

TABLE OF CONTENTS

	ITEM NO.	PAGE NO.
INDEX		xx
General Terms of Service	25.0 to 26.0	35
Interpretation	100	41
Attachments	110	47
Explanation of Symbols	115	49
Business and Residence Service Classification	125	54
Residential Service	125.1	54
Business Service	125.2	54
Resale and Sharing of Service	130	56
Service Description	130.1	56
Definitions	130.2	56
Conditions of Service	130.3	60
Rates	130.4	62
Exemptions	130.5	66
Internet Service Providers	130.6	67
Billing Information	130.7	68
Automatic Dialing – Announcement Device (ADAD)	135	74
Conditions of Service	135.1	74
Rates	135.2	76
Unsolicited Live Voice and Facsimile Calls	140	77
Conditions of Service	140.1	77
Toll Stations	145	79
Service Description	145.1	79
Conditions of Service	145.2	79
Rates	145.3	79
Digital Exchange Access (DEA)	165	91
Service Description	165.1	91
Conditions of Service	165.2	91
Rates and Charges	165.3	94
Direct In Dial Service	170	95
Service Description	170.1	95
Conditions of Service	170.2	95
Rates	170.3	96

Items 1 to 24 - General Terms of Service – Revised and transferred to CRTC 21461 - Items 100 to 124.  
Item 105 - Not Sufficient Funds Cheques – Revised and transferred to CRTC 21461 - Item 125, NSF Cheque Charge.  
Item 120 - Tariff Subscription Service – Revised and transferred to CRTC 21461 - Item 400, TELUS Online Tariffs.  
Item 160 – Emergency Reporting System - Revised and transferred to CRTC 21461, Item 511, Emergency Reporting and Alerting Systems.  
Item 175 - Other Tariff Items Containing Operator Assistance Charges – Revised and transferred to CRTC 21461 - Item 308, Operator Services.

---

TABLE OF CONTENTS

	ITEM NO.	PAGE NO.
Dataline Service	215	114
Service Description	215.1	114
Conditions of Service	215.2	114
Rates	215.3	115

D  
|  
|

Item 180 - Personal Auto-Dial Alarm System (PADAS) - service withdrawn.

Item 185 - Fixed Call Forwarding Service – Revised and transferred to CRTC 21461 - Item 300, Call Management Service.

Item 190 – Two Free Months Additional Line Promotion - Promotion Expired.

Item 195 - Special Number Service – Revised and transferred to CRTC 21461 - Item 307, Special Number Search.

Item 200 – Directory Primary Listings – Revised and transferred to CRTC 21461 – Item 129, Directory Listings.

Item 205 – Public Telephone Service – Revised and transferred to CRTC 21461, Item 205, Public Telephone Service.

Item 210 – Semi-Public Telephone Service – Revised and transferred to CRTC 21461, Item 206, Semi-Public Telephone Service.

TABLE OF CONTENTS

	ITEM NO.	PAGE NO.
Toll Terminal Service	220	116
Service Description	220.1	116
Conditions of Service	220.2	116
Rates	220.3	116
Voice Messaging Options Service	230	119
Service Description	230.1	119
Definitions	230.2	119
Description	230.3	119A
Conditions of Service	230.4	119C
Rates	230.5	119C
Calling Features	235	121
Service Description	235.1	121
Definitions	235.2	121
Feature Descriptions	235.3	123
Conditions of Service	235.4	126
Rates	235.5	131
Extended Area Service	240	140
Service Description	240.1	140
Definitions	240.2	140
Conditions of Service	240.3	140
Rates	240.4	143
Network Portability Access Service (NPAS)	245	145
Service Description	245.1	145
Definitions	245.2	145
Conditions of Service	245.3	147
Rates	245.4	148
Interconnection with Private Mobile Telephone Systems – Network Access	255	158
Service Description	255.1	158
Definitions	255.2	158
Conditions of Service	255.3	158
Rates	255.4	161

D

Item 225 – TCI Basic Local Exchange Promotion - Promotion Expired.

