ITEM 425 **Exchange Service**

ITEM 425.1 **Service Description**

1. Exchange Service consists of the provision of service and equipment necessary for telephone communications between Customers in the same Exchange Area and between such Customers and the message toll Facilities for that Exchange Area.

2. Exchange Service will be provided to a Customer's location, within any specified Exchange Area, only from the local switching center which serves that area.

3. The standard Exchange Service within the Base Rate Area consists of the following classifications:

   a. Business

      i. Centrex
      ii. Individual Line
      iii. Multi-line
      iv. ISDN-PRI Service
      v. ISDN-BRI Service C |

   b. Residence

      i. Individual Line

4. The standard Exchange Service outside the Base Rate Area consists of the following classifications:

   a. Business

      i. Centrex
      ii. Individual Line
      iii. Multi-line
      iv. ISDN-PRI Service
      v. ISDN-BRI Service |

   b. Residence |

      i. Individual Line

ITEM 425 **Exchange Service – Continued**

ITEM 425.2 **Conditions of Service**

The provision of Residence classified Exchange Service and Business classified Exchange Service is subject to the following conditions:

1. The Rotary Hunt feature is a standard feature offering with Business Multi-line Service.

2. Touch Tone is the standard service offering for Residence Individual Line Service, Business Individual Line Service and Business Multi-line Service.

3. Residence Individual Line Service Customers in Edmonton with Rotary Dial service may continue to have Rotary Dial service until the Customer either obtains additional Residence Individual Line Service at the same premise or moves from the current premise.

4. Basic Service will terminate at a Network Interface Demarcation Point. The Network Interface Demarcation Point will serve as the interconnection point between the TCI network and the Customer Premise Wiring. The Network Interface Demarcation Point will be applicable for terminal equipment regardless if the equipment is rented from TCI, purchased outright from TCI or purchased from another Person. A Network Protection Device will be supplied by TCI as a part of the network service.

5. The Customer shall pay additional charges for unusual expenses incurred or for special equipment (loaded cable, loop extenders, repeaters, etc.) to establish or upgrade Business or Residence Exchange Service when special services (Off-Premise Extensions, Tie Trunks, Long Locals, etc.) are utilized by the Customer in conjunction with the Exchange Services.

ITEM 425 **Exchange Service - Continued**

ITEM 425.3 **Rates**

The Customer shall pay the monthly rates as shown in the following tables for Residence Individual Line Service, Business Individual Line Service and Business Multi-line Service. Such rates and charges are in addition to other rates and charges that may be applicable including, but not limited to, charges for Service Charge (General Tariff Item 550).

1. Exchange Service Rates for all Residence Exchanges:

Rate Band		Individual Line Service (Notes 2 & 5)			
Band	Sub-band (Note 4)	Current Rate	Minimum Rate	Maximum Rate	
A	A1	N/A	N/A (Note 3)	N/A (Note 3)	
	A2	N/A	N/A(Note 3)	N/A (Note 3)	
	A3	N/A	N/A (Note 3)	N/A (Note 3)	
B	B1	N/A	N/A (Note 3)	N/A (Note 3)	
	B2	N/A	#	$24.51	
	B3	N/A	N/A (Note 3)	N/A(Note 3)	
	B4	N/A	#	$20.95	
C	C1	N/A	#	$26.56	
	C2	N/A	#	$26.56	
	C3	N/A	N/A (Note 3)	N/A (Note 3)	
D	D1	N/A	#	$26.56	
	D2	N/A	#	$29.25	
	D3	N/A	#	$26.56	
	D4	N/A	#	$27.10	
	D5	N/A	N/A (Note 3)	N/A (Note 3)	
	D6	N/A	#	$26.02	
E	E1	$31.55	N/A	N/A	A
	E2	$34.45	N/A	N/A	|
	E3	$31.55	N/A	N/A	|
	E4	$31.59	N/A	N/A	|
	E5	$34.34	N/A	N/A	|
F	F1	N/A (Note 3)	N/A	N/A	
	F2	$34.45	N/A	N/A	|
	F3	$32.24	N/A	N/A	|
	F4	$31.59	N/A	N/A	|
	F5	$34.34	N/A	N/A	|
	F6	$31.58	N/A	N/A	|
	F7	$32.24	N/A	N/A	|
G	G1	$31.59	N/A	N/A	|
	G2	$31.55	N/A	N/A	|

* Sub-band for Residence Individual Line Touch Tone service in Edmonton Exchange only.
** Sub-band for Residence Individual Line Rotary Dial service in Edmonton Exchange only.

