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**Kroll Version 10 Service Pack 19 Feature Notes**

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Kroll Version 10 Service Pack 19 Feature Notes

This document is a compilation of changes and enhancements in Kroll Version 10 Service Pack 19. It is intended to keep users abreast of changes to the software and to help users implement and adapt to those changes.

User Interface

[KRL-26] Changes to the ‘Compound Cost Worksheet’

Feature: The Compound Cost Worksheet has been changed in order for the composition to pull the ‘Mixture Card’ Name instead of the Active Ingredient.

[KRL-107] The ‘Hide Cancels in Rx Detail’ have been created in the store configuration option

Feature: When detailing the chain of an RX, with the option enabled in Store Configuration, cancels are hidden.

- File > Configuration > Store > Patient – ‘Hide cancels in Rx detail’ is available.
- When above option is enabled, cancels are hidden when detailing the chain of an Rx.

[KRL-967] Do not allow users to ‘Copy to New’ multiple times from a single Rx

Feature: Users are now unable to ‘Copy to New’ multiple times from a single Rx with a prompt. Error message ‘The following Rxs have already been copied: XXXXXXX’ is displayed.

[KRL-1203] Cannot request renewal from Rx card, only Fax Doctor

Feature: When on the Rx card, the Reports > Fax Doctor option has now been replaced by the Request Renewal option and the user can invoke a renewal request from the Rx card.
[FBL-33950] Make doctor identifiers (licences) easier to record and use

Feature: A new Licence Type has been introduced to help identify doctor licences and which regulatory body issued them.

- All licences will appear in a new Licences tab on the Doctor Card and the Licence types are associated with the doctor’s designation and primary province.
- A doctor can now have unlimited licences defined but duplicates by licence type are not allowed.
- Doctor Licences are now sorted in a priority order which can be adjusted by the user. The top priority licence will appear in the General tab of the Doctor Card and considered the primary licence.
- Changing the designation will result in recalculating the licence type of all licences matching the designation.
- Changing the primary province will result in recalculating the licence type of all licences matching the province.

[FBL-36660] Tall Man and Pronunciation now available

Feature: Tall Man and Pronunciation is now available in drug names. Drug name options can now be configured for Nursing Homes, existing options for Labels, Prescriptions, Drugs, Patients, and Reports. The options vary and can be limited for the first drug line.

Reports, Labels and Hardcopies

[FBL-20685] Financial Reports Permission has been removed from several AR Reports

Feature: View Financial Reports permission no longer needs to be checked to allow a user to generate the following AR Reports.

- AR Credit Note Report
- AR Adjustments Audit Report
- AR Activity Report
- AR Invoice Report
- AR Summary Report
- AR Statement Report
[KRL-118] ATS Healthcare - Custom Delivery Report

**Feature:** A new chargeable report has been added to the Delivery Module that integrates with ATS Healthcare Delivery.

A sample of the mock-up report:

![Mock-up Report Example]

[KRL-269] - Adding Agent to Influenza Immunization consent form in paper mode

**Feature:** The ‘Agent’ has been added to the Immunization Consent form in paper mode.
Miscellaneous

[KRL-1159] The URL has been changed on the Service Pack Acknowledgement section of the Update Screen

Feature: The link on the Service Pack Acknowledgement Section of the Update Screen has been changed from https://www.kroll.ca/UserGuides to https://www.telus.com/en/health/health-professionals/pharmacies/kroll/resources.