Item 250 – IntelliRoute Service – Revised and transferred to General Tariff (CRTC 21461), Item 216

Item 265 – Alberta Cellular 400 Mobile Telephone Service – Service withdrawn.

N

---

TABLE OF CONTENTS

	ITEM NO.	PAGE NO.
Inbound Data Access (IDA) Service	295	184
Service Description	295.1	184
Definitions	295.2	184
Conditions of Service	295.3	185
Rates	295.4	188

D  
|  
|  
|  
|

Item 270 – Alberta Manual 150 Mobile Telephone Service – Service withdrawn.  
Item 275 – Market Power Call Accounting – Market Trial - Expired.  
Item 280 – Provincial E9-1-1 Service – Revised and transferred to CRTC 21461, Item 203, Provincial 9-1-1 Service.  
Item 285 – Centrex Voice Activated Dialing Service – Transferred to CRTC 18001, Item 585, Centrex Service.  
Item 290 – Individual Line Service – Revised and transferred to CRTC 21461, Item 202.

---

TABLE OF CONTENTS

	ITEM NO.	PAGE NO.
Integrated Voice Messaging – Underlying Network Components	300	190
Service Description	300.1	190
Definitions	300.2	190
Conditions of Service	300.3	191
Rates	300.4	193
Denial Services	305	194
Service Description	305.1	194
Definitions	305.2	194
Terms and Conditions of Service	305.3	194
Rates and Charges	305.4	195
Toll Restriction Services	310	196
Service Description	310.1	196
Conditions of Service	310.2	196
Rates	310.3	197
Electronic Delivery Service	320	199
Service Description	320.1	199
Conditions of Service	320.2	199
Rates	320.3	199
Optical Fibre Service	325	200
Service Description	325.1	200
Definitions	325.2	200
Conditions of Service	325.3	200
Rates	325.4	202
Telephone Device For The Deaf	335	206
Service Description	335.1	206
Conditions of Service	335.2	206
Rates	335.3	207

Item 330 – Slow Speed Channel Service –withdrawn.

TABLE OF CONTENTS

	ITEM NO.	PAGE NO.
Answer Supervision Service	340	208
Service Description	340.1	208
Feature Descriptions	340.2	208
Conditions of Service	340.3	208
Rates	340.4	209
Interexchange Channel Measurement	345	210
Service Description	345.1	210
Definitions	345.2	210
Conditions of Service	345.3	210
International Border Crossings	345.4	211
AltaNet 200/300 Service	370	250
Service Description	370.1	250
Definitions	370.2	250
Conditions of Service	370.3	251
Rates	370.4	252
Temporary Disconnect	380	258
Service Description	380.1	258
Conditions of Service	380.2	258
Rates	380.3	259

D  
|  
|  
|

Item 350 – Interexchange Foreign Exchange Service – Revised and transferred to CRTC 21461, Item 522, Analogue Private Line Services.  
 Item 355 – Interexchange Off-Premise Service – Revised and transferred to CRTC 21461, Item 522, Analogue Private Line Services.  
 Item 360 – Interexchange Private Line Service - Revised and transferred to CRTC 21461, Item 522, Analogue Private Line Services.  
 Item 365 – Interexchange Tie Trunks Service - Revised and transferred to CRTC 21461, Item 522, Analogue Private Line Services.  
 Item 375 – TCI Smart Business Saving Pac Promotion - Promotion Expired.

---

TABLE OF CONTENTS

	ITEM NO.	PAGE NO.
Interexchange Radio Program Transmission Service	410	292
Service Description	410.1	292
Definitions	410.2	292
Conditions of Service	410.3	293
Rates	410.4	296
Interexchange Television Transmission Service	415	302
Service Description	415.1	302
Definitions	415.2	302
Conditions of Service	415.3	303
Rates	415.4	306

D

Item 385 – Channels for Data Transmission – Revised and transferred to CRTC 21461, Item 522, Analogue Private Line Services.