ITEM
425 **Exchange Service - Continued**

ITEM
425.3 **Rates - Continued**

1. Exchange Service Rates for all Business Exchanges:

Rate Band		Individual Line Service (Note 1)			Multi-line Service (Note 1)			
Band	Sub-band (Note 4)	Current Rate	Minimum Rate	Maximum Rate	Current Rate	Minimum Rate	Maximum Rate	
A	A1	N/A	N/A	N/A	N/A	N/A	N/A	
	A2	N/A	N/A	N/A	N/A	N/A	N/A	
B	B1	N/A	N/A	N/A	N/A	N/A	N/A	
	B2	$ 73.00	#	#	$ 73.00	#	#	A
	B3	N/A	N/A	N/A	N/A	N/A	N/A	
C	C1	N/A	N/A	N/A	N/A	N/A	N/A	
	C2	95.00	#	#	95.00	#	#	|
	C3	N/A	N/A	N/A	N/A	N/A	N/A	
D	D1	N/A	N/A	N/A	N/A	N/A	N/A	
	D2	95.00	#	#	95.00	#	#	|
	D3	95.00	#	#	95.00	#	#	|
	D4	95.00	#	#	95.00	#	#	|
	D5	N/A	N/A	N/A	N/A	N/A	N/A	
	D6	95.00	#	#	95.00	#	#	|
E	E1	95.00	#	#	95.00	#	#	|
	E2	95.00	#	#	95.00	#	#	|
	E3	95.00	#	#	95.00	#	#	|
	E4	95.00	#	#	95.00	#	#	|
	E5	95.00	#	#	95.00	#	#	|
F	F1	N/A	N/A	N/A	N/A	N/A	N/A	
	F2	95.00	#	#	95.00	#	#	|
	F3	95.00	#	#	95.00	#	#	|
	F4	95.00	#	#	95.00	#	#	|
	F5	95.00	#	#	95.00	#	#	|
	F6	95.00	#	#	95.00	#	#	|
	F7	N/A	N/A	N/A	N/A	N/A	N/A	
G	G1	95.00	#	#	95.00	#	#	|
	G2	95.00	#	#	95.00	#	#	|

Provided to the Commission in confidence.

ITEM 425 **Exchange Service - Continued**

ITEM 425.3 **Rates - Continued**

Note 1: Contracted monthly rates are available for eligible Customers under the Local Business Contract Option (Item 425.4).

Note 2: A maximum of 3 residence lines per billed number may be configured with multi-line capability. An additional monthly charge of $3.60 applies to each line in the multi-line group.

Note 3: The rates shown in the tariff do not apply to Sub-Rate Bands A1, A2, A3, B1, B3, C3, D5 and F1 as the exchanges, in these sub-rate bands, as listed in General Tariff (CRTC 21461) Item 211, *Forborne Residential Local Exchange Services,* are forborne from regulation.

Note 4: The rates shown in this tariff do not apply to Sub-Rate Bands A1, A2, B1, B3, C1, C3, D5 and F7 as the exchanges in these sub-rate bands, as listed in General Tariff (CRTC 21461) Item 212, *Forborne Business Local Exchange Services,* are forborne from regulation. C | | |

Note 5: Rates for Band A to G are within the Rate Ranges framework established by the Commission in Telecom Decision CRTC 2007-36, 25 May 2007.

2. The following Rate Bands have been categorized by TCI based on the Company's Central Office serving areas and Exchanges:

Rate Band A	Downtown Calgary and Edmonton.
Rate Band B	The rest of Calgary and Edmonton, Ft. McMurray, Medicine Hat, Grande Prairie, Red Deer, Lethbridge, Sherwood Park, Lloydminster and St. Albert.
Rate Band C	Airdrie, Edmonton Int'l Airport, Stony Plain, Brooks, Camrose, Ft. Saskatchewan, Wetaskiwin, Leduc, Drayton Valley and Spruce Grove.
Rate Band D	All the remaining Central Office serving areas and Exchanges.
Rate Band E	Exchanges with less than or equal to 1,500 total NAS.
Rate Band F	Exchanges with greater than 1,500 and less than 8,000 total NAS where the average loop length is greater than four kilometres.
Rate Band G	Remote exchanges (e.g., without year-round road access or found in remote parts of the Company's serving territory).

Note: Contracted monthly rates are available for eligible Customers under the Local Business Contract Option (Item 425.4).

3. Each Rate Band has been further categorized into Sub-bands by TCI based on the Company's Exchanges and Extended Areas Service (EAS) as follows:

ITEM 425 **Exchange Service - Continued**

ITEM 425.3 **Rates - Continued**

(See General Tariff Item 435 for further detail and for the Sub-band classification of individual exchange.)

