

ITEM
512

Private Branch Exchange Service - Centrex - Consolidated Electronic Switching System (CESS) (B.C. Only)

ITEM
512.1

Service Description

Consolidated Electronic Switching System.

ITEM
512.2

Conditions of Service

1. Initial Contract Period: 3 years.
2. Service is provided at locations as specified in TCBC General Tariff (CRTC 1005), Item 43, CENTREX, at locations served by existing SL-1's in Esquimalt, Prince George and the existing RCLM at the Vancouver International Airport.

ITEM
512.3

Rates (Note 6)

The customer shall pay the following rates and charges and is subject to all applicable terms and conditions of the Company's Tariffs.

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Service Item	Monthly Rate	Service Charge
Basic Service:		
Centrex Station Lines (Notes 1-3, 5)	\$ 26.95	TCBC General Tariff (CRTC 1005), Item 111, Hourly Rates
Centrex Station Lines - Data (Notes 1, 2, 5)	39.65	\$ 250.00
Disa Port (Note 5)	26.95	TCBC General Tariff (CRTC 1005), Item 111, Hourly Rates
Optional Features: (Note 7)		
Speed Calling:		
- 30 numbers	8.40	--- (Note 4)
- 50 numbers	13.20	--- (Note 4)
- 70 numbers	17.35	--- (Note 4)
Authorization Codes:		
- Initial 25,000	250.00	TCBC General Tariff (CRTC 1005),
- Each additional 5,000, or portion	50.00	Item 111, Hourly Rates

ITEM
512

**Private Branch Exchange Service - Consolidated Electronic Switching System (CESS)
(B.C. Only) - Continued**

ITEM
512.3

Rates - Continued

Service Item	Monthly Rate	Service Charge
Optional Features: (Note 7) - Continued		
Uniform Call Distribution (UCD): - Each system - Each UCD Agent Position or Queue Position	---	Actual Cost
	\$ 26.95	TCBC General Tariff (CRTC 1005), Item 111, Hourly Rates
Integrated Voice Messaging System (IVMS): - IVMS Data Access Port - Mileage for Data Access Port - Each IVMS Voice Access Line	TCBC General Tariff (CRTC 1005), Item 43, Centrex	
	TCBC General Tariff (CRTC 1005), Item 104-A, Extension Line Mileage - Data	
	TCBC General Tariff (CRTC 1005), Item 32, Exchange Rates	
Automatic Call Distribution (ACD) (Notes 8, 9): - Initial ACD group - Each trunk termination dedicated to an ACD group	---	\$ 20,000.00 (One time)
	20.00	TCBC General Tariff (CRTC 1005), Item 111, Hourly Rates
CESS Voicemail (Notes 10, 11, 12)	7.95	TCBC General Tariff (CRTC 1005), Item 111, Hourly Rates (Note 13)

Note 1: Minimum station line voice and/or data guarantee is 12,000.

Note 2: The station line rate provides for intercommunicating and exchange service; SmartTouch features; direct-inward-dial capabilities; P.01 grade of service; and all maintenance.

Note 3: Station message detail recording, time enhanced automatic route selection and speed calling 10 are included in the basic station line rate.

ITEM

512

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(B.C. Only) - Continued**

- Note 4:** Service charges as specified in TCBC General Tariff (CRTC 1005), Item 111, Hourly Rates, apply when installed subsequent to installation of associated station line.
- Note 5:** As of 2000 05 01, an additional charge of \$0.50 per station line will apply for expanded EAS calling in the Greater Vancouver Region. This charge will only apply to the following exchanges: Aldergrove, Bowen Island, Cloverdale, Fort Langley, Haney, Ladner, Langley, Newton, New Westminster, North Vancouver, Pitt Meadows, Port Coquitlam, Port Moody, Richmond, Vancouver, West Vancouver, Whalley, White Rock and Whonnock.
- Note 6:** CESS rates are based on the average traffic per line not exceeding 5.6 CCS/line. Should it be necessary to incur additional expenses to meet a customer's requirements of over 5.6 CCS/line, an extra charge may be made based on the cost of the equipment or service provided.
- Note 7:** Standard tariff rates, as specified in TCBC General Tariff (CRTC 1005), Item 43, CENTREX, apply to ancillary features.
- Note 8:** Available in Prince George only.
- Note 9:** Each ACD group will require a dedicated incoming trunk group. The total number of trunks assigned to each dedicated trunk group must be equal to the combined number of ACD agent and queue positions contained in each ACD group. Each dedicated trunk group may contain PBX trunks which will be charged at rates as specified in TCBC General Tariff (CRTC 1005), Item 32, Exchange Rates and toll-free access lines which will be charged at the Company's applicable non-tariffed long distance toll-free service rates and charges.
- Note 10:** CESS Voicemail is provided subject to available facilities.
- Note 11:** A total usage time of 220 minutes per mailbox is included in the applicable rate per month. A \$.10 per minute charge applies to usage time in excess of the total cumulative usage time provided for all mailboxes associated with the same system.
- Note 12:** CESS Voicemail mailboxes offer the same message length, message capacities, saving and handling capabilities as the national mailboxes offered under the TCBC General Tariff (CRTC 1005), Item 43 B.9 (m).
- Note 13:** The service charge is waived if installed at the same time as associated station line.

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