Item 390 - Channels for Signal Transmission – Service Withdrawn.

Item 395 - Alternate Use Arrangements – Service Withdrawn.

Item 400 - Busy Line Verification/Busy Line Interruption – Revised and transferred to CRTC 21461 - Item 308, Operator Services.

Item 405 - Support Service Structure – Revised and transferred to CRTC 21461 - Item 404.

Item 420 - Interexchange Television – Satellite Transmission Service – Service Withdrawn.

TABLE OF CONTENTS

	ITEM NO.	PAGE NO.
Exchange Service	425	328
Service Description	425.1	328
Conditions of Service	425.2	329
Rates	425.3	330
Local Business Contract Option	425.4	330A
Deductions – Churches and Senior Citizen Drop-In Centers	430	331
Definitions	430.1	331
Rates & Conditions	430.2	331
TCI Exchanges – Rate Band and Extended Area Service (EAS)	435	332
Classifications		
Message Relay Service	455	361
Service Description	455.1	361
Conditions of Service	455.2	361
Rates	455.3	362
Construction Charges	460	363
Service Description	460.1	363
Conditions of Service	460.2	363
Rates	460.3	365

D

Item 440 – TELUS Payphone Card Promotion - Promotion Expired.

Item 445 - Operator Services – Revised and transferred to CRTC 21461 - Item 308.

Item 450 - Alternate Providers of Operator Services – Revised and transferred to CRTC 21461 - Item 308, Operator Services.

Item 465 – TCI Unlimited YAK PAK Promotion - Promotion Expired.

Item 470 – TCI Unlimited YAK PAK PLANet Promotion - Promotion Expired.

Item 475 – Directory File Service – Revised and transferred to CRTC 21461, Item 407, Directory File Service.

Item 480 - Channel Deriving Arrangements – Service Withdrawn.

TABLE OF CONTENTS

	ITEM NO.	PAGE NO.
Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) Service	485	376
Service Description	485.1	376
Definitions	485.2	376
Conditions of Service	485.3	377
Rates	485.4	382
Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Service	495	395
Service Description	495.1	395
Definitions	495.2	395
Conditions of Service	495.3	397A
Rates	495.4	400B
Digital Network Access	500	410
Service Description	500.1	410
Definitions	500.2	410
Conditions of Service	500.3	411
Rates	500.4	413
Switched 56 Digital Service	505	423
Service Description	505.1	423
Conditions of Service	505.2	423
Rates	505.3	424
Universal Messaging	520	435
Service Description	520.1	435
Definitions	520.2	435
Conditions of Service	520.3	436
Rates	520.4	436

D

Item 510 – TCI Megalink Service Promotion - Promotion Expired.

Item 525 – Eligibility for Exclusive Tariffs for Health and Education Entities – Revised and transferred to CRTC 21461, Item 127.

Item 530 – Electronic Transfer Capability for Centrex – Revised and transferred to CRTC 21461, Item 213, Centrex Service.

Item 535 - Electronic Directory Database Access Service – Service Withdrawn.

Item 545 – Dedicated Line Service – Revised and transferred to CRTC 21461, Item 512, Hot Line Service.

TABLE OF CONTENTS

	ITEM NO.	PAGE NO.
Service Charges	550	464
Service Description	550.1	464
Definitions	550.2	464
Conditions of Service	550.3	465
Rates	550.4	468
Installment Payment Plan	550.5	469
Wireless Service Providers (WSP) – Network Access Service	555	471
Service Description	555.1	471
Definitions	555.2	471
Conditions of Service	555.3	472
Rates	555.4	475
Wireless Payphone Service	580	497
Service Description	580.1	497
Conditions of Service	580.2	497
Rates	580.3	498

D

Item 565 – TCI Centrex Small Business Promotion - Promotion Expired.

