

ITEM 230 **CLEC Manual Equipment Record Service** N |

ITEM 230.1 **Service Description**

CLEC Manual Equipment Record (ER) Service provides equipment records that are requested by CLECs, or CLECs' resellers or agents, who have express consent from end-users, in accordance with the CRTC's determinations in Telecom Decision CRTC 2007-61.

ITEM 230.2 **Conditions of Service**

1. CLEC Manual ER Service will be provided to CLECs, its resellers or agents, in accordance with Telecom Decision CRTC 2007-61 (paragraphs 18, 19 and 25, accordingly) and will be provided to CLECs in a legible manner.
2. The CLEC, its agents or resellers, must obtain express consent from the Company's customers whose information is available via CLEC Manual ER Service prior to using the service. Express consent must be obtained in accordance with the acceptable consent list specified in the Company's General Tariff CRTC 21461, Item 119.5; and must be retained for a period of one (1) year from the date such consent is obtained.
3. The Company will provide information on each requested customer's billing telephone number (BTN) via email, facsimile or postal service, as requested by the individual CLEC or its reseller or agent.
4. All information obtained using CLEC Manual ER Service shall remain the property of the Company. The CLEC, its resellers or agents, must protect all information obtained using the service, including but not limited to copyright of listing information; and may not be used for any purpose other than unbundled loop and/or number porting provisioning and qualification.
5. The information obtained using CLEC Manual ER Service may not be shared, resold, replicated or otherwise disposed of to any person.

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ITEM 230.2 **Conditions of Service**

- 6. The CLEC, its resellers or agents, shall comply with all other existing and future CRTC requirements designed to protect customer privacy.
- 7. When a CLEC, its reseller or agent, fails to comply with the above restrictions, the CLEC's access to the service may be suspended or terminated two (2) business days after notice from the Company to the CLEC Customer. If the Company terminates the service as a result of a breach of any provision of this tariff, all outstanding charges payable to the Company shall become due immediately.

ITEM 230.3 **Rates**

The Customer shall pay to the Company the following rates and charges for the CLEC Manual ER Service and is subject to all applicable terms and conditions of the Company's Tariffs. Such rates and charges are in addition to any other rates and charges that may be applicable.

(a) A CLEC Manual ER Service charge is applicable to each request, without exception.

(b) The following charges apply for CLEC Manual ER Service:

Service Item	Monthly Rate	Service Charge *
Per request, first 60 minutes or portion thereof	---	\$70.00
Per request, each additional hour or portion thereof	---	\$70.00

\* The Manual ER Service Charge shall apply in addition to the Usage per query rate specified in Item 229.3 – CLEC Access to OSS Service, as the Company requires to perform *manual* queries on behalf of CLECs (or its resellers or agents) using the Item 229 service's underlying resources in order to generate the records requested under Item 230 - Manual ER Service.