utilities NH Central Fill Cards Session Help

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F11 - Drop-off F12 - Fill Rx Alt-X - Start

Rx Start Date 10/09/15 Latest Fill Qty Init

Priority Default Wait Time Due in 19 mins Forward Rx Work Order 0 Delivery Pickup

Patient Search

Name **Smith, John** Age:40 Address 100 Yonge St Male City Toronto Prov ON Phone Home (222) 222-2222 Plan ODBNH Client ID 123456

Drug Search Pack 90

Brand **Lipitor** 20mg Generic **Atorvastatin Calcium** PFC (Pfizer)

Pack 90 Form TAB Sched 1 

ODB(BAP) \$200.02 OnHand 0 DIN 02230713 Min Qty 0

Dgc Search Loc

Name Address City Prov Phone Lic# Alt. Lic#

Init KRL KRL Auth Qty 10 1 Disp Qty 10 Refills(+) Rem Qty 10 1 Days G.P. % 28.57 Prod Sel 1 - Prescrit Acq Cost \$23.45 Cost \$22.22 O/W Markup \$1.78 Labels 1 Fee \$8.83 Total \$32.83

Allergies (2)

Dayquil Peridex

Conditions (1)

Heart disease, unspecified

Route of Admin Oral Dosage Form Tablet

Plans Pricing Dates Comments Indications Images Other **NH (Alt-N):**

Rx Plans Plan Pays Extra Info (F2 Edits)

ODB	Not Adjud.	
Cash	Not Adjud.	Deduct: \$0.00

Message

- No Doctor specified
- You must enter a days supply.

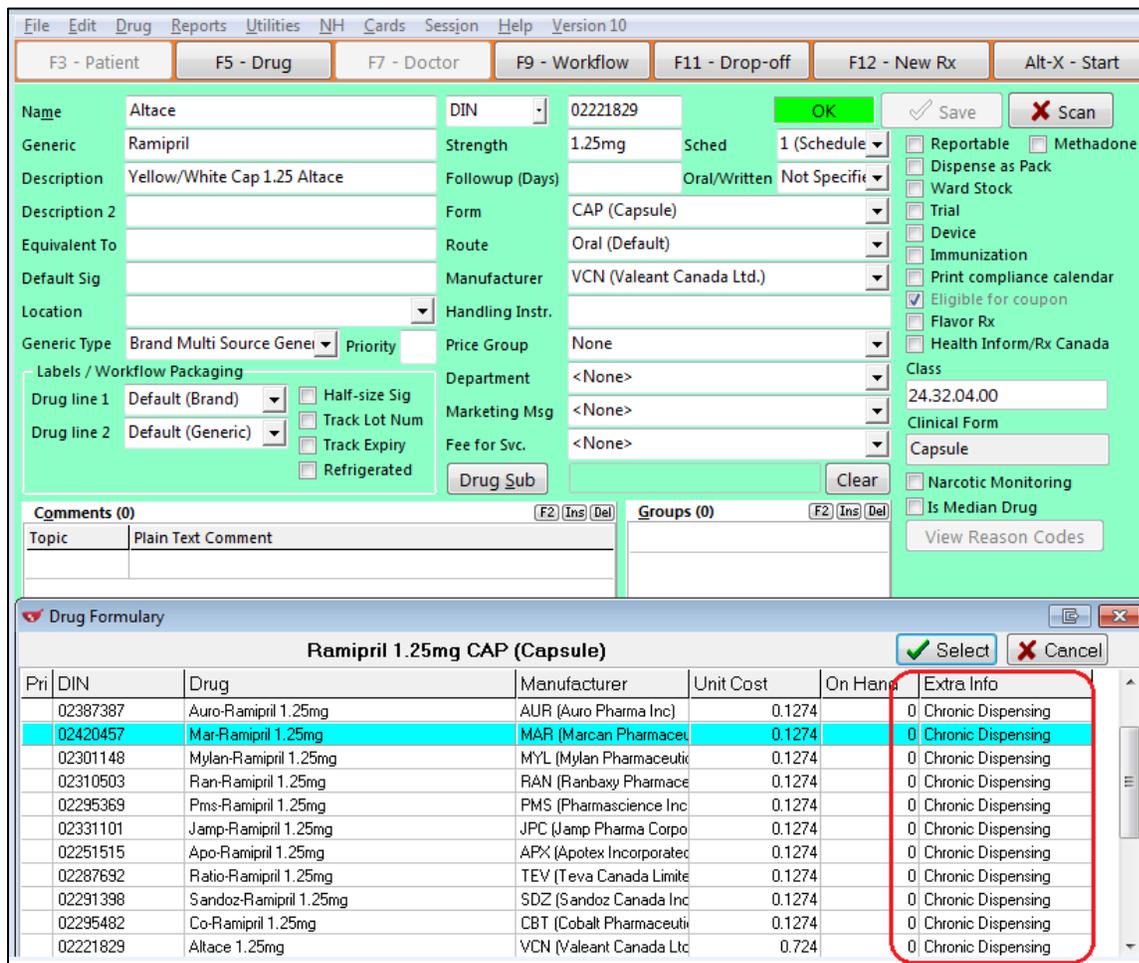
6% ODB Markup for Drug Costs > \$1000

A reduction in the ODB markup from 8% to 6% will automatically apply when the drug cost is greater than or = to \$1000.00.

5 Fees/Year Restrictions for Non-LTC Patients

A restriction of five fees per year will be enforced for all Non-LTC patients for any drugs designated by the Ministry of Health as chronic use medications. This restriction also applies to retirement homes, group homes, assisted living, and compliance pack patients.

Chronic use medications are now flagged in the drug’s ALT + G, Drug Formulary screen under the ‘Extra Info’ column as **Chronic Dispensing**.

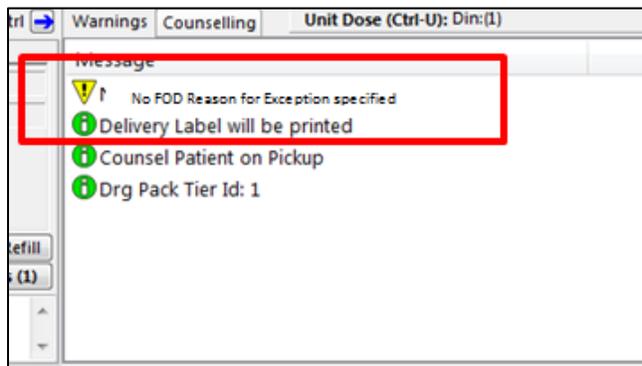


The screenshot shows a software interface for drug management. The main window displays details for a drug named 'Altace' (Generic: Ramipril). The 'Extra Info' column in the drug formulary table is highlighted with a red box, showing '0 Chronic Dispensing' for all listed items.