Item 570 – Wireless Service Provider Enhanced Provincial 9-1-1 Network Access Service – Revised and transferred to CRTC 21461, Item 201, Wireless Service Provider Enhanced Provincial 9-1-1 Network Access Service.

Item 585 – Centrex Service – Revised and transferred to CRTC 21461, Item 213, Centrex Service.

Item 590 - Music Transmission Service – Revised and transferred to CRTC 21461 - Item 510, Wired Music Transmission Service.

Item 595 - Wired Music Transmission Service – Revised and transferred to CRTC 21461 - Item 510.

---

TABLE OF CONTENTS

ITEM  
NO.                      PAGE  
                                    NO.

D  
|  
|  
|  
|

- Item 600 – TCI Residential Local Exchange Promotion - Promotion Expired.
- Item 605 – TCI Smart Business Saving Pac Promotion - Promotion Expired.
- Item 610 – One Month Free Business Exchange Winback Promotion - Promotion Expired.
- Item 615 – Local Channel Service (Outside the City of Edmonton ) – Revised and transferred to CRTC 21461, Item 522, Analogue Private Line Service.
- Item 620 – Local Channel Conditioning (Outside the City of Edmonton) – Revised and transferred to CRTC 21461, Item 522, Analogue Private Line Service.
- Item 625 – Local Channel Service (In the City of Edmonton) – Revised and transferred to CRTC 21461, Item 522, Analogue Private Line Service.
- Item 630 – Local Channel Conditioning (In the City of Edmonton) – Revised and transferred to CRTC 21461, Item 522, Analogue Private Line Service.
- Item 640 – TCI Additional Residential Line Promotion - Promotion Expired.
- Item 645 – TCI Business Local Exchange Service Charge Waiver Promotion - Promotion Expired.
- Item 650 – TCI Residential Local Exchange Service Charge Waiver Promotion - Promotion Expired.

TABLE OF CONTENTS

	ITEM NO.	PAGE NO.
Local Broadcast Video Transmission Service	660	591
Service Description	660.1	591
Definitions	660.2	591
Conditions of Service	660.3	593
Rates	660.4	597
Digital Channel Service (DCS)	665	600
Service Description	665.1	600
Definitions	665.2	600
Conditions of Service	665.3	601
Rates	665.4	603
Local Radio Program Channel Service	670	609
Service Description	670.1	609
Definitions	670.2	609
Conditions of Service	670.3	610
Local Radio Program Channel Measurement	670.4	613
Rural Individual Line Charge Measurements	670.5	614
Rates	670.6	614
TCI Centrex Contract Signing Bonus Promotion	680	617
Service Description	680.1	617
Conditions of Service	680.2	617
Rates	680.3	618

D

|

Item 655 – Remote Call Forwarding – Revised and transferred to CRTC 21461 – Item 314, Remote Call Forwarding.

Item 666 – CityNet 200/300 Service – Service withdrawn.

Item 675 - Residence Service Package – Revised and transferred to CRTC 21461 - Item 302, Residence Value Bundle.

Item 685 – Extended TCI Smart Business Saving Pac Promotion - Promotion Expired.

Item 690 - YAK PAK Packages – Revised and transferred to CRTC 21461 - Item 303, Residence No Limits Bundle.

Item 695 – Wireless System Operators (WSO) – Tower Service – Revised and transferred to TCI Carrier Access Tariff (CRTC 21462), Item 215, Radio Tower Access Service.