Sub-band	Description	
A1	Calgary Core	
A2	Edmonton Core	
A3	Edmonton Core (Residence – Rotary Dial service)	
B1	Calgary – Band B	
B2	Rural Band B Regional Centres	
B3	Edmonton – Band B	
B4	Edmonton – Band B (Residence – Rotary Dial service)	
C1	Rural Band C - with same EAS as Edmonton or Calgary Exchange	
C2	Rural Band C Regional Centres	
C3	Rural Band C Exchanges - which are not Regional Centres	
D1	Rural Band D Exchanges - with same EAS as Edmonton or Calgary Exchange	
D2	Rural Band D Exchanges - with extensive EAS into major urban centres	
D3	Rural Band D Regional Centres.	
D4	Rural Band D Exchanges where prior to 2000 05 01 the Residence Individual Line plus Extended Flat Rate Calling (EFRC) monthly rates were between $23.00 and $24.75 per month.	
D5	Rural Band D Exchanges where prior to 2000 05 01 the Residence Individual Line plus Extended Flat Rate Calling (EFRC) monthly rates were between $25.00 and $27.50 per month.	
D6	Rural Band D Exchanges where prior to 2000 05 01 the Residence Individual Line plus Extended Flat Rate Calling (EFRC) monthly rates were between $22.00 (i.e., no EFRC) and $22.75 per month.	
E1	Rural Band E Exchanges where prior to 2000 05 01 the Residence Individual Line plus Extended Flat Rate Calling (EFRC) monthly rates were between $22.00 (i.e., no EFRC) and $22.75 per month.	N
E2	Rural Band E Exchanges - with extensive EAS into major urban centres	|
E3	Rural Band E Regional Centres.	|
E4	Rural Band E Exchanges where prior to 2000 05 01 the Residence Individual Line plus Extended Flat Rate Calling (EFRC) monthly rates were between $23.00 and $24.75 per month.	|
E5	Rural Band E Exchanges where prior to 2000 05 01 the Residence Individual Line plus Extended Flat Rate Calling (EFRC) monthly rates were between $25.00 and $27.50 per month.	|

ITEM 425 **Exchange Service - Continued**

ITEM 425.3 **Rates - Continued**

Sub-band	Description
F1	Rural Band F Exchanges - with same EAS as Edmonton or Calgary Exchange
F2	Rural Band F Exchanges - with extensive EAS into major urban centres
F3	Rural Band F Regional Centres.
F4	Rural Band F Exchanges where prior to 2000 05 01 the Residence Individual Line plus Extended Flat Rate Calling (EFRC) monthly rates were between $23.00 and $24.75 per month.
F5	Rural Band F Exchanges where prior to 2000 05 01 the Residence Individual Line plus Extended Flat Rate Calling (EFRC) monthly rates were between $25.00 and $27.50 per month.
F6	Rural Band F Exchanges where prior to 2000 05 01 the Residence Individual Line plus Extended Flat Rate Calling (EFRC) monthly rates were between $22.00 (i.e., no EFRC) and $22.75 per month.
F7	Rural Band F Regional Centres
G1	Rural Band G Exchanges where prior to 2000 05 01 the Residence Individual Line plus Extended Flat Rate Calling (EFRC) monthly rates were between $23.00 and $24.75 per month.
G2	Rural Band G Exchanges where prior to 2000 05 01 the Residence Individual Line plus Extended Flat Rate Calling (EFRC) monthly rates were between $22.00 (i.e., no EFRC) and $22.75 per month.

N

4. Extended Area Service (EAS) shall be provided in accordance with General Tariff Item 240. M

M – Transferred from Page 330.

ITEM 425 **Exchange Service - Continued**

ITEM 425.4 **Local Business Contract Option**

1. The Local Business Contract Option provides Customers with Business Individual and Business Multi-line Service on a contract basis under certain rates, terms and conditions as specified below. For Customers who have also selected TCI as their Primary Interexchange Carrier (PIC) for long distance services, discounts on the Local Business Contract Option monthly service rate will apply.

   a. Access lines located in forborne and non-forborne exchanges under the following classifications of Business Exchange Service are eligible for the Local Business Contract Option. Access lines in forborne exchanges which are provisioned below the Commission-approved floor price may not be eligible for the Local Business Contract Option. C

      i. Business Individual Lines

         This includes the business exchange access component of other types of services offered in TCI's General Tariff, the former TELUS Communications Inc.'s General Tariff – Basic Services and Competitive Network Services Tariff, and the former TELUS Communications (Edmonton) Inc.'s General Tariff, when the rates for these other types of exchange access components are provided in Item 425.3 for Business Individual Line Service. This includes, but is not limited to, the Business Individual Line for Dataline Service (General Tariff Item 215).

      ii. Business Multi-lines

         The business exchange access component of other types of services offered in TCI's General Tariff, the former TELUS Communications Inc.'s General Tariff – Basic Services and Competitive Network Services Tariff, and the former TELUS Communications (Edmonton) Inc.'s General Tariff, when the rates for these other types of business exchange access components are provided in Item 425.3 for Business Multi-line Service.

      iii. Business exchange services subject to rate reductions under General Tariff Item 380, Temporary Disconnect, or General Tariff Item 430, Deductions - Churches, Community Centres and Senior Citizen Drop-In Centres, are not eligible for the Local Business Contract Option.

