



Akira brings healthcare to you: this virtual health app allows members and their family to conduct secure medical consultations with clinicians right on their phone or computer, by text or video chat.

What is Akira for?

Over 50% of primary care concerns traditionally seen in a doctor's office can be addressed through Akira.



Advice



Prescriptions



Referrals



Mental health



Imaging



Diagnosis



Labs

The Akira advantage

- **Beyond primary care.** Access to registered mental health specialists and wellness services.
- **Access to medical records.** Anytime access to medical records leads to increased patient engagement and trust in clinicians.
- **Continuity of care.** Members can build valuable relationships with Akira clinicians.
- **Highest rating in the industry.** Akira has the highest user ratings in the industry, from app stores and user feedback.
- **SOC2 compliant.** The highest level of security; conversations and videos are encrypted end-to-end.
- **EMR integration.** Leveraging our partnership with TELUS Health.
- **Team of experts.** Akira has a cross-country team of reliable, friendly and knowledgeable clinicians on staff.

On-demand

46.8 Sec

Median response time

National

Coverage in French & English

Available

24/7

Family friendly

One membership for
partners & children

Addressing the broad mental health spectrum

The scope of our mental health program is broad and continuously growing. Our team of dedicated nurse practitioners and registered specialists is always available for employees to get the help they need in a way that is simple and approachable - resulting in a happier, healthier, more engaged workforce.



Unlimited, unrestricted 24/7 mental health support, every day

Because we know mental health needs rarely come up at convenient times



Clinical screening & mental health assessments

To identify and diagnose patients' mental health needs



Text and video conversations

Lowering the barrier to difficult conversations



Personalized mental wellness plan management

We can quarterback the different components of your care



In-house bridge to psychiatry

Our psychiatrist works with our NPs to develop individual treatment plans



Referrals to registered mental health therapists

In-app video appointments with psychologists, psychotherapists, RSWs/MSWs

Ensuring continuity of care

Mental health patients **return five times** on average

When necessary, we schedule **in-person visits** in our national clinics

Building relationships with clinician schedule vs. "Uber model"

Proactive follow-ups from clinicians to ensure plan adherence

Quarterbacking multiple aspects of patients' **treatment plans**



I used this app because I was in psychological distress. I spoke to an NP and she listened attentively and showed great compassion. Illnesses are never easy to manage, but thanks to this woman's big heart I didn't feel as alone. She gave me tools to help me take on what I had to do, and followed up with me the next night to see how I was. Simply, wow!



Why employers need Akira

Canadians miss an average of 9.3 days of work each year for health-related reasons

40,000 Canadians each year spend 4-24 hours in the ER to renew prescriptions

4.5 million Canadians don't have access to a family doctor

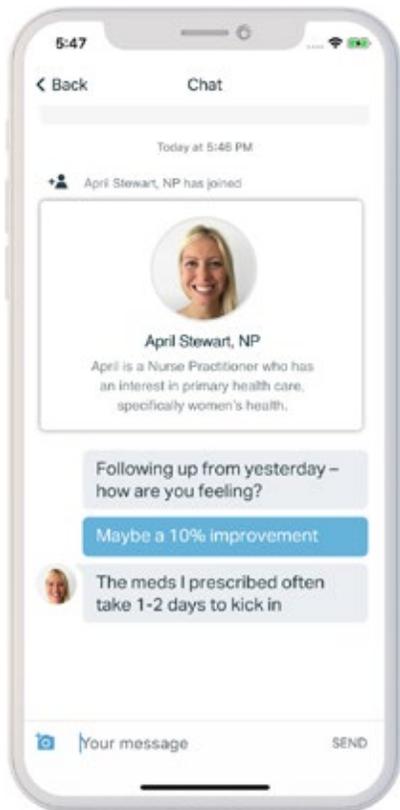


Convenient access to care for employees without having to leave work

Healthier workforce means increased productivity

Employees help avoid unnecessary costs by being proactive about their health

Access to care for employees traveling within or outside Canada



What you get with Akira

Easy and intuitive

A convenient virtual care solution for your employees that's simple and intuitive to use

Custom integration

Turn key offering from Akira team, including program roll out, member on-boarding and ongoing communication with employees

Technical support

Technical support from Akira when necessary



I wanted to say what a huge benefit this service is in making it possible to get these good things started, when the usual route of physically going to a doctor's office is daunting or conflicts with work. I just wanted to share that this is something that I think is life improving.



Patient needing a prescription and weight management support