TABLE OF CONTENTS

	ITEM NO.	PAGE NO.
TCI Megalink Contract Signing Bonus Promotion	700	634
Service Description	700.1	634
Conditions of Service	700.2	634
Rates	700.3	635
Digital Network Services	705	636
Service Description	705.1	636
Definitions	705.2	637
Megaroute Service	706	644
Service Description	706.1	644
Definitions	706.2	645
Conditions of Service	706.3	646
Rates	706.4	649
Managed Digital Private Line (MDPL) Service	707	652
Service Description	707.1	652
Definitions	707.2	653
Terms and Conditions	707.3	654
Rates	707.4	657
Digital Private Line Service Extension Access Service	709	673
Service Description	709.1	673
Definitions	709.2	674
Terms and Conditions	709.3	675
Rates	709.4	677
Access Special Routing	712	690
Service Description	712.1	690
Terms and Conditions	712.2	091
Rates	712.3	694

Item 708 - Megaplan Service Extension Features – Revised and transferred to CRTC 21461 - Item 506, Digital Private Line Service Extension Features.

Item 710 - Customer Volume Pricing Plan (CVPP) – Revised and transferred to CRTC 21461 - Item 504.

Item 711 - Inter-Office Digital Channels – Revised and transferred to CRTC 21461 - Item 503.

Item 713 - International Private Line (IPL) Service – Revised and transferred to CRTC 21461 - Item 507.

---

TABLE OF CONTENTS

	ITEM NO.	PAGE NO.
Centrex Contract Signing Bonus Promotion	735	820
Service Description	735.1	820
Conditions of Service	735.2	820
Rates	735.3	821

Item 714 - High Capacity 45 Service – Revised and transferred to CRTC 21461 - Item 509.

Item 715 - Bandwidth Data Service (BDS) – Service Withdrawn.

Item 716 - Megaplan Satellite Access - Service offer abolished.

Item 717 - Enhanced International Private Line (EIPL) Service – Service Withdrawn.

Item 718 - Megaplan Large Business Service – Revised and transferred to CRTC 21461 - Item 505, Digital Private Line Large Business Service.

Item 719 - Forbearance of Interexchange Private Line Service – Revised and transferred to CRTC 21461 - Item 508.

Item 720 – Three More for Free and Call Answer Promotion - Promotion Expired.

Item 725 – YAK PAK Prime Loyalty Promotion – Transferred to CRTC 18001, Item 690 - YAK PAK Packages.

Item 730 – Slow Speed Channel Service Promotion - Promotion Expired.

Item 740 - Emergency Services – Operator Access Coordination Service – Revised and transferred to CRTC 21461 - Item 309.

Item 745 – YAK PAK Family Extension Promotion – Promotion Expired.

---

TABLE OF CONTENTS

ITEM  
NO.                      PAGE  
                                    NO.

D

- Item 755 – Internet Call Director Free for 30 Days Promotion - Promotion Expired.  
Item 765 – Residence Additional Line One Free Month Promotion - Promotion Expired.  
Item 775 – Business Winback Service Charge Waiver Promotion - Promotion Expired.  
Item 780 – Directory Assistance – Revised and transferred to CRTC 21461 - Item 308, Operator Services.  
Item 785 – Additional Individual Line Service Promotion - Promotion Expired.  
Item 795 – Dual Line Call Manager – Revised and transferred to CRTC 21461, Item 311.

---

TABLE OF CONTENTS

ITEM NO.	PAGE NO.
-------------	-------------

Item 800 – IntelliRoute Service Charge Waiver Promotion - Promotion Expired.  
Item 805 – Business Value Bundle – Revised and transferred to CRTC 21461 - Item 304.  
Item 815 – TCI Centrex Add a Line Promotion – Promotion Withdrawn.  
Item 820 – Dual Line Call Management Service Charge Waiver Promotion - Promotion Expired.  
Item 821 – Business Value Bundle (BVB) Service Charge Waiver Promotion – Revised and transferred to CRTC  
21461 - Item 304.4A.