ITEM
425 **Exchange Service - Continued**

ITEM
425.4 **Local Business Contract Option – Continued**

b. In order to be eligible for the Local Business Contract Option, the Customer must agree to a minimum monthly commitment of 4, 10, 40, 100, 250, 500, or 2000 in-service eligible access quantities, as specified in 1.a above, for an applicable minimum contract period of one (1) year, three (3) years or five (5) years, and must meet the minimum monthly access quantity commitment for each month of the contract period. The monthly rates for the Local Business Contract Option will be based on the minimum monthly access quantity commitment level and minimum contract period.

The Customer may also include the following in the access quantities eligible for meeting the minimum monthly commitment, including the following access quantities which are provided in forborne exchanges. Eligible accesses in forborne exchanges which are provisioned below the Commission-approved floor price may not be included in the access quantities eligible for meeting the minimum monthly commitment.

i. Eligible lines as specified in TELUS Communications (B.C.) Inc.'s ("TCBC") General Tariff (CRTC 1005) Item 32.F, Local Business Contract Option. This aggregation of TCI and TCBC Local Business Contract Option eligible lines is subject to the condition that the Customer has a minimum monthly commitment of at least 100 in-service eligible lines in the serving territory of either TCI or TCBC.

ii. ISDN-PRI PSTN Links as specified in Item 495 and ISDN-PRI PSTN Connectivity as specified in TCBC General Tariff Item 470. C

c. In order to be eligible for the TCI PIC Discount on the monthly contracted rates, Customers must have selected TCI as their PIC for long distance services on the applicable eligible access line(s).

2. Rates

The following rate schedules specify the monthly service rates per access line by rate sub-band and are based on the minimum monthly commitment of eligible access quantities for each minimum contract period. The schedules also include the percent discounts that apply to the monthly rates for Customers who have selected TCI as their PIC.

Applicable service charges will be waived for migration of existing lines to the Local Business Contract Option. Applicable service charges will also be waived if the Customer changes their type of service from an exchange access line not eligible for the Local Business Contract Option, to an eligible access line included in the Local Business Contract Option. No service charges, however, will be waived when a field visit is required or when hourly rates would normally be incurred. All other service charges applicable to Business Individual Lines, Business Multi-lines and other eligible business exchange access components will apply as specified in the applicable tariff items for these services.

No service charges apply for new Local Business Contract Option customers signing a three (3) or five (5) year contract and ordering eligible lines in Rate Band A and/or Rate Band B within the first thirty (30) days of the contract period.

Extended Area Service (EAS) shall be provided in accordance with General Tariff Item 240.

ITEM 425 **Exchange Service - Continued**

ITEM 425.4 **Local Business Contract Option – Continued**

Rates Per Month (Note 1 and Note 3)

a. One Year Contract	Rate Sub-Bands B2	C2	D2	
i. Minimum Monthly Commitment of 4 Access Lines				
a. Each Individual Business Line	$36.54	$58.72	$61.29	C
TCI PIC Discount (Note 2)	0.90%	0.90%	0.90%	
b. Each Business Multi-line	$37.51	$64.49	$69.05	
TCI PIC Discount (Note 2)	1.50%	1.50%	1.50%	
ii. Minimum Monthly Commitment of 10 Access Lines				
a. Each Individual Business Line	$36.44	$58.64	$61.29	
TCI PIC Discount (Note 2)	1.50%	1.50%	1.50%	
b. Each Business Multi-line	$37.41	$64.49	$69.05	
TCI PIC Discount (Note 2)	2.50%	2.50%	2.50%	
iii. Minimum Monthly Commitment of 40 Access Lines				
a. Each Individual Business Line	$36.13	$58.43	$61.29	
TCI PIC Discount (Note 2)	2.40%	2.40%	2.40%	
b. Each Business Multi-line	$37.10	$64.49	$69.05	
TCI PIC Discount (Note 2)	4.00%	4.00%	4.00%	
iv. Minimum Monthly Commitment of 100 Access Lines				
a. Each Individual Business Line	$35.83	$58.14	$61.29	
TCI PIC Discount (Note 2)	3.00%	3.00%	3.00%	
b. Each Business Multi-line	$36.79	$64.25	$69.05	
TCI PIC Discount (Note 2)	5.00%	5.00%	5.00%	
v. Minimum Monthly Commitment of 250 Access Lines				
a. Each Individual Business Line	$35.83	$58.14	$61.29	
TCI PIC Discount (Note 2)	3.30%	3.30%	3.30%	
b. Each Business Multi-line	$36.79	$64.25	$69.05	
TCI PIC Discount (Note 2)	5.50%	5.50%	5.50%	
vi. Minimum Monthly Commitment of 500 Access Lines				
a. Each Individual Business Line	$35.62	$58.14	$61.29	
TCI PIC Discount (Note 2)	3.60%	3.60%	3.60%	
b. Each Business Multi-line	$36.59	$64.25	$69.05	
TCI PIC Discount (Note 2)	6.00%	6.00%	6.00%	