Pri	DIN	Drug	Manufacturer	Unit Cost	On Hand	Extra Info
	02387387	Auro-Ramipril 1.25mg	AUR (Auro Pharma Inc)	0.1274		0 Chronic Dispensing
	02420457	Mar-Ramipril 1.25mg	MAR (Marcan Pharmaceu)	0.1274		0 Chronic Dispensing
	02301148	Mylan-Ramipril 1.25mg	MYL (Mylan Pharmaceuti)	0.1274		0 Chronic Dispensing
	02310503	Ran-Ramipril 1.25mg	RAN (Ranbaxy Pharmace)	0.1274		0 Chronic Dispensing
	02295369	Pms-Ramipril 1.25mg	PMS (Pharmascience Inc)	0.1274		0 Chronic Dispensing
	02331101	Jamp-Ramipril 1.25mg	JPC (Jamp Pharma Corpo)	0.1274		0 Chronic Dispensing
	02251515	Apo-Ramipril 1.25mg	APX (Apotex Incorporated)	0.1274		0 Chronic Dispensing
	02287692	Ratio-Ramipril 1.25mg	TEV (Teva Canada Limite)	0.1274		0 Chronic Dispensing
	02291398	Sandoz-Ramipril 1.25mg	SDZ (Sandoz Canada Inc)	0.1274		0 Chronic Dispensing
	02295482	Co-Ramipril 1.25mg	CBT (Cobalt Pharmaceuti)	0.1274		0 Chronic Dispensing
	02221829	Altace 1.25mg	VCN (Valeant Canada Ltc)	0.724		0 Chronic Dispensing

Patient Consent along with fax notification to the prescribing physician must be documented if prescriptions are dispensed less than the prescribed quantity and dispensed more than five fees per year. **Documentation is valid for one year.** After one year, the continuation of the frequency of dispense must be renewed with the patient resigning the consent form and fax notification must be sent again to the prescriber.

If an exception has **NOT** been selected in Kroll, then the user will get a warning message on the sixth fill for the patient.



NOTE: This is a warning message **ONLY**. The user will still be able to proceed if the Reason for Exception is **NOT** updated.

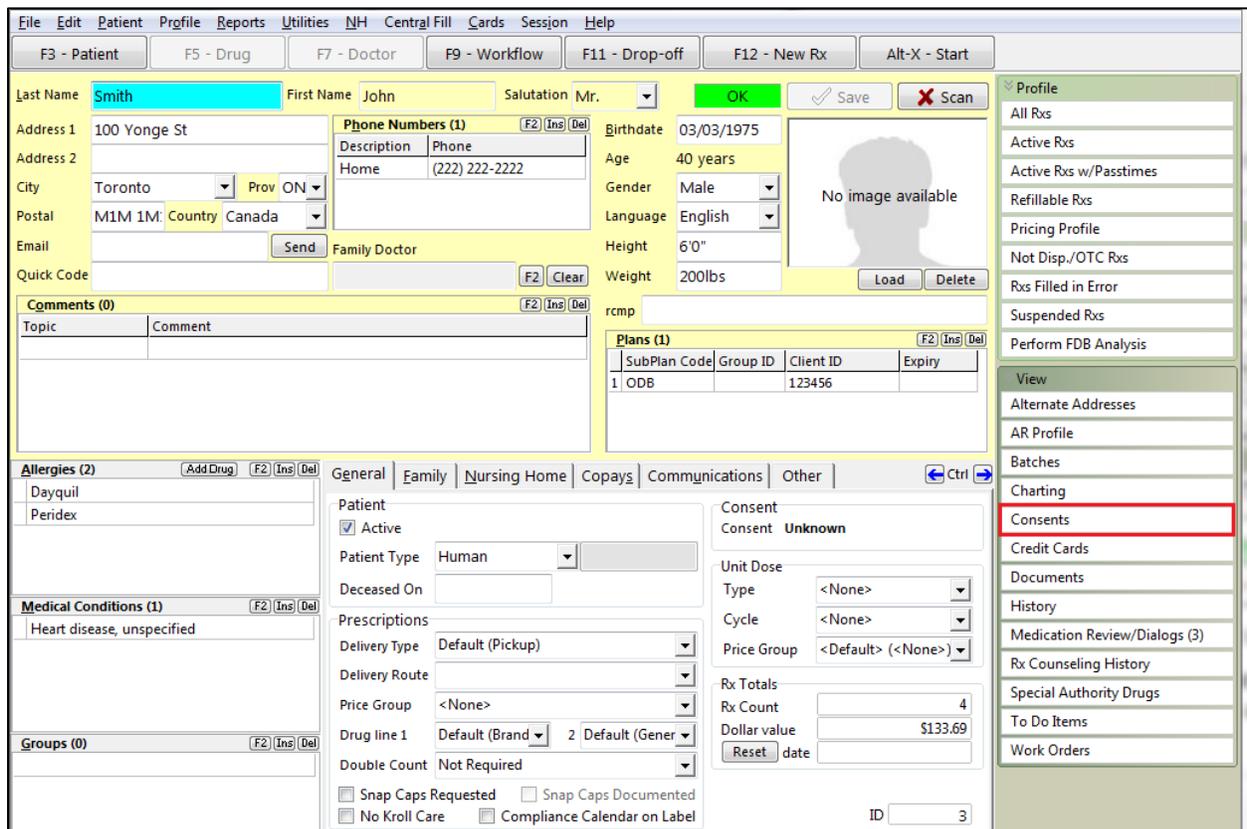
Applying an ODB Frequency of Dispensing Exception

When a clinical decision is made by the pharmacist to reduce the dispensing quantity, (i.e. increasing the number of fees per year), this must be documented in the patient record under Consents.

To record an **ODB Frequency of Dispense Exception**, do the following:

Step 1

Call up a Patient Record and select **Consents** from the right navigation pane.