INDEX	ITEM NO.	PAGE NO.
Access Special Routing	712	690
AltaNet 200/300 Service	370	250
Answer Supervision Service	340	208
Attachments	110	47
Automatic Dialing – Announcement Device (ADAD)	135	74
Business and Residence Service Classification	125	54
Calling Features	235	121
Centrex Contract Signing Bonus Promotion	735	820
Construction Charges	460	363
Dataline Service	215	114
Deductions – Churches and Senior Citizen Drop-In Centers	430	331
Denial Services	305	194
Digital Channel Service (DCS)	665	600
Digital Exchange Access (DEA)	165	91
Digital Network Access	500	410
Digital Network Services	705	636
Digital Private Line Service Extension Access Service	709	673
Direct In Dial Service	170	95
Electronic Delivery Service	320	199
Exchange Service	425	328
Explanation of Symbols	115	49
Extended Area Service	240	140

D

D

Item 160 – Emergency Reporting System – Revised and transferred to CRTC 21461 – Item 511.  
 Item 185 - Fixed Call Forwarding Service – Revised and transferred to CRTC 21461 - Item 300, Call Management Services.  
 Item 200 – Directory Primary Listings – Revised and transferred to CRTC 21461 - Item 129.  
 Item 265 – Alberta Cellular 400 Mobile Telephone Service – Service withdrawn.  
 Item 270 – Alberta Manual 150 Mobile Telephone Service – Service withdrawn.  
 Item 285 – Centrex Voice Activated Dialing Service – Transferred to CRTC 18001, Item 585, Centrex Service.  
 Item 385 – Channels for Data Transmission – Revised and transferred to CRTC 21461 – Item 522.  
 Item 390 - Channels for Signal Transmission – Service Withdrawn.  
 Item 395 - Alternate Use Arrangements – Service Withdrawn.  
 Item 400 - Busy Line Verification/Busy Line Interruption – Revised and transferred to CRTC 21461 - Item 308, Operator Services.  
 Item 450 - Alternate Providers of Operator Services – Revised and transferred to CRTC 21461 - Item 308, Operator Services.  
 Item 475 – Directory File Service – Revised and transferred to CRTC 21461, Item 407.  
 Item 480 - Channel Deriving Arrangements – Service Withdrawn.  
 Item 525 – Eligibility for Exclusive Tariffs for Health and Education Entities – Revised & transferred to CRTC 21461 - Item 217.  
 Item 530 – Electronic Transfer Capability for Centrex – Revised & transferred to CRTC 21461 – Item 213.  
 Item 535 - Electronic Directory Database Access Service – Service Withdrawn.  
 Item 545 – Dedicated Line Service – Revised and transferred to CRTC 21461 – Item 512.  
 Item 585 – Centrex Service – Revised & transferred to CRTC 21461, Item 213.  
 Item 666 – CityNet 200/300 service – Service Withdrawn.  
 Item 685 – Extended TCI Smart Business Saving Pac Promotion – Promotion Expired.  
 Item 710 - Customer Volume Pricing Plan (CVPP) – Revised and transferred to CRTC 21461 - Item 504.  
 Item 715 – Bandwidth Data Service (BDS) – Service Withdrawn.  
 Item 717- Enhanced International Private Line (EIPL) Service – Service Withdrawn.  
 Item 719 - Forbearance of Interexchange Private Line Service – Revised and transferred to CRTC 21461 - Item 508.  
 Item 740 - Emergency Services – Operator Access Coordination Service – Revised and transferred to CRTC 21461 - Item 309.  
 Item 775 – Business Winback Service Charge Waiver Promotion – Promotion Expired.  
 Item 780 – Directory Assistance – Revised and transferred to CRTC 21461 - Item 308, Operator Services.  
 Item 785 – Additional Individual Line Service Promotion – Promotion Expired.  
 Item 795 – Dual Line Call Manager – Revised and transferred to CRTC 21461, Item 311.  
 Item 805 – Business Value Bundle – Revised and transferred to CRTC 21461 - Item 304.  
 Item 820 – Dual Line Call Manager Service Charge Waiver Promotion – Promotion Expired.  
 Item 821 – Business Value Bundle (BVB) Service Charge Waiver Promotion – Revised and transferred to CRTC 21461 - Item 304.4A.

