



TELUS Environmental Policy
May 2021



TELUS is a dynamic, world-leading communications technology company, committed to leveraging our global-leading technology to enable remarkable human outcomes. We are focused on the health of our planet and implement solutions that generate net positive benefits, socially and environmentally, for our team, our company and society. Through investments in innovative technologies and sustainable business practices, we're working to build a better future for the next generation.

At TELUS, we believe that everyone can be a leader of change and innovation and, as so, this policy applies across all our facilities and to our team members, contractors, service providers and key business partners.

TELUS' values are reflected in our commitment to:

Manage environmental risk and protect the environment by:

- **Continuously improving our Environmental Management System** and meeting the requirements of the ISO 14001 Standard;
- **Implementing controls to minimize our operational environmental impacts**, such as spills and releases, waste generation, water and energy consumption;
- **Reducing our greenhouse gas emissions** by purchasing clean energy and becoming net carbon neutral in our operations by 2030;

Create value for our stakeholders while reducing our environmental impact by:

- **Continuously improving the integration of environmental sustainability practices** in our business operations and value chain to reduce our use of natural resources and greenhouse gas emissions;
- **Developing strategic partnerships** that encourage innovation and build shared value for a more sustainable future for the people and our planet;

Engage our teams and communities to make the world a healthier place by:

- **Encouraging our team members, partners and contractors to embrace their roles and responsibilities** related to this Policy and the Environmental Management System;
- **Enabling and supporting dialogue and sharing of ideas with internal and external stakeholders** that lead to identify our material and emerging issues and improve our environmental sustainability strategy;

Build trust towards our environmental initiatives by:

- **Complying with all applicable environmental laws and regulation;**
- **Holding ourselves to voluntary targets** as approved from time to time by our board and/or management;
- **Voluntarily reporting against those targets**, such as those related to the UN Global Compact (UNGC), Global Reporting Initiative (GRI), Sustainability Accounting Standards Board (SASB) and Dow Jones Sustainability Indices (DJSI);
- **Disclosing our performance** in our third party verified Sustainability Report and continuously reviewing and enhancing our reporting practices to achieve higher standards and greater transparency.

Adopted 1997. Last revised in May 2021. Approved by the TELUS Board of Directors.