ITEM
425 **Exchange Service – Continued**

ITEM
425.4 **Local Business Contract Option – Continued**

Rates Per Month (Note 1)

a. One Year Contract	Rate Sub-Bands D1, E5	D4	E2, E4, F2, F3, F4, F5	D3, D6, E1, E3, F1, F6, G2	G1	C
i Minimum Monthly Commitment of 4 Access Lines						
a. Each Individual Business Line	$70.64	$64.37	$67.45	$76.42	$72.97	
TCI PIC Discount (Note 2)	0.90%	0.90%	0.90%	0.90%	0.90%	
b. Each Business Multi-line	$76.12	$72.52	$72.69	$82.35	$78.64	
TCI PIC Discount (Note 2)	1.50%	1.50%	1.50%	1.50%	1.50%	
ii. Minimum Monthly Commitment of 10 Access Lines						
a. Each Individual Business Line	$70.64	$64.37	$67.45	$76.42	$72.97	
TCI PIC Discount (Note 2)	1.50%	1.50%	1.50%	1.50%	1.50%	
b. Each Business Multi-line	$76.12	$72.52	$72.69	$82.35	$78.64	
TCI PIC Discount (Note 2)	2.50%	2.50%	2.50%	2.50%	2.50%	
iii. Minimum Monthly Commitment of 40 Access Lines						
a. Each Individual Business Line	$70.64	$64.37	$67.45	$76.42	$72.97	
TCI PIC Discount (Note 2)	2.40%	2.40%	2.40%	2.40%	2.40%	
b. Each Business Multi-line	$76.12	$72.52	$72.69	$82.35	$78.64	
TCI PIC Discount (Note 2)	4.00%	4.00%	4.00%	4.00%	4.00%	
iv. Minimum Monthly Commitment of 100 Access Lines						
a. Each Individual Business Line	$70.64	$64.37	$67.45	$76.42	$72.97	
TCI PIC Discount (Note 2)	3.00%	3.00%	3.00%	3.00%	3.00%	
b. Each Business Multi-line	$76.12	$72.52	$72.69	$82.35	$78.64	
TCI PIC Discount (Note 2)	5.00%	5.00%	5.00%	5.00%	5.00%	
v. Minimum Monthly Commitment of 250 Access Lines						
a. Each Individual Business Line	$70.64	$64.37	$67.45	$76.42	$72.97	
TCI PIC Discount (Note 2)	3.30%	3.30%	3.30%	3.30%	3.30%	
b. Each Business Multi-line	$76.12	$72.52	$72.69	$82.35	$78.64	
TCI PIC Discount (Note 2)	5.50%	5.50%	5.50%	5.50%	5.50%	
vi. Minimum Monthly Commitment of 500 Access Lines						
a. Each Individual Business Line	$70.64	$64.37	$67.45	$76.42	$72.97	
TCI PIC Discount (Note 2)	3.60%	3.60%	3.60%	3.60%	3.60%	
b. Each Business Multi-line	$76.12	$72.52	$72.69	$82.35	$78.64	
TCI PIC Discount (Note 2)	6.00%	6.00%	6.00%	6.00%	6.00%	

ITEM
425 **Exchange Service – Continued**

ITEM
425.4 **Local Business Contract Option – Continued**

Rates Per Month (Note 1 and Note 3)

	Rate Sub Bands		
b. Three Year Contract	B2	C2	D2
i Minimum Monthly Commitment of 4 Access Lines			
a. Each Individual Business Line	$36.13	$58.72	$61.29
TCI PIC Discount (Note 2)	1.50%	1.50%	1.50%
b. Each Business Multi-line	$37.10	$64.49	$69.05
TCI PIC Discount (Note 2)	2.50%	2.50%	2.50%
ii. Minimum Monthly Commitment of 10 Access Lines			
a. Each Individual Business Line	$35.83	$58.64	$61.29
TCI PIC Discount (Note 2)	2.70%	2.70%	2.70%
b. Each Business Multi-line	$36.79	$64.49	$69.05
TCI PIC Discount (Note 2)	4.50%	4.50%	4.50%
iii. Minimum Monthly Commitment of 40 Access Lines			
a. Each Individual Business Line	$35.52	$58.43	$61.29
TCI PIC Discount (Note 2)	3.90%	3.90%	3.90%
b. Each Business Multi-line	$36.49	$64.49	$69.05
TCI PIC Discount (Note 2)	6.50%	6.50%	6.50%
iv. Minimum Monthly Commitment of 100 Access Lines			
a. Each Individual Business Line	$35.22	$58.14	$61.29
TCI PIC Discount (Note 2)	4.80%	4.80%	4.80%
b. Each Business Multi-line	$36.18	$64.25	$69.05
TCI PIC Discount (Note 2)	8.00%	8.00%	8.00%
v. Minimum Monthly Commitment of 250 Access Lines			
a. Each Individual Business Line	$35.22	$58.14	$61.29
TCI PIC Discount (Note 2)	5.70%	5.70%	5.70%
b. Each Business Multi-line	$36.18	$64.25	$69.05
TCI PIC Discount (Note 2)	9.50%	9.50%	9.50%
vi. Minimum Monthly Commitment of 500 Access Lines			
a. Each Individual Business Line	$35.02	$58.14	$61.29
TCI PIC Discount (Note 2)	6.60%	6.60%	6.60%
b. Each Business Multi-line	$35.97	$64.25	$69.05
TCI PIC Discount (Note 2)	11.00%	11.00%	11.00%
vii. Minimum Monthly commitment of 2000 Access Lines			
a. Each Individual Business Line	$34.71	$57.85	$61.29
TCI PIC Discount (Note 2)	8.40%	8.40%	8.40%
b. Each Business Multi-line	$35.67	$64.13	$69.05
TCI PIC Discount (Note 2)	14.00%	14.00%	14.00%