INDEX

	ITEM NO.	PAGE NO.
General Terms of Service	25.0 to 26.0	35
Inbound Data Access (IDA) Service	295	184
Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) Service	485	376
Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Service	495	395
Integrated Voice Messaging – Underlying Network Components	300	190
Interconnection with Private Mobile Telephone Systems – Network Access	255	158
Interexchange Channel Measurement	345	210
Interexchange Radio Program Transmission Service	410	292
Interexchange Television Transmission Service	415	302
Interpretation	100	41
Local Broadcast Video Transmission Service	660	591
Local Radio Program Channel Service	670	609
Managed Digital Private Line (MDPL) Service	707	652
Megaroute Service	706	644
Message Relay Service	455	361
Network Portability Access Service (NPAS)	245	140

D

Item 105 - Not Sufficient Funds Cheques – Revised and transferred to CRTC 21461 - Item 125, NSF Cheque Charge.  
 Item 250 – IntelliRoute Service – Revised and transferred to CRTC 21461, Item 216, IntelliRoute Service  
 Item 275 – Market Power Call Accounting – Market Trial – Expired.  
 Item 290 – Individual Line Service – Revised and transferred to CRTC 21461 – Item 202.  
 Item 350 – Interexchange Foreign Exchange Service – Revised and transferred to CRTC 21461 - Item 522.  
 Item 355 – Interexchange Off-Premise Service – Revised and transferred to CRTC 21461 – Item 522.  
 Item 360 – Interexchange Private Line Service – Revised and transferred to CRTC 21461 – Item 522.  
 Item 365 – Interexchange Tie Trunk Service – Revised and transferred to CRTC 21461 – Item 522.  
 Item 420 - Interexchange Television – Satellite Transmission Service – Service Withdrawn.  
 Item 510 – Megalink Service Promotion – Promotion Expired.  
 Item 590 - Music Transmission Service – Revised and transferred to CRTC 21461 - Item 510, Wired Music Transmission Service.  
 Item 615 – Local Channel Service (Outside the City of Edmonton) – Revised and transferred to CRTC 21461 – Item 522.  
 Item 620 – Local Channel Conditioning (Outside the City of Edmonton) – Revised and transferred to CRTC 21461 – Item 522.  
 Item 625 – Local Channel Service (In the City of Edmonton) – Revised and transferred to CRTC 21461 – Item 522.  
 Item 630 – Local Channel Conditioning (In the City of Edmonton) – Revised and transferred to CRTC 21461 – Item 522.  
 Item 708 - Megaplan Service Extension Features – Revised and transferred to CRTC 21461 - Item 506, Digital Private Line Service Extension Features.  
 Item 711 - Inter-Office Digital Channels – Revised and transferred to CRTC 21461 - Item 503.  
 Item 713 - International Private Line (IPL) Service – Revised and transferred to CRTC 21461 - Item 507.  
 Item 714 - High Capacity 45 Service – Revised and transferred to CRTC 21461 - Item 509.  
 Item 716 - Megaplan Satellite Access - Service offer abolished.  
 Item 718 - Megaplan Large Business Service – Revised and transferred to CRTC 21461 - Item 505, Digital Private Line Large Business Service.  
 Item 755 – Internet Call Director Free for 30 Days Promotion – Promotion Expired.  
 Item 800 – IntelliRoute Service Charge Waiver Promotion – Promotion Expired.

