

ITEM

303 **Residence No Limits Bundle**

ITEM

303.1 **Service Description**

The Residence No Limits Bundle (the “bundle”) is a bundled service offering consisting of the Company’s residence exchange service and Call Management Services, Item 300. This bundle provides residential customers who have the Company as their Local Exchange Carrier (LEC) at the time of billing, with a choice of up to thirteen of the following features (could include forborne Voice Mail services). Different rates apply depending on whether the Company is the customer's Primary Interexchange Carrier (PIC) or the customer generates a minimum monthly average revenue pursuant to Item 303.3 (Note 5).

The Item 303 bundle offering is grandfathered and not available to new residence customers effective 2009 05 25.

- Advanced Call Forwarding §
- Call Display
- Call Waiting
- Call Forwarding:
 - Variable
 - Busy §
 - No Answer
 - Busy/No Answer
 - Fixed
- Three-Way Calling
- SMART Ring
- Call Return
- Call Screen
- Caller Reveal
- Do Not Disturb™ §
- Visual Call Waiting (Note 3)
- Call Director Service § (Note 3)

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§ Features grandfathered (i.e., no longer available to existing bundle customers) effective 2009 05 25.

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303.2**Conditions of Service**

1. The bundle is available only to residential customers who have the Company as their LEC or LEC and PIC, at the time of billing. F
2. No Data Processing service charge will apply to subscribe or upgrade to the Residence No Limits Bundle.
3. A newly subscribed, paying customer who for any reason is not satisfied with the bundle may cancel within the first 30 days of service and receive a rebate of the first month's monthly rate for the feature package, not including the monthly rates and charges for the line. This rebate offer is not available to customers participating in any promotion or trial associated with the Residence No Limits Bundle (or Call Management Services, Item 300), or to requests for cancellation made after the first 30 days of service.
4. [RESERVED FOR FUTURE USE.]
5. Customers subscribing to the packages may choose less than thirteen (13) features, however, the full bundle price applies.
6. Customers moving to a different exchange may change their choice of features if any of their original choices are not available in the new exchange.

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Rates

The Customer shall pay to the Company the following rates and charges for Residence No Limits Bundle Service.

Residence No Limits Bundle

Service Item	Monthly Rate (Note 4)	
	Minimum Rate	Maximum Rate
a. LEC §	\$ 22.95	\$ #
b. LEC and PIC §	\$ 19.95	\$ #
c. LEC and PIC § (Note 5)	\$ 16.95	\$ #
c. Residence Exchange Service	Former TCI General Tariff (CRTC 18001) Item 425.3.1 or TCBC General Tariff (CRTC 1005) Item 32	

§ The Item 303 bundle offering is grandfathered and not available to new residence customers effective 2009 05 25.

* Customers shall pay a combination of either the sum of a and d, b and d or c and d.

Residence No Limits Contract Bundle

Service Item	Monthly Rate (Note 4)	
	Minimum Rate	Maximum Rate
a. LEC and PIC and 3-year Contract § (Note 6)	\$ 16.95	\$ #
b. Residence Exchange Service	Former TCI General Tariff (CRTC 18001) Item 425.3.1 or TCBC General Tariff (CRTC 1005) Item 32	

§ The Item 303 bundle offering is grandfathered and not available to new residence customers effective 2009 05 25.

* Customers shall pay the sum of a. and b.

Note 1: Reserved for future use

Note 2: Reserved for future use

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Note 3: When Visual Call Waiting or Call Director Service is activated for a customer that has chosen Call Waiting and Call Display as part of the Residence No Limits Bundle, Visual Call Waiting or Call Director Service will not be counted as a feature.

Note 4: The rates shown in this tariff do not apply to exchanges in sub-rate bands A1, B1, B2, B3, B4, B6 and B7 in British Columbia or sub-rate Bands A1, A2, A3, B1 and B3 in Alberta as the exchanges in these Sub-Rate Bands, as listed in CRTC 21461, Item 211, *Forborne Residential Local Exchange Services*, are forborne from regulation.

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Note 5: Eligible Customers for this monthly rate are the top twenty-five percent of Residence No Limits Bundle customers based on eligible revenues provided they: (a) have the Company as both their LEC and PIC for a consecutive three (3) month period prior to receiving this monthly rate; and (b) generate a minimum monthly average revenue amount over the previous one year period equivalent to \$50.00 from their services with the Company and its affiliates in Alberta. The \$50.00 minimum average monthly revenue amount includes any of the following:

- recurring monthly rates for Company residence customers associated with individual exchange service, packaged service (including Residence No Limits Bundle for existing customers), long distance services, Call Management Services and rental telephone sets;
- recurring monthly rates for dial-up or high-speed internet services provided by TELUS;
- usage charges for pay-per-use Call Management Service, Directory Assistance; or
- a fixed amount of \$40.00 per month for Residence No Limits Bundle customers who are also identified as TELUS Mobility customers.

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Note 6: Eligible customers for the Contract Bundle are Residence No Limits Bundle customers who, upon subscription¹ to the contract package:

- have the Company as their LEC and PIC and agree to retain the Company as their LEC and PIC for a consecutive three-year period; and
- agree to retain the Residence No Limits Bundle for a consecutive three-year period.

Upon expiration of the three-year contract period and subject to the following condition, the customer will be deemed to have agreed to commit to another immediately succeeding contract period of equal duration unless the subscription has been terminated.

- i. All Contract Bundle customers will be notified by the Company, either on their monthly bill or by letter, at least sixty (60) days before the end of the current contract term, as to when automatic renewal will take place, absent any indication by the customer to the contrary;

A termination liability charge of \$60 will be levied upon customers who terminate their Contract Bundle prior to the end of the three-year contract term. The termination liability is waived for customers who, during the three-year contract term, migrate from the Contract Bundle in this Tariff Item to one of the Contract Bundles offered under Item 302, Residence Value Bundle.

When customers migrate from this Contract Bundle to another, a new three-year contract term will be assumed to have commenced at the new Contract Bundle subscription date.

¹ Upon subscription, eligible residential customers will receive a fulfillment letter from the Company.

Item 303.4A – Residence No Limits Bundle Promotion – expired and deleted.