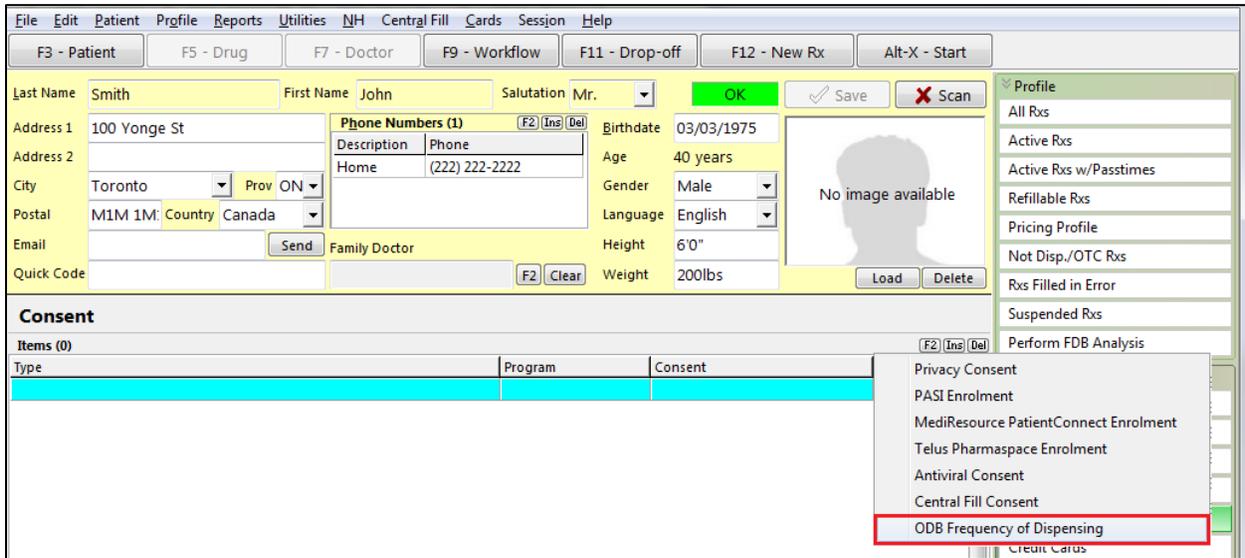


The screenshot displays the patient record interface for John Smith. The right-hand navigation pane is open, and the 'Consents' option is highlighted with a red box. The main window shows various patient details and tabs for 'Allergies', 'Medical Conditions', and 'Groups'. The 'Consent' section is visible, showing 'Consent Unknown' and 'Unit Dose' settings.

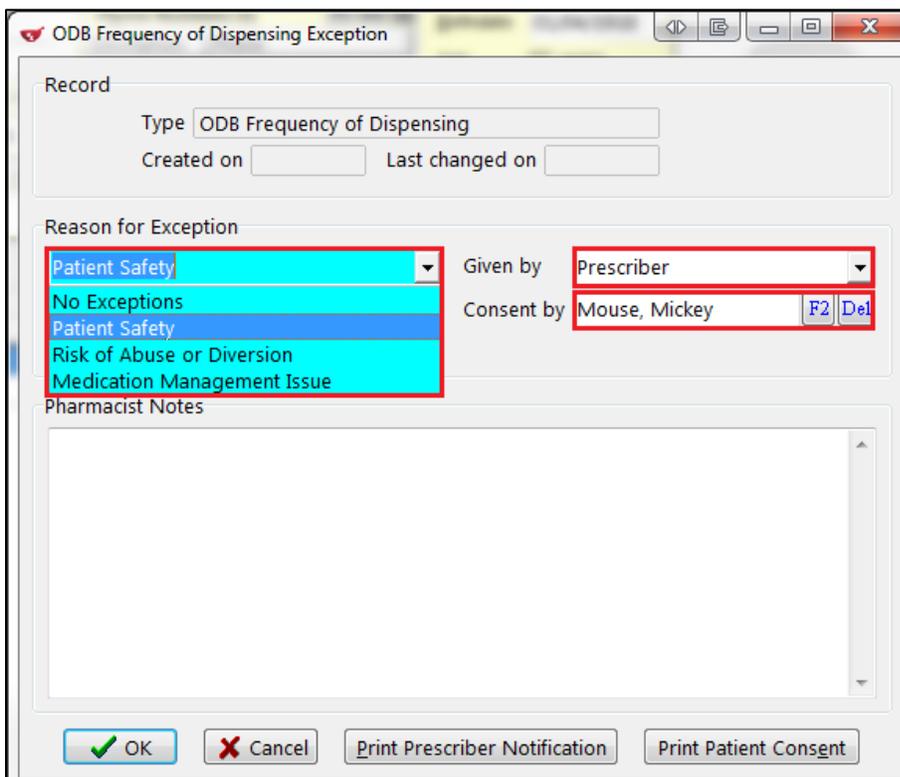
SubPlan Code	Group ID	Client ID	Expiry
1	ODB	123456	

Step 2

Click **Ins** and select **ODB Frequency of Dispensing**.

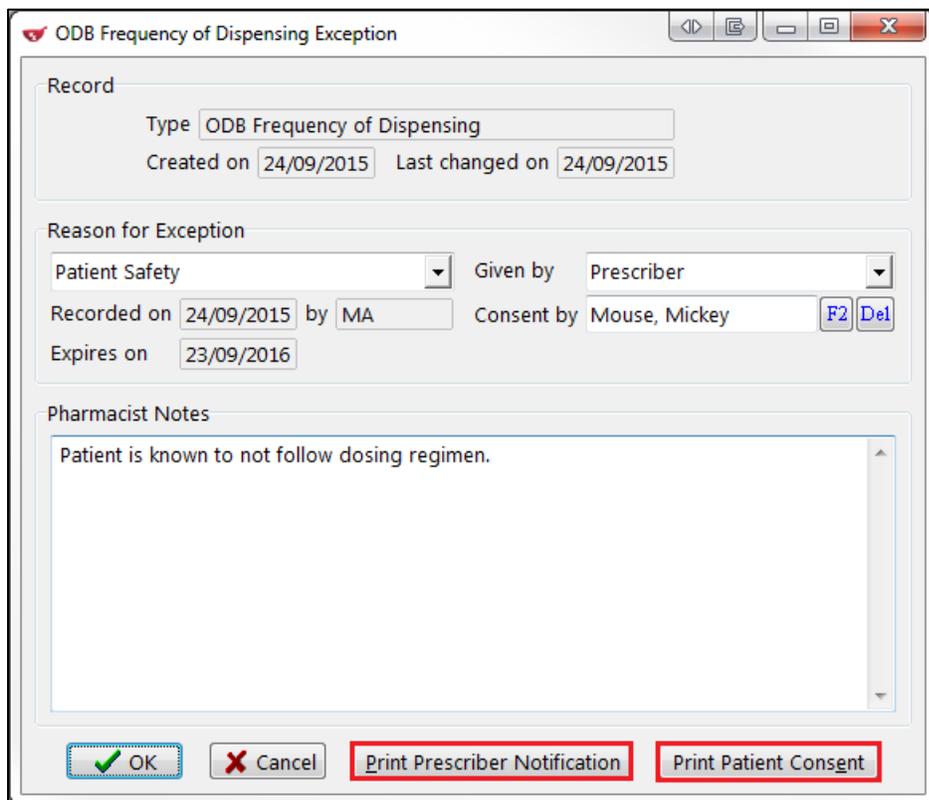


The **ODB Frequency of Dispensing Exception** form will appear. Select an option from the **Reason for Exception** menu and select the person who authorized the consent from the **Given by** menu. Options in the **Given by** menu will depend on your clinical reason for this exception.



