

Kroll Version 10 Service Pack 17

Feature notes

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Kroll Version 10 Service Pack 17 Feature Notes

This document is a compilation of changes and enhancements in Kroll Version 10 Service Pack 17. It is intended to keep users abreast of changes to the software and to help users implement and adapt to those changes.

User Interface

[52253] McKesson new Web Services

Feature: Two new Web Services have been implemented that will eliminate the process of downloading invoice and catalog files from PharmaClik and uploading them in your system.

Invoice Web Service

- Allows the POS/Dispensary systems to retrieve invoice information directly from PharmaClick.
- Will replace the current invoice download process.

Catalog Web Service

- Allows POS/Dispensary systems to retrieve catalog information directly from PharmaClik.
- Will be offered in conjunction with the current Catalog download process.

[48791] Full screen button now available on the Rx Images Tab

Feature: The Clinical Verification workflow screen now displays the screen button in full on the Rx Images tab.

[53357] Changes in the Rx Workflow Queue

Feature: When displaying To Do entries in the Rx Workflow Queue, we now set the To Do Type to the corresponding ERxOrder Type (if an ERxOrder exists) for the following ERxOrder types: Inactivate, Reactivate, Cancel, Suspend, Resume and Update Rx.

[52647] 'ODB should be the first plan' warning message eliminated

Feature: When a patient is under 25 years of age and has an ODB and third party plan with ODB as a secondary payer on the Rx card, the 'ODB Should be the first plan' warning message is no longer displayed.

[52138] Clinical Verification screen enhancement

Feature: On the Clinical Verification screen, the user has now has ability to highlight the changes on Rxs if the Rx is a copy and is first fill and compare the identified field to the 'copiedFrom' Rx.

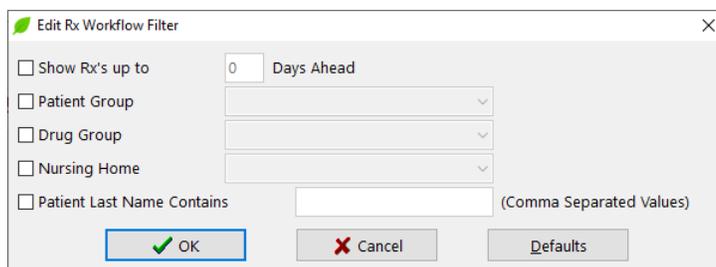
[54748] Medication Reviews – Give a ‘Copy from Previous’ functionality

Feature: The medication review copy functionality has now been implemented.

- Added ‘Copy from last review’ option to Type-selection screen when adding a new medication review.
- This only appears when electronic reviews are enable
- If the selected type doesn't have any equivalent types, this option isn't visible (see documentation in case for equivalent review types)
- If there are no prior reviews that can be copied from, this option is disabled and a message displayed under the check box
- This option isn't displayed for AB Care Plan, which has always been designed to always copy
- The existing "Create New Follow-up (MR-F)" function, present in the patient Professional Services list for applicable reviews in BC, now shows the user a prompt explaining how this function has been replaced by the new copy functionality
- If performing paper reviews, this simply tells them that nothing will be copied forward
- If performing electronic reviews, this tells them that they can copy the most recent review forward to a new follow-up by inserting a new follow-up and choosing to copy from last
- In either case, the prompt gives the user options to either create a new review or cancel out

[52092] Rx To Do Screen now contains a patient filter

Feature: Users now have the ability to perform a patient search by selecting the ‘Allow Workflow Queue Filtering’ by navigating to **File > Store > Configuration > Rx > 6 – Workflow.**



Reports Labels and Hardcopies

[53303] Fill no longer prints opioid warning labels in certain scenario

Feature: If the drug or mixture is flagged as methadone or suboxone, fill no longer prints the opioid warning labels nor the opioid education sheet.

[52834] Hardcopy Label now prints packager name

Feature: The Hardcopy Label now prints the packager name in the Rx message for all packagers.