C

ITEM 425 **Exchange Service – Continued**

ITEM 425.4 **Local Business Contract Option – Continued**

Rates Per Month (Note 1)

b. Three Year Contract	Rate Sub-Bands D1, E5	D4	E2, E4, F2, F3, F4, F5	D3, D6, E1, E3, F1, F6, G2	G1	C
i Minimum Monthly Commitment of 4 Access Lines						
a. Each Individual Business Line	$70.64	$64.37	$67.45	$76.42	$72.97	
TCI PIC Discount (Note 2)	1.50%	1.50%	1.50%	1.50%	1.50%	
b. Each Business Multi-line	$76.12	$72.52	$72.69	$82.35	$78.64	
TCI PIC Discount (Note 2)	2.50%	2.50%	2.50%	2.50%	2.50%	
ii. Minimum Monthly Commitment of 10 Access Lines						
a. Each Individual Business Line	$70.64	$64.37	$67.45	$76.42	$72.97	
TCI PIC Discount (Note 2)	2.70%	2.70%	2.70%	2.70%	2.70%	
b. Each Business Multi-line	$76.12	$72.52	$72.69	$82.35	$78.64	
TCI PIC Discount (Note 2)	4.50%	4.50%	4.50%	4.50%	4.50%	
iii. Minimum Monthly Commitment of 40 Access Lines						
a. Each Individual Business Line	$70.64	$64.37	$67.45	$76.42	$72.97	
TCI PIC Discount (Note 2)	3.90%	3.90%	3.90%	3.90%	3.90%	
b. Each Business Multi-line	$76.12	$72.52	$72.69	$82.35	$78.64	
TCI PIC Discount (Note 2)	6.50%	6.50%	6.50%	6.50%	6.50%	
iv. Minimum Monthly Commitment of 100 Access Lines						
a. Each Individual Business Line						
TCI PIC Discount (Note 2)	$70.64	$64.37	$67.45	$76.42	$72.97	
b. Each Business Multi-line	4.80%	4.80%	4.80%	4.80%	4.80%	
TCI PIC Discount (Note 2)	$76.12	$72.52	$72.69	$82.35	$78.64	
	8.00%	8.00%	8.00%	8.00%	8.00%	
v. Minimum Monthly Commitment of 250 Access Lines						
a. Each Individual Business Line						
TCI PIC Discount (Note 2)	$70.64	$64.37	$67.45	$76.42	$72.97	
b. Each Business Multi-line	5.70%	5.70%	5.70%	5.70%	5.70%	
TCI PIC Discount (Note 2)	$76.12	$72.52	$72.69	$82.35	$78.64	
	9.50%	9.50%	9.50%	9.50%	9.50%	
vi. Minimum Monthly Commitment of 500 Access Lines						
a. Each Individual Business Line						
TCI PIC Discount (Note 2)	$70.64	$64.37	$67.45	$76.42	$72.97	
b. Each Business Multi-line	6.60%	6.60%	6.60%	6.60%	6.60%	
TCI PIC Discount (Note 2)	$76.12	$72.52	$72.69	$82.35	$78.64	
	11.00%	11.00%	11.00%	11.00%	11.00%	
vii Minimum Monthly commitment of 2000 Access Lines						
a. Each Individual Business Line						
TCI PIC Discount (Note 2)	$70.64	$64.37	$67.45	$76.42	$72.97	
b. Each Business Multi-line	8.40%	8.40%	8.40%	8.40%	8.40%	
TCI PIC Discount (Note 2)	$76.12	$72.52	$72.69	$82.35	$78.64	
	14.00%	14.00%	14.00%	14.00%	14.00%	

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ITEM
425.4 **Local Business Contract Option – Continued**

Rates Per Month (Note 1 and Note 3)