When you select **Patient Safety, Risk of Abuse or Diversion, or Medication Management Issue** from the **Reason for Exception** menu, the **Print Prescriber Notification** and **Print Patient Consent** buttons will appear at the bottom of the form. The pharmacist can record notes in the **'Pharmacy Notes'** free form section. The **Notification for Frequency of Dispensing Change** form must be submitted to the doctor.

Pharmacist notes will print on the notification form sent to the prescriber.



NOTE: Pharmacist notes will **NOT** print on the **Patient Consent** form.

Recorded on: This field is populated with the date the consent record is recorded.

Recorded by: This field records the user who created the consent.

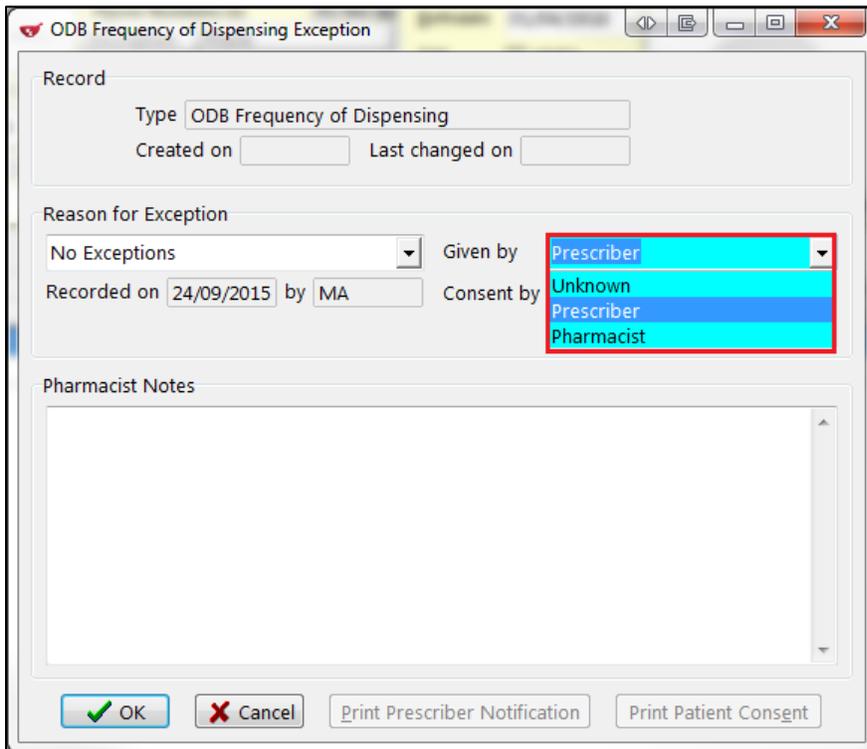
Reasons for Exceptions

The following options are available from the **Reasons for Exception** menu:

- Patient Safety
- Risk of Abuse or Diversion
- Medication Management Issue

Given by

The **Given by** field suggests who is initiating the change in the frequency of dispense. It will most commonly be the Pharmacist who initiates the change, but the physician could also be the initiator.



The following options are available from the **Given by** menu:

- Prescriber
- Pharmacist

Consent by

The **Consent by** field is defaulted to the patient. Select **F2** or **Del** to bring up the Patient Search screen to change to a different patient/agent.

Consent by	Test, ODP	F2	Del
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Expires on

The **Expired on** field is defaulted to one year from the **Recorded on** date and this field is only visible when the **Reason for Exception** is other than 'No Exceptions'.