[35259] New Suboxone Dispensed Quantities

Feature: Suboxone can now be dispensed in quantities up to 3 decimal points. In areas where a dispense or dosing quantity can be entered such as a prescription's total authorization and remaining values, three decimal points are now supported. Drug on hand amounts will also be deducted accordingly in order to maintain accurate inventory levels. All labels and reports have also been adjusted accordingly. Not that some claims standards such as the CPhA standards still only support a single decimal place. If two or more decimal places are used, the dispense quantity transmitted via these claims standards will always be rounded up to the nearest single decimal point in order to prevent price-per-unit cost overruns resulting in claim rollbacks or rejections.

Note: For example, a Suboxone prescription for 1.24 tablets x 7 days will show a total prescription authorization of 8.75 tablets, a dispense quantity of 1.25 but will be sent to most third parties as a quantity of 1.3.

[51780] Mixture Label changes

Feature: The mixture label has been enhanced to now include the 'Print mixture component breakdown on second vial' in order to print the mixture label on vials in **File > Configuration > Store > Labels > 5 – Other Labels**. The following changes have been applied:

- Remove the component quantity column (mixture on vial)
- Remove the component form (mixture on vial)
- Remove the Supplies items (mixture on vial)
- Add 'DIN' to a header above the right column. (Applied to both mixture on vial and regular mixture)

The screenshot shows the 'Store Level Configuration Parameters' dialog box with the 'Labels' tab selected. The '5 - Other Labels' sub-tab is active. The following options are visible:

- Print Rx ranges on daily total label
- Print warning label to indicate no refills remaining
- Print mixture component breakdown label
 - Print costs
 - Print AR label when Rx is charged
 - Print Tx label
 - Print pictures
 - Print description with drug image
 - Print patient dialogue label
 - Print cost difference label
 - Print Ontario-compliant counselling checklist
- Print provincial card expired label on Ontario dot matrix set
- Print free form labels to dot matrix printer
- Print user labels to dot matrix printer
- Print "Controlled Partial Fill Pickup" label
- Print Allergies/Conditions label when inactivating/reactivating
- Print mixture component breakdown on second vial
- Print counselling on right margin for...
 - New Ros
 - Repeat Ros
- Print hardcopy comments on...
 - Allergies/Conditions label
 - Drug information label
- Print robotic in separate section on Work order drug list label

The 'Audit/Tracking position' dropdown is set to '(NONE)'. The 'Compliance label location', 'Dose checking label location', 'Drug message location', and 'Workflow messages location' are all set to '<(NONE)>'. The 'Profile / Wallet Card' sub-tab is also visible, showing options like 'Print Wallet Card by default' and 'Include Fee for Service Ros'.

Miscellaneous

[56001] 'Kroll ID for Reporting' field now available

Feature: Under **File > Configuration > Kroll**, the 'Kroll ID for Reporting' field has been added.

Kroll Configuration Parameters

General | **Configuration** | Modules | Therapeutic Advisor | Station | Logging

DB Type: Production
 Province: ON (Ontario)
 Chain: (NONE)

Kroll ID for Reporting: QUEE10
This must match the Kroll ID in HOTH. If this is a development/test/demo database, set this to KROLL.

Kroll ID for Customizations: KROLLDEMO
Set this to the Kroll ID that special customizations are linked to. In most cases, it should match the Kroll ID for Reporting.

Kroll Billing Number:

Enable Live Helper Chat

OK Cancel

[53540] Manitoba Health (DPIN) PS intervention code

Feature: The Manitoba Health (DPIN) requires the PS intervention code that is sent for pharmacist administered vaccines. The intervention code list will now appear for all plans that use the intervention code.

Drug-Plan Information

SubPlan: PHA - Manitoba Pharmacare (Pharmacare)
 Pack Size: 1
 Description: Default
 PDIN - Pseudo DIN: Covered
 Bill As Pack When Billing this drug, divide the Rx Quantity by:
 Pack Size OR 0.5
Intervention: PS - Professional care service.