	Rate Sub Bands		
c. Five Year Contract	B2	C2	D2
i Minimum Monthly Commitment of 4 Access Lines			
a. Each Individual Business Line	$35.83	$58.72	$61.29
TCI PIC Discount (Note 2)	2.70%	2.70%	2.70%
b. Each Business Multi-line	$36.79	$64.49	$69.05
TCI PIC Discount (Note 2)	4.50%	4.50%	4.50%
ii. Minimum Monthly Commitment of 10 Access Lines			
a. Each Individual Business Line	$35.52	$58.64	$61.29
TCI PIC Discount (Note 2)	4.50%	4.50%	4.50%
b. Each Business Multi-line	$36.49	$64.49	$69.05
TCI PIC Discount (Note 2)	7.50%	7.50%	7.50%
iii. Minimum Monthly Commitment of 40 Access Lines			
a. Each Individual Business Line	$35.22	$58.43	$61.29
TCI PIC Discount (Note 2)	4.80%	4.80%	4.80%
b. Each Business Multi-line	$36.18	$64.49	$69.05
TCI PIC Discount (Note 2)	8.00%	8.00%	8.00%
iv. Minimum Monthly Commitment of 100 Access Lines			
a. Each Individual Business Line	$34.91	$58.14	$61.29
TCI PIC Discount (Note 2)	6.00%	6.00%	6.00%
b. Each Business Multi-line	$35.87	$64.25	$69.05
TCI PIC Discount (Note 2)	10.00%	10.00%	10.00%
v. Minimum Monthly Commitment of 250 Access Lines			
a. Each Individual Business Line	$34.91	$58.14	$61.29
TCI PIC Discount (Note 2)	7.20%	7.20%	7.20%
b. Each Business Multi-line	$35.87	$64.25	$69.05
TCI PIC Discount (Note 2)	12.00%	12.00%	12.00%
vi. Minimum Monthly Commitment of 500 Access Lines			
a. Each Individual Business Line	$34.71	$58.14	$61.29
TCI PIC Discount (Note 2)	8.40%	8.40%	8.40%
b. Each Business Multi-line	$35.67	$64.25	$69.05
TCI PIC Discount (Note 2)	14.00%	14.00%	14.00%

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ITEM
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ITEM
425.4 **Local Business Contract Option – Continued**

Rates Per Month (Note 1)

c. Five Year Contract	Rate Sub-Bands D1, E5	D4	E2, E4, F2, F3, F4, F5	D3, D6, E1, E3, F1, F6, G2	G1	C
i Minimum Monthly Commitment of 4 Access Lines						
a. Each Individual Business Line	$70.64	$64.37	$67.45	$76.42	$72.97	
TCI PIC Discount (Note 2)	2.70%	2.70%	2.70%	2.70%	2.70%	
b. Each Business Multi-line	$76.12	$72.52	$72.69	$82.35	$78.64	
TCI PIC Discount (Note 2)	4.50%	4.50%	4.50%	4.50%	4.50%	
ii. Minimum Monthly Commitment of 10 Access Lines						
a. Each Individual Business Line	$70.64	$64.37	$67.45	$76.42	$72.97	
TCI PIC Discount (Note 2)	4.50%	4.50%	4.50%	4.50%	4.50%	
b. Each Business Multi-line	$76.12	$72.52	$72.69	$82.35	$78.64	
TCI PIC Discount (Note 2)	7.50%	7.50%	7.50%	7.50%	7.50%	
iii. Minimum Monthly Commitment of 40 Access Lines						
a. Each Individual Business Line	$70.64	$64.37	$67.45	$76.42	$72.97	
TCI PIC Discount (Note 2)	4.80%	4.80%	4.80%	4.80%	4.80%	
b. Each Business Multi-line	$76.12	$72.52	$72.69	$82.35	$78.64	
TCI PIC Discount (Note 2)	8.00%	8.00%	8.00%	8.00%	8.00%	
iv. Minimum Monthly Commitment of 100 Access Lines						
a. Each Individual Business Line	$70.64	$64.37	$67.45	$76.42	$72.97	
TCI PIC Discount (Note 2)	6.00%	6.00%	6.00%	6.00%	6.00%	
b. Each Business Multi-line	$76.12	$72.52	$72.69	$82.35	$78.64	
TCI PIC Discount (Note 2)	$10.00%	10.00%	$10.00%	10.00%	10.00%	
v. Minimum Monthly Commitment of 250 Access Lines						
a. Each Individual Business Line	$70.64	$64.37	$67.45	$76.42	$72.97	
TCI PIC Discount (Note 2)	7.20%	7.20%	7.20%	7.20%	7.20%	
b. Each Business Multi-line	$76.12	$72.52	$72.69	$82.35	$78.64	
TCI PIC Discount (Note 2)	12.00%	12.00%	12.00%	12.00%	12.00%	
vi. Minimum Monthly Commitment of 500 Access Lines						
a. Each Individual Business Line	$70.64	$64.37	$67.45	$76.42	$72.97	
TCI PIC Discount (Note 2)	8.40%	8.40%	8.40%	8.40%	8.40%	
b. Each Business Multi-line	$76.12	$72.52	$72.69	$82.35	$78.64	
TCI PIC Discount (Note 2)	14.00%	14.00%	14.00%	14.00%	14.00%	

Note 1: If Exchange Service monthly rates (Item 425.3) are reduced for Individual Business lines or Business Multi-lines in any rate band, then, subject to CRTC approval, the corresponding Local Business Contract Option rates for those types of eligible lines in the applicable rate bands will be less than the reduced monthly rate.