Recorded on	24/09/2015
Expires on	23/09/2016

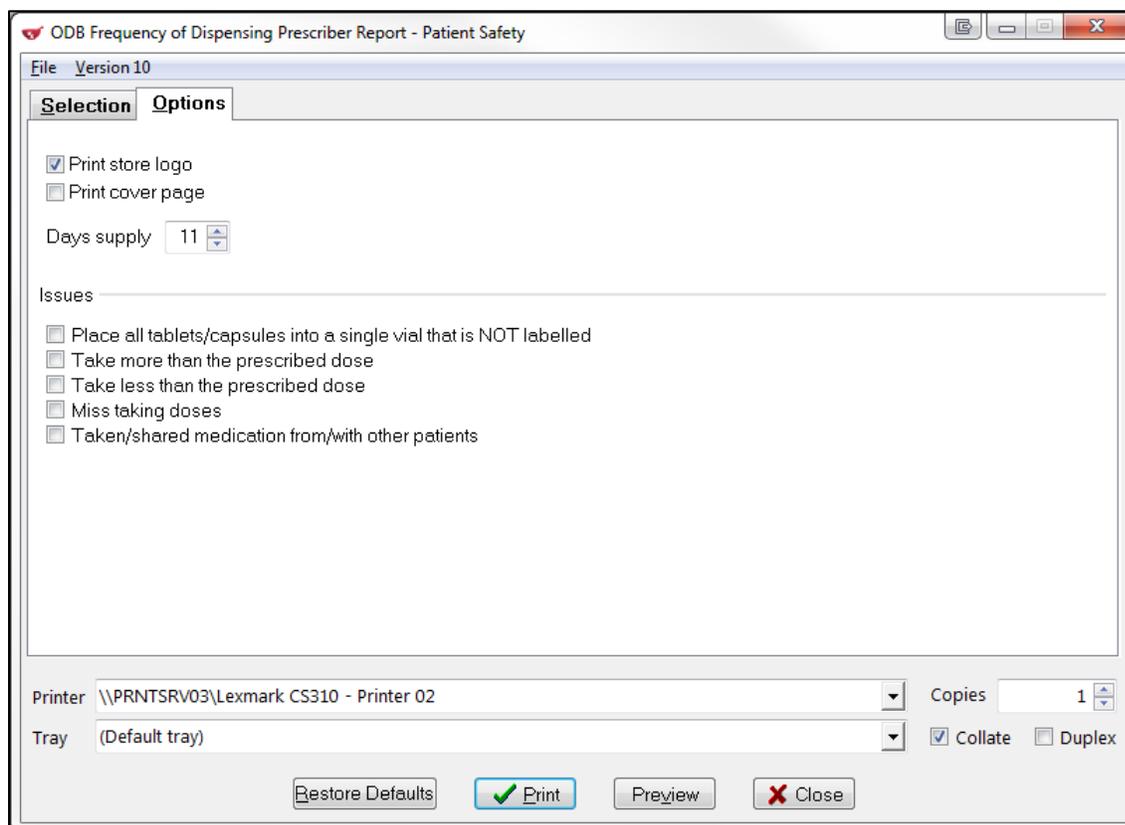
Pharmacists Notes

The pharmacist has the ability to record additional notes in free form text. The notes entered here will print on the **Notification for Frequency of Dispensing Change** form.

Options Tab

The **Issues** section in the **Options** tab varies depending upon the type of **Reason for Exception** that has been selected in the **ODB Frequency of Dispensing Exception** form. The different options available within each **Reason for Exception** are given below:

Patient Safety



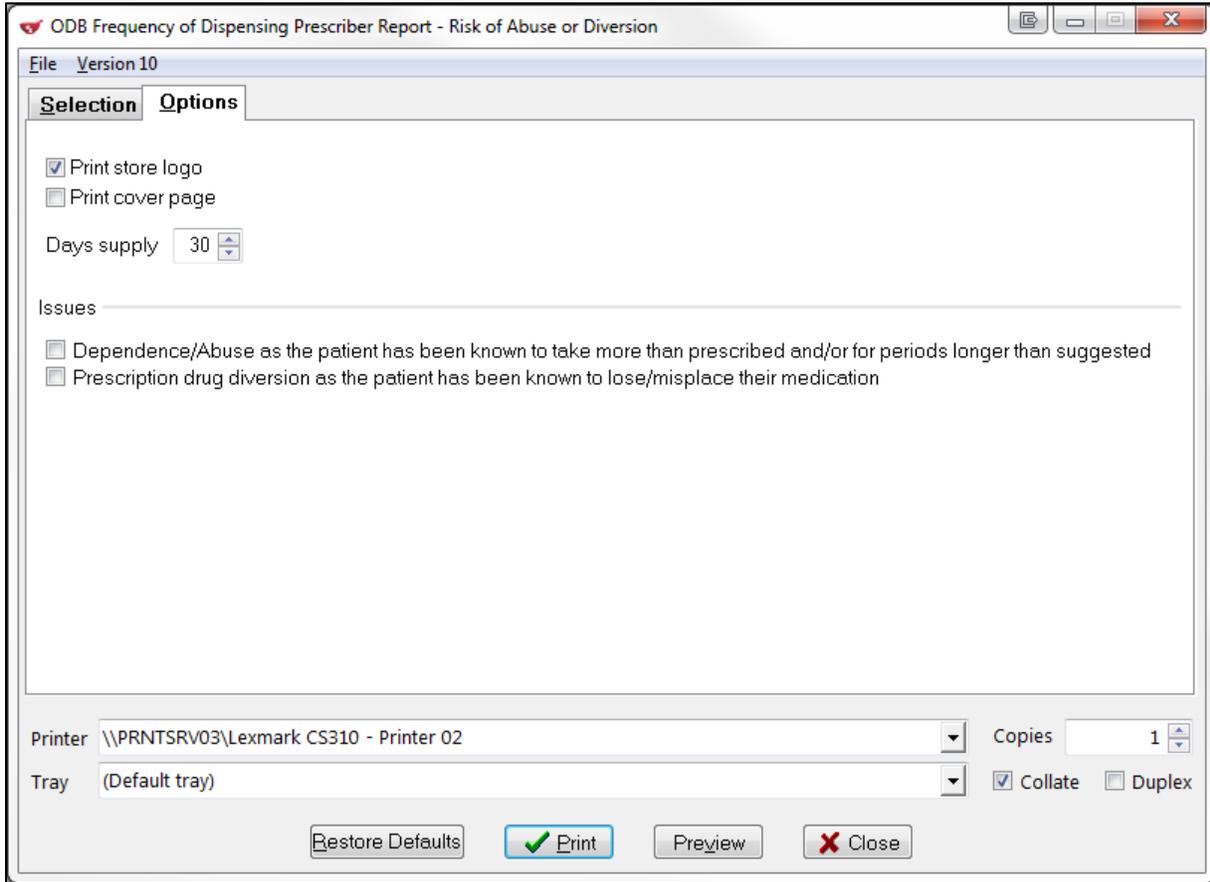
Print store logo: Enable this option if you have a (.jpg file type) store logo in your system. Disable this field if you do not.

Print cover page: Enable this option if you wish to print a fax cover page for the prescriber.

Days supply: Set this field to the days supply being dispensed to the patient. The value entered here becomes part of the dialog printed on the **Notification for Frequency of Dispensing Change** form.

Issues: Enable the appropriate issue(s) pertaining to the reason for exception. The options enabled here will be part of the dialog printed on the **Notification for Frequency of Dispensing Change** document that you fax to the prescriber(s).