OK Cancel

| Plans | Pricing | Dates | Comments | Indications | Images | Other |
|----------|---------|-------|-----------|-----------------------|--------|-------|
| Rx Plans | | | Plan Pays | Extra Info (F2 Edits) | | |
| PHA | | | 225.00 | Inter: PS | | |
| Cash | | | 75.00 | | | |

Next Disp Qty: Min Interval Days:
 Max Disp Qty: Enable Auto-Refill: Rx Comments (1):

[44525] When the C4/C8 error changes

Feature: Non ESI plans – If C4/C8 error code is returned, The DB intervention code is no longer being sent to the secondary plan

CeRx

[48638] Changes made to the Out of Province patient functionality for Nova Scotia DIS

Feature: Client ID type added to the NSDIS patient plan for recording Out of province and patients

Impact: This eliminates the need for Users to insert a PMP plan to record out province and patients on DIS.

Note: We are continuing to support the existing out of province and clients added with the PMP plan.

The screenshot shows the 'Patient Plan Information' dialog box. The 'Plan' dropdown is set to 'NSDIS - Nova Scotia DIS'. The 'Client ID Type' dropdown is highlighted with a red box and set to 'Newfoundland and Labrador PHN'. Other fields include 'Order' (Primary), 'Carrier ID', 'Group ID', 'Client ID', 'Card Holder', 'Patient Override Values', 'Last Name', 'First Name', 'Relationship', 'Deduct Type' (Dollar amount), 'Deduct Value' (0), and 'Expiry Date'. There are 'Save' and 'Cancel' buttons at the bottom.

[38497] Changes made to the User Information screen to support the ability to set the 'Type' to 'Licensed Technician'

Feature: Changes have been made to the User Information screen for a Technician to record their License number. The fields are identified as 'Technician ID' and 'Technician ID 2'.

The screenshot shows the 'User Information' dialog box. The 'Type' dropdown is set to 'Licensed Technician'. The 'Technician ID' field contains '1234' and the 'Technician ID 2' field is empty. These two fields are highlighted with a red box. Other fields include 'Initials' (KD), 'First name' (Delegate), 'Last name' (Kroll), 'Expires on', 'Employee Id', 'Password', 'Confirm password', and checkboxes for 'Disabled', 'Password never expires', and 'Force password change on next login'. There are 'Save' and 'Cancel' buttons at the bottom.

[52774] 'X' is now displayed for the fillable field when the remaining quantity is 0 (Newfoundland and Labrador)

Feature: The '(Network) Patient Profile' on the 'Profile' tab has been enhanced to include the 'Network Rx Order Detail' screen. This will ultimately allow the 'Fillable' field to be 'X' when the remaining quantity is below 0.

(Network) Patient Profile SP17

Patient: **Kroll, Monica** Female DOB: 31-Aug-1967

Profile (10) Ctrl

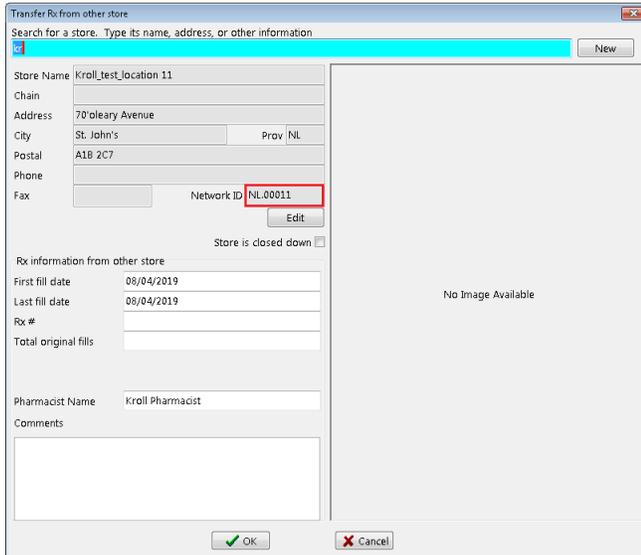
Status (All) Order Type (All) Advanced Filter Reset

