SUPPLEMENTAL SERVICES

Item 164 DUAL TONE MULTI-FREQUENCY (DTMF)/MULTI-FREQUENCY (MF) SERVICES

A. DESCRIPTION OF SERVICE

Dual Tone Multi-Frequency (DTMF) and Multi-Frequency (MF) services are forms of tone signalling available to business customers with other than basic individual-line, multi-line and business measured services. DTMF and MF provide for faster call setup than dial pulse. DTMF service is available on an incoming and outgoing basis, and MF service is available on an outgoing basis only; e.g., from the central office to the customer's premises.

B. RATES

The monthly rate specified below is in addition to the applicable basic exchange monthly rate and associated service charge.

<table>
<thead>
<tr>
<th>Rate Per Service</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Month</td>
<td>Charge</td>
</tr>
<tr>
<td>$5.00</td>
<td>(Notes 1&amp;2)</td>
</tr>
</tbody>
</table>

Notes:
1. A service charge, Data Processing Charge, applies only if added subsequent to initial installation.
2. A service charge does not apply for the provision of DTMF/MF services when established at the time other work is being done for which a service charge applies. At any other time only one service charge, a Data Processing Charge, will apply.

C. CONDITION

Dual Tone Multi-Frequency and Multi-Frequency services are provided subject to the availability of suitable facilities.

See Page 41 for explanation of symbols.

Filing Date: 99 02 22       Effective Date: 99 03 29

Approved in Telecom Order CRTC 99-276, 99 03 29