Risk of Abuse or Diversion



ODB Frequency of Dispensing Prescriber Report - Risk of Abuse or Diversion

File Version 10

Selection **Options**

Print store logo
 Print cover page

Days supply

Issues

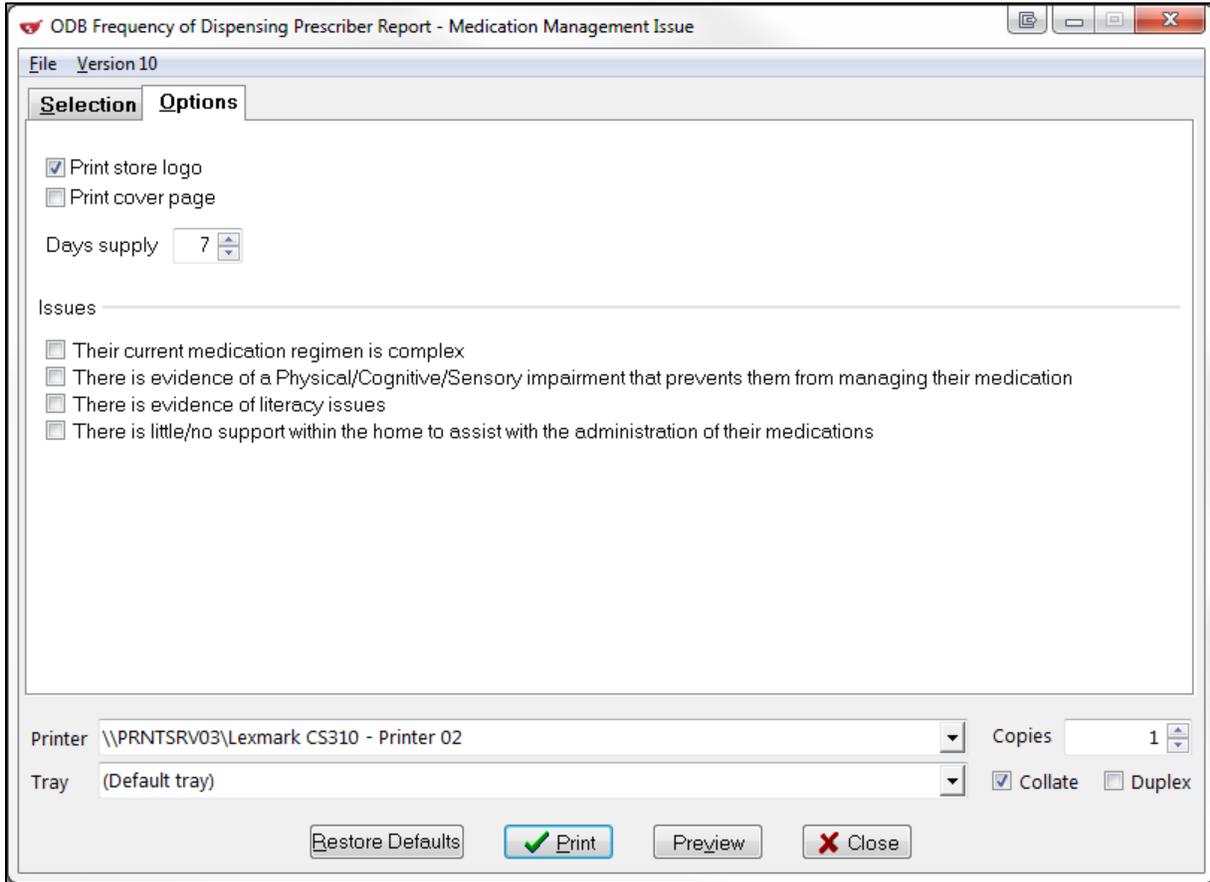
Dependence/Abuse as the patient has been known to take more than prescribed and/or for periods longer than suggested
 Prescription drug diversion as the patient has been known to lose/misplace their medication

Printer \\PRNTRV03\Lexmark CS310 - Printer 02
Tray (Default tray)

Copies 1
 Collate Duplex

Restore Defaults Preview

Medication Management Issue



ODB Frequency of Dispensing Prescriber Report - Medication Management Issue

File Version 10

Selection **Options**

Print store logo
 Print cover page

Days supply

Issues

- Their current medication regimen is complex
- There is evidence of a Physical/Cognitive/Sensory impairment that prevents them from managing their medication
- There is evidence of literacy issues
- There is little/no support within the home to assist with the administration of their medications

Printer Copies

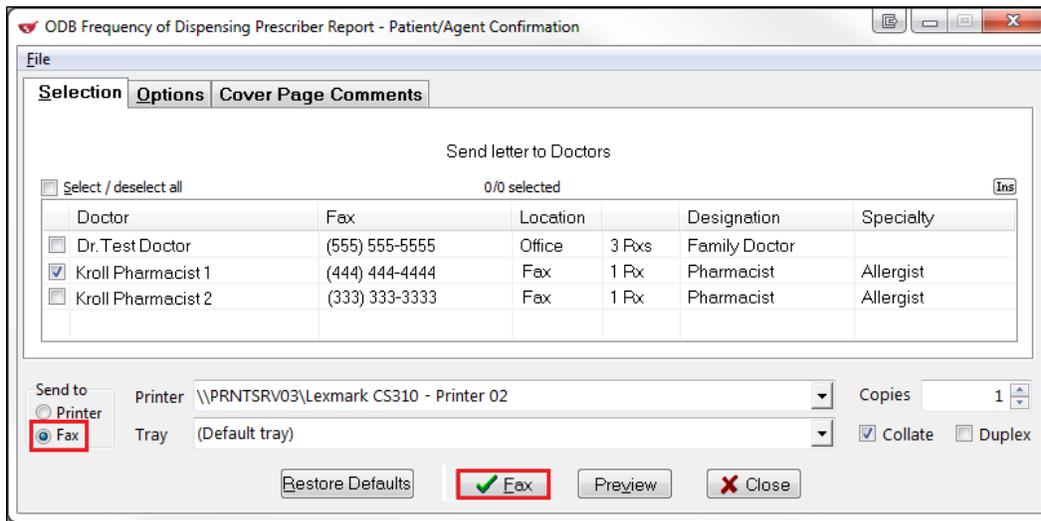
Tray Collate Duplex

Fax/Print Reports

If all the prescribers have a listed fax number, then a fax can be sent to all prescribers at the same time. If some prescribers do not have a fax number, then they must be sent separately (once for the prescribers with fax numbers and once for the prescribers without fax).