| DATA | Last Filled | Picked Up | Status | Doctor | DIS Order # | Order Date |
|--------|-------------|---------------------------------|-------------------------|-------------------------|-------------|-------------|
| | Last Qty | Drug | Code | Manufacturer | Local | |
| | | Directions | Stop Date | Fillable | Auth | Rem |
| NETWK | 08-Apr-2019 | 08-Apr-2019 | Aborted | Ball, Justin | 494712 | 08-Apr-2019 |
| | 1 | FUROSEMIDE 40 MG | 8209 | 494712 | Yes | 180 |
| | | TAKE 1 TABLET ONCE DAILY | | | 210 | 0 |
| NETWK | 08-Apr-2019 | 08-Apr-2019 | Active | Ball, Justin | 494710 | 08-Apr-2019 |
| | 0.556 | Apo-Metformin 500mg | 02167786 | AFX | Yes | |
| | | TAKE 1 TABLET ONCE DAILY | | | 3.892 | 3.336 |
| NETWK | 08-Apr-2019 | 08-Apr-2019 | Aborted | Ball, Justin | 494707 | 08-Apr-2019 |
| | 1 | METFORMIN HCL 500 MG | 13318 | 494707 | Yes | 0 |
| | | TAKE 1 TABLET ONCE DAILY | | | 1 | 0 |
| NETWK | 03-Apr-2019 | 03-Apr-2019 | Active | Ball, Justin | 494600 | 03-Apr-2019 |
| | 0.25 | AMLODIPINE BESYLATE 5 MG | 16926 | 494600 | Yes | 0.5 |
| | | TAKE 1 TABLET ONCE DAILY | | | 0.75 | 0.5 |
| NETWK | 09-Jul-2018 | 09-Jul-2018 | Completed | Blanchard, Angie Sharon | 488347 | 09-Jul-2018 |
| | 90 | BUPROPION HCL 300 MG | 53007 | 488347 | Yes | 0 |
| | | TAKE 1 TABLET ONCE DAILY | | | 90 | 0 |
| SYNCED | Unfilled | Completed | Blanchard, Angie Sharon | 495845 | 10-May-2017 | |
| | | Apo-Gemfibrozil 300mg | 01979574 | AFX | Yes | |
| | | TAKE 1 CAPSULE ONCE A DAY | | | 210 | 210 |

Detail Extra Functions Cancel OK

[52772] The Network ID now displays on the main transfer screen

Feature: The Network ID is now displayed on the transfer form when performing a prescription transfer. This will help user's quickly identify when the Network ID is missing.



The screenshot shows a software dialog box titled "Transfer Rx from other store". At the top, there is a search bar with the text "Search for a store. Type its name, address, or other information" and a "New" button. Below the search bar, the following fields are visible:

- Store Name: Kroll_Test_Location 11
- Chain: (empty)
- Address: 70 O'leary Avenue
- City: St. John's Prov: NL
- Postal: A1B 2C7
- Phone: (empty)
- Fax: (empty)
- Network ID: NL00011 (highlighted with a red box)
- Buttons: Edit
- Store is closed down:
- Rx information from other store:
 - First fill date: 08/04/2019
 - Last fill date: 08/04/2019
 - Rx #: (empty)
 - Total original fills: (empty)
- Pharmacist Name: Kroll Pharmacist
- Comments: (empty text area)
- Buttons: OK, Cancel

The right side of the dialog box contains a large grey area with the text "No Image Available".

[49815] Kroll Immunization functionality enhancement

Feature: DIS Immunization records are now integrated with the Kroll Immunization functionality.

[49316] Changes logic for CeRx failed transactions (CeRx)

Feature: When CeRx transactions have failed transmission, they are not retransmitted the next time the user attempts to process them.