N

INDEX	ITEM NO.	PAGE NO.
Optical Fibre Service	325	200
Resale and Sharing of Service	130	56
Service Charges	550	464
Switched 56 Digital Service	505	423
TCI Centrex Contract Signing Bonus Promotion	680	617
TCI Exchanges – Rate Band and Extended Area Service (EAS) Classifications	435	332
TCI Megalink Contract Signing Bonus Promotion	700	634
Telephone Device For The Deaf	335	206
Temporary Disconnect	380	258
Toll Restriction Services	310	196
Toll Stations	145	79
Toll Terminal Service	220	116
Unsolicited Live Voice and Facsimile Calls	140	77
Universal Messaging	520	435
Voice Messaging Options Service	230	119
Wireless Payphone Service	580	497
Wireless Service Providers (WSP) – Network Access Service	555	471

- Item 120 - Tariff Subscription Service – Revised and transferred to CRTC 21461 - Item 400, TELUS Online Tariffs.
- Item 175 - Other Tariff Items Containing Operator Assistance Charges – Revised and transferred to CRTC 21461 - Item 308, Operator Services.
- Item 180 - Personal Auto-Dial Alarm System (PADAS) – service withdrawn.
- Item 190 – Two Free Months Additional Line Promotion –Promotion Expired.
- Item 195 - Special Number Service – Revised and transferred to CRTC 21461 - Item 307, Special Number Search.
- Item 205 – Public Telephone Service – Revised and transferred to CRTC 21461 – Item 205.
- Item 210 – Semi-Public Telephone Service – Revised and transferred to CRTC 21461 – Item 206.
- Item 225 – TCI Basic Local Exchange Promotion – Promotion Expired.
- Item 280 – Provincial E9-1-1 Service – Revised and transferred to CRTC 21461 – Item 203.
- Item 330 – Slow Speed Channel Service – withdrawn.
- Item 375 – TCI Smart Business Saving Pac Promotion – Promotion Expired.
- Item 405 - Support Service Structure – Revised and transferred to CRTC 21461 - Item 404.
- Item 440 – TELUS Payphone Card Promotion – Promotion Expired.
- Item 445 – Operator Services – Revised and transferred to CRTC 21461 - Item 308.
- Item 465 – Unlimited YAK PAK Promotion - Promotion Expired.
- Item 470 – Unlimited YAK PAK PLANet Promotion – Promotion Expired.
- Item 565 – TCI Centrex Small Business Promotion – Promotion Expired.
- Item 570 – Wireless Service Provider Enhanced Provincial 9-1-1 Network Access Service–Revised & transferred to CRTC 21461–Item 201.
- Item 595 - Wired Music Transmission Service – Revised and transferred to CRTC 21461 - Item 510.
- Item 600 – TCI Residential Local Exchange Promotion – Promotion Expired.
- Item 605 – TCI Smart Business Saving Pac Promotion – Promotion Expired.
- Item 610 – One Month Free Business Exchange Winback Promotion - Promotion Expired.
- Item 640 – TCI Additional Residential Line Promotion - Promotion Expired.
- Item 645 – TCI Business Local Exchange Service Charge Waiver Promotion – Promotion Expired.
- Item 650 – TCI Residential Local Exchange Service Charge Waiver Promotion – Promotion Expired.
- Item 655 – Remote Call Forwarding – Revised and transferred to CRTC 21461 – Item 314.
- Item 675 - Residence Service Package – Revised and transferred to CRTC 21461 - Item 302, Residence Value Bundle.
- Item 690 - YAK PAK Packages – Revised and transferred to CRTC 21461 - Item 303, Residence No Limits Bundle.
- Item 695 – Wireless System Operators (WSO) – Tower Service – Revised and transferred to TCI Carrier Access Tariff (CRTC 21462), Item 215, Radio Tower Access Service.
- Item 720 – Three More for Free and Call Answer Promotion – Promotion Expired.
- Item 725 – YAK PAK Prime Loyalty Promotion – Transfer to CRTC 18001, Item 690 – YAK PAK Packages.
- Item 730 – Slow Speed Channel Service Promotion – Promotion Expired.
- Item 745 – YAK PAK Family Extension Promotion – Promotion Expired.
- Item 765 – Residence Additional Line One Free Month Promotion – Promotion Expired.
- Item 815 – TCI Centrex Add a Line Promotion – Promotion Withdrawn.