Note 2: Customers must be PIC'd to TCI on the applicable access line at time of billing in order to be eligible for the TCI PIC Discount in the following month.

Note 3: The rates in this tariff do not apply to exchanges in Sub-Rate Bands A1, A2, B1, B3, C1, C3, D5 and F7 as the exchanges in these sub-rate bands, as listed in General Tariff (CRTC 21461) Item 212, *Forborne Business Local Exchange Services*, are forborne from regulation.

ITEM
425.4 **Local Business Contract Option – Continued**

3. Conditions of Service

a. An eligible line cannot be included in more than one Local Business Contract Option at any point in time. All access lines in the same multi-line hunt arrangement must be included in the same Local Business Contract Option. Less than the total number of lines in a multi-line hunt group cannot be included in a Local Business Contract Option.

b. The contracted monthly rate applies for all eligible lines in the Local Business Contract Option, even if the number of eligible lines exceeds by any number the minimum commitment level contracted by the Customer. A Customer may, however, opt to have eligible lines included in the minimum line commitment, rated at the monthly exchange service rate (Item 425.3) rather than the contracted monthly rate.

c. If the minimum monthly commitment is not met after the first 30 days of the contract period, the Company will bill the Customer $35.00 per line for the shortfall in number of eligible lines, in addition to the charges for in-service eligible lines at the applicable contracted rate, for each month that the minimum commitment is not met.

i. Where the minimum monthly commitment is met and a Customer chooses to cancel eligible lines that exceed the minimum monthly commitment, a termination charge will apply, consistent with Item 122.4 of the Company's General Terms of Service (CRTC Tariff 21461), in the maximum amount of one half of the charges remaining for the remaining part of the minimum contract period for the termination of each eligible line exceeding the minimum monthly commitment. At the Company's discretion, this charge may be reduced or waived. N

ii. If a Customer terminates the Local Business Contract Option prior to the end of the contract period, and the termination charge applies pursuant to Item 425.4.3.d below, the calculation of that termination charge will not include amounts already paid by the Customer pursuant to Item 425.4.3.c.i, above, but will be based solely on the remaining minimum number of committed lines at the time of termination of the Local Business Contract Option, and the Customer will not be credited, rebated, or otherwise reimbursed, any amounts paid pursuant to Item 425.4.3.c.i, above.

ITEM
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ITEM
425.4 **Local Business Contract Option – Continued**

d. Termination charges for terminating the Local Business Contract Option prior to the end of a contract period apply as indicated below. The Termination Charges are payable upon termination and are equal to approximately 25 percent of the present value of the minimum number of committed lines for the unexpired portion of the contract period. The Termination Charges are waived if:

i. the total termination charges are less than $250.00; or

ii. the Local Business Contract Option is terminated within 60 days after the start of a renewed contract period when the contract period is the result of condition 3.f below; or

iii. the Local Business Contract Option is terminated within 30 days prior to the expiry of the contract period; or

iv. the Customer subscribes to another Local Business Contract Option or service from the Company which provides business local exchange service or its equivalent, of equal or greater value than the value of the minimum number of committed lines for the unexpired portion of the minimum contact period.

v. the Customer goes out of business or declares bankruptcy.

Minimum Monthly Commitment	Termination Charges for each month of the unexpired portion of the contract period (Note)
4 Access Lines	$ 40.00
10 Access Lines	100.00
40 Access Lines	400.00
100 Access Lines	1,000.00
250 Access Lines	2,500.00
500 Access Lines	5,000.00
2000 Access Lines	20,000.00

e. Except as modified herein, the eligible exchange access lines in the Local Business Contract Option are provisioned as specified in Item 425. Unless otherwise stated, promotional offers applicable to services in Item 425 also apply to the respective services provided under the Local Business Contract Option. Promotions that provide discounted exchange service rates, however, do not apply.

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Note: Only one termination charge applies for each month of the unexpired portion of the contract period, when a Customer has a commitment level based on the aggregation of lines in both the Company's and TCBC's serving territory.

M – Revised and transferred to Page 330H.

ITEM 425 **Exchange Service – Continued**

ITEM 425.4 **Local Business Contract Option – Continued**

f. Upon expiration of the contract period and subject to the following condition, the Customer will be deemed to have agreed to commit to another immediately succeeding contract period of equal duration, and for an equal minimum monthly commitment level unless the Customer has agreed to a contract period of a different duration and/or commitment level, or the service subscription has been terminated. C

i. All LBCO Customers will be notified by TCI, either on their monthly bill or by letter, at least sixty (60) days before the end of the current LBCO contract, as to when automatic renewal will take place, absent any indication by the Customer to the contrary;

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