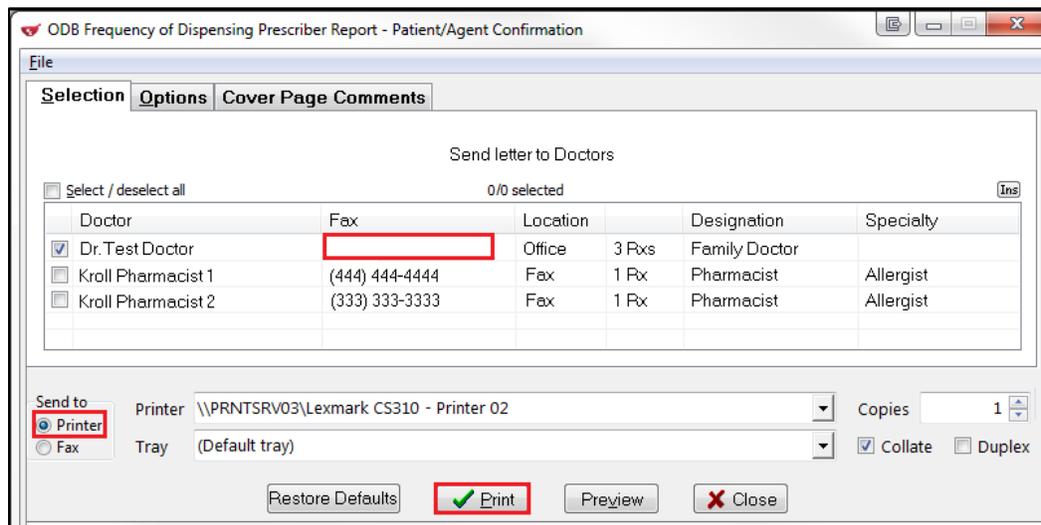
Send to Fax

If the prescriber has a fax number on file, click the **Send to Fax** radio button. The notification will be faxed to the selected prescriber(s).



Send to Printer

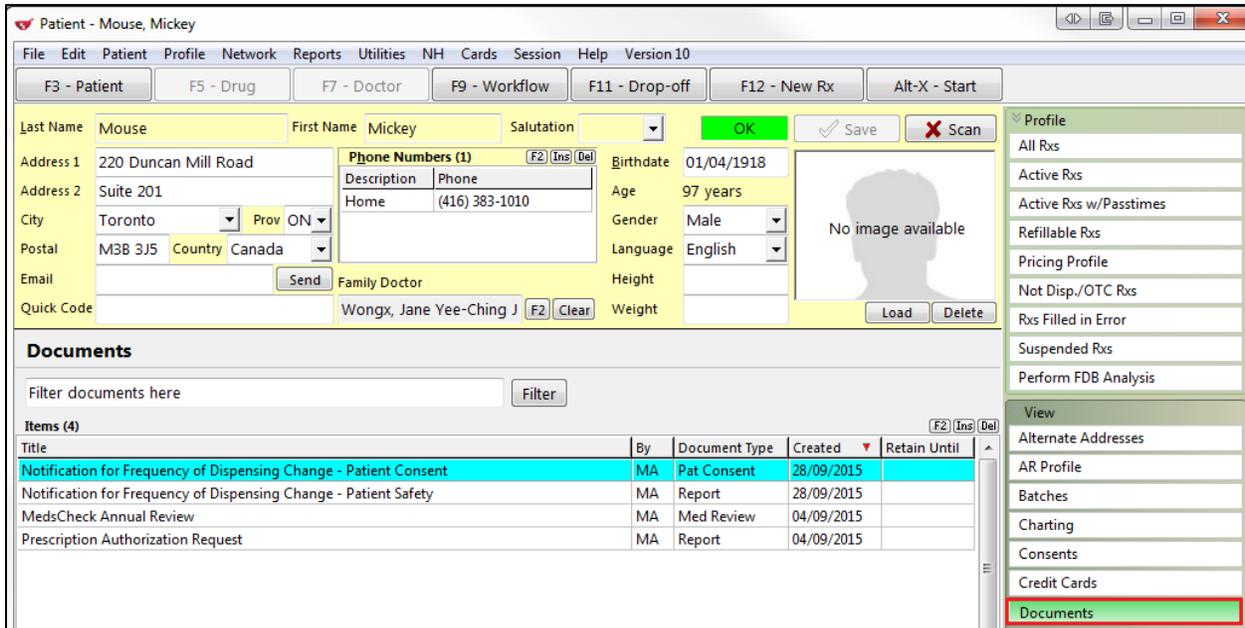
If the prescriber does not have a fax number on file, click the **Send to Printer** radio button. Print the notification and manually fax, email or mail it to the prescriber(s).



Document Repository

Printed and or faxed **prescriber notifications** are automatically added to the patient document center. Printed patient consents must be scanned back into the system using the [Document Scan Utility](#).

They can be viewed or reprinted by going to the **Patient Card > View Patient Documents**.

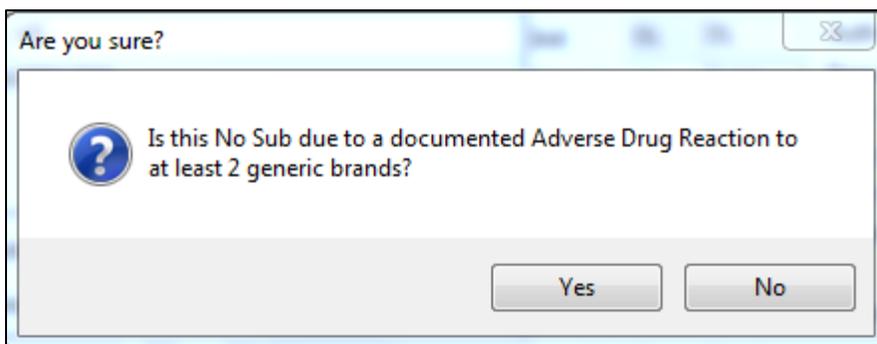


The screenshot shows a patient profile window for Mickey Mouse. The 'Documents' section is active, displaying a list of documents:

Title	By	Document Type	Created	Retain Until
Notification for Frequency of Dispensing Change - Patient Consent	MA	Pat Consent	28/09/2015	
Notification for Frequency of Dispensing Change - Patient Safety	MA	Report	28/09/2015	
MedsCheck Annual Review	MA	Med Review	04/09/2015	
Prescription Authorization Request	MA	Report	04/09/2015	

2 Generics/ Prior to ADR (No Sub)

The conditions by which ODB will pay for a **No Sub** has changed. Patients must have tried at least 2 generic brands with a documented adverse reaction before you can submit a **No Sub (ADR)** claim to ODB. In order to accommodate this change, the previous 'Is this No Sub due to an adverse reaction' prompt now has a vocabulary change. Answer **'Yes'** to submit the claim to ODB or select **'No'** if the patient has not tried two other generics.



The dialog box contains the following text:

Are you sure?

Is this No Sub due to a documented Adverse Drug Reaction to at least 2 generic brands?

Buttons: Yes, No

Appendix

Sample Prescriber Notifications

Patient Safety:

Notification for Frequency of Dispensing Change
Kroll Store, 220 Duncan Mill Road, Toronto ON M3B 3J5
Phone: (555) 555-5555 · Fax: (444) 444-4444

Date: **01-Oct-2015**

Regarding Patient Safety Issue for patient **John Doe**

Patient DOB: 03-Mar-1975
Health Card Number: 9999999999
Patient Address: 100 Yonge St
Toronto ON
M1M 1M1
(222) 222-2222

Dear **Dr. Test Doctor** :

After reviewing the profile and history of the above mentioned patient, I have come to the conclusion that his/her safety could come under question if prescriptions are dispensed in quantities as prescribed. The patient has been known to do the following:

- Place all tablets/capsules into a single vial that is NOT labelled
- Take more than the prescribed dose
- Take less than the prescribed dose
- Miss taking doses
- Taken/shared medication from/with other patients

As a mechanism to manage this situation, I will be dispensing John Doe's prescriptions in 11 Days supply and will be closely monitoring their fill frequency to ensure that the medications are being consumed correctly. Any safety issues identified will be addressed and shared with yourself.

If there are any questions, please do not hesitate to contact me at (444) 444-4444 .

Regards;

Pharmacist: Test Pharmacist

Risk of Abuse:**Notification for Frequency of Dispensing Change**

Kroll Store, 220 Duncan Mill Road, Toronto ON M3B 3J5
Phone: (555) 555-5555 · Fax: (444) 444-4444

Date: **01-Oct-2015**

Regarding Risk of Abuse or Diversion Issue for patient **John Doe**

Patient DOB: 03-Mar-1975
Health Card Number: 9999999999
Patient Address: 100 Yonge St
Toronto ON
M1M 1M1
(222) 222-2222

Dear **Dr. Test Doctor** ;

After reviewing the profile and history of the above named patient, along with the nature of their medication, I am concerned that there exists an increased risk of:

- Dependence/Abuse as the patient has been known to take more than prescribed and/or for periods longer than suggested
- Prescription drug diversion as the patient has been known to lose/misplace their medication

As a mechanism to manage this situation, I will be dispensing John Doe's prescriptions for any Narcotic, Controlled or Targetted medication in 30 Days supply and will be closely monitoring their fill frequency to ensure that the medications are being consumed correctly. Any issues identified will be addressed and shared with yourself.

If there are any questions, please do not hesitate to contact me at (444) 444-4444.

Regards;

Pharmacist: Test Pharmacist

Medication Management Issue:**Notification for Frequency of Dispensing Change**

Kroll Store, 220 Duncan Mill Road, Toronto ON M3B 3J5
Phone: (555) 555-5555 · Fax: (444) 444-4444

Date: **01-Oct-2015**

Regarding Medication Management Issue for patient **John Doe**

Patient DOB: 03-Mar-1975
Health Card Number: 9999999999
Patient Address: 100 Yonge St
Toronto ON
M1M 1M1
(222) 222-2222

Dear **Dr. Test Doctor**

During the course of our interactions with the above named patient and/or discussions with their caregiver, I have come to the conclusion that John Doe is incapable of managing their medication regimen on their own for the reasons noted below:

- Their current medication regimen is complex
- There is evidence of a Physical/Cognitive/Sensory impairment that prevents them from managing their medication
- There is evidence of literacy issues
- There is little/no support within the home to assist with the administration of their medications

As a mechanism to manage this situation, I will be dispensing John Doe's prescriptions in 7 Days supply and will be closely monitoring their fill frequency to ensure that the medications are being consumed correctly. Any issues identified will be addressed and shared with yourself.

If there are any questions, please do not hesitate to contact me at (444) 444-4444 .

Regards;

Pharmacist: Test Pharmacist

Patient Agent Confirmation:**Patient Signature****Notification for Frequency of Dispensing Change****Patient/Agent Consent**

Kroll Store, 220 Duncan Mill Road, Toronto ON M3B 3J5
Phone: (416) 383-1010 Fax: (416) 383-0001

Date: **24-Sep-2015**

Regarding ODB Frequency of Dispensing Change for patient **Mickey Mouse**

Patient DOB: 01-Apr-1918
Health Card Number: 9897269012
Patient Address: 220 Duncan Mill Road
Suite 201
Toronto ON
M3B 3J5
(416) 383-1010

I Mickey Mouse, after discussing with the pharmacist, agree to having prescriptions dispensed in quantities less than prescribed. This consent expires on 23-Sep-2016.

Patient Signature

Day/Month/Year



Patient Agent Confirmation:

Pharmacist Signature

Notification for Frequency of Dispensing Change

Patient/Agent Consent

Kroll Store, 220 Duncan Mill Road, Toronto ON M3B 3J5
Phone: (416) 383-1010 Fax: (416) 383-0001

Date: **24-Sep-2015**

Regarding ODB Frequency of Dispensing Change for patient **Mickey Mouse**

Patient DOB: 01-Apr-1918
Health Card Number: 9897269012
Patient Address: 220 Duncan Mill Road
Suite 201
Toronto ON
M3B 3J5
(416) 383-1010

I Patient Fake acting on behalf of Mickey Mouse, after discussing with the pharmacist, agree to having prescriptions dispensed in quantities less than prescribed. This consent expires on 23-Sep-2016.

Agent Signature

Day/Month/Year



Sample Patient Consents

Consent accepted by the patient:

Notification for Frequency of Dispensing Change	
Patient/Agent Consent	
Kroll Store, 220 Duncan Mill Road, Toronto ON M3B 3J5 Phone: (555) 555-5555 Fax: (444) 444-4444	
Date: 01-Oct-2015	
Regarding ODB Frequency of Dispensing Change for patient John Doe :	
Patient DOB:	03-Mar-1975
Health Card Number:	9999999999
Patient Address:	100 Yonge St Toronto ON M1M 1M1 (222) 222-2222
I 'John Doe' after discussing with the pharmacist, agree to having prescriptions dispensed in quantities less than prescribed.	
_____	_____
Patient Signature	Day/Month/Year
	

Consent accepted on behalf of the patient:**Notification for Frequency of Dispensing Change****Patient/Agent Consent**

Kroll Store, 220 Duncan Mill Road, Toronto ON M3B 3J5
Phone: (555) 555-5555 · Fax: (444) 444-4444

Date: 01-Oct-2015

Regarding ODB Frequency of Dispensing Change for patient **John Doe**

Patient DOB: 03-Mar-1975
Health Card Number: 999999999
Patient Address: 100 Yonge St
Toronto ON
M1M 1M1
(222) 222-2222

I Marianne Doe acting on behalf of John Doe, after discussing with the pharmacist, agree to having prescriptions dispensed in quantities less than prescribed.

Agent Signature

